The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) January 26, 1978

HOSPITAL BATTLES STORM AND WINS

The stories of dedication beyond the call of duty in last week's snowstorm are much too numerous to tell each one. In this special issue of the Hot Line a few examples are listed to thank every employee and department involved in making an extraordinary contribution.

A wintry blast from a New England nor'easter isn't about to stop the MGH from taking care of its patients.

This was proven true on January 20-21 when the dedicated, proud, and determined people who work in every department of the hospital kept things running smoothly during the deepest 24-hour snowfall in the history of Boston.

"Our people tackled the job head on and came out on top," said William L. Clemons, Director of Engineering and Maintenance.

Special crews were mobilized to keep clear the White Building horseshoe, the sidewalks and driveways around the hospital, the parking garage roofs, the West End House parking lot, and the North Station lot.

Nicholas Colante, Foreman of the Labor Shop, directed 25 people in 5-man shifts around the clock to remove the snow. Throughout even the worst of the storm the White horseshoe and Emergency Ward entrance were kept clear.

Inside, the Nursing Service was planning its staffing strategy. Mary E. Macdonald, Director of Nursing, wrote a note to her staff on Friday afternoon. "I told them," she said, "that as always I depended on their support in troubled times. And, as they always have done in the ten years I've been Director, they really came through. They were absolutely superb." Everyone in the Nursing Service pitched in. Double shifts were common, and many nurses worked triple shifts.

After her day shift Friday, Anne Karl, Clinical Nursing Leader on Gray 3A (the ICUs), tried to walk to her home on Commercial Street in Boston. "The wind turned me around and flipped me the other way," she said. "I was frightened." She returned to the hospital and worked part of the evening shift. Then she continued on the night shift from 11:00 p.m. to 7:00 a.m.

Many committed employees left their homes as much as six hours early to reach their posts on time. In the Baker Building, a nursing student came in on skis for the evening shift. Barbara Carr, a Head Nurse in the White Building who lives in Hyde Park, walked two miles in the storm to reach an MBTA line and then from Park Street Station to the MGH. Nyla Shellito, a SICU nurse, drove in from Framingham in the middle of the storm; she was on duty for the evening and night shifts, then came back on Saturday for the evening shift. And on Bulfinch 7, the day crew of two nurses and two assistants, headed by Ann Cousins, covered days, evenings, and nights.

A final total of 215 nursing staff worked double shifts Friday and Saturday. Many others worked half shifts overtime, and quite a few contributed three shifts in 36 hours. A total of about 195 nurses slept overnight at the hospital, and a number of others stayed within walking distance. All the administra-

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STORM STORY (continued from page 1)

tive officers in the Nursing Service remained nearby with Elizabeth Sheehy, of the Phillips House, and Agnes Rockett, of the Operating Rooms, in residence at the hospital.

One event was particularly heartening during the crisis: the free dinner and midnight supper provided Friday evening by the Dietary Department.

"The staff really appreciated the meal Friday night," said Carolyn Anderson, SICU Head Nurse, who worked three shifts in 36 hours, and her sentiments were repeated time and again by others.

A large coffee urn set up by dietary in the White Building lobby served as a popular gathering spot for staff and visitors during the long night.

All together, the MGH kitchens served an extra 1,170 people for dinner and midnight supper.

Building Services employees were at the heart of the action, dispensing kits with towels, toothbrushes, sheets, and combs to staff who stayed the night, and setting up the cots and air mattresses in the Bulfinch floors that were opened to house people. In addition, a number of Building Services employees joined snow-removal crews.

Three telephone lines in the Building Services Office were set up as a communications center where anyone could call to seek information and accommodations for the night.

"We had people manning the phone from 2:30 p.m. to 8:00 p.m., and the lines were constantly busy," said Daniel Tanguy, Director of Building Services.

Mr. Tanguy's staff also took care of posting in the White Lobby information about the hospital and conditions in the city. About 25 people from Building Services spent the night at the MGH, working hard. "Our people did a real good job," said Mr. Tanguy.

Overnight accommodations were given to between 300 and 400 people. A crucial part of this feat was the supply of linen. Not only did the sudden guests need sheets, but Materials and Management had to be sure enough linen was on hand over the weekend for patients, after the drain Friday evening.

"Michael Abruzzese's group did a heck of a job," said DeLanson Y. Hopkins, Director of Operations. "They kept the flow of linen coming in difficult circumstances, and that was great."

Mr. Hopkins was the administrator-on-call over the weekend. But on Friday night the administrative beeper went to David M. Semple, Director of Therapeutic Support Services, who lauded the dedicated workers, saying, "A lot of them went the extra mile to help out."

Looking back at how well the hospital weathered the tremendous storm, Mr. Hopkins stressed that every department made an outstanding contribution. Radiology and the Clinical Laboratories kept skeleton crews on so services could continue, and in Clinical Administration 24 unit coordinators, assistants, and secretaries stayed overnight to keep floors running smoothly. In Communications, Winifred Campbell, Assistant Chief Operator, worked from 7:30 a.m. Friday to 9:30 a.m. Saturday, helped out by other operators who put in anywhere from 15 to 26 hour days. Orlando Diaz, a telephone operator, even came in from a day off to help.

"People made extraordinary efforts to get in," said Mr. Hopkins, "and continued to provide our usual high standards of service."

Summing matters up, Dr. Charles A. Sanders, General Director, said, "...the superlative efforts of so many members of the MGH community during this January 20-21 storm were by any standards immense."

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) February 2, 1978

MGH ON CHANNEL 5 TELEVISION FEBRUARY 16

Thursday, February 16, from 10:00 p.m. to 11:00 p.m.--that is a date and time for every calendar. It is when Channel 5 will broadcast "The Teaching Hospital: Learning to Care," a documentary about the MGH.

Filmed in the hospital last spring, the program tells the story of the many kinds of teaching and caring that go on in the MGH and uses them as examples to explore issues which face all teaching hospitals.

The film will later be telecast in most other major American cities. It was created by a team which included Dr. G. Timothy Johnson, Medical Editor at Channel 5; John B. Mullin, Producer; Joan V. Aughton, Associate Producer; cameraman Raymond Cajouste; soundman James Fripp; and numerous others.

Two sequences are particularly dramatic. The Emergency Ward, "the Pit," is the focus when an ambulance brings in a clinically "dead" man. An E.W. team goes to work immediately waging the familiar but always intense life-and-death struggle to start his heart beating again. Another episode follows 8-year-old Brian Mielke through his experiences in preparation for an open-heart operation which the viewer witnesses.

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From Communications: There are 3,170 MGH telephone lines. In the most recent hospital phone bill, the number of message units charged per line on local calls rose from 112 to 115. This increase of only 3 message units per line added $1,271 to the bill. Only a relatively small rise in phone use causes a large rise in cost. So please think before you dial; keep conversations short; and call only on hospital business.

DETERMINATION OF NEED AMENDMENTS SIGNED BY GOVERNOR

A new law which amends the Determination of Need statutes was signed by Governor Michael Dukakis on January 9. His signature culminated six months of discussions between the state and the private sector.

The new law does three important things.

It requires the Public Health Council to act within ten months on any Certificate of Need application. It exempts from the Certificate of Need process projects involving research or education. And it increases from $100,000 to $150,000 the amount of money health care institutions can spend on construction, technology, or programs without the consent of the state.

UNITED WAY CAMPAIGN CLOSES ON FEBRUARY 6

The annual hospital United Way campaign closes this year on February 6. That contribution you may have been intending to give should be sent to the Volunteer Office as soon as possible.

FLOWER SHOP SEEKS EVENING VOLUNTEERS

Volunteers are needed to work in the Flower Shop on Monday and Thursday evenings from 5:00 p.m. to 7:30 p.m. Anyone interested in contributing time and energy to the Flower Shop should contact the Volunteer Department at Extension 8540.

CHAPEL CONCERT

Pianists Joseph Stukas and Elaine Woo will perform piano duets on Wednesday, February 15, at 3:00 p.m. in the MGH Chapel.

MGH ON TELEVISION
(continued from page 1)

Exploring other areas of medicine, Dr. Charles A. Sanders, General Director, explains some of the complexities confronting a teaching hospital in a society of limited resources, in which an informed public must help decide just how those resources are going to be distributed. Health scientists and educators also discuss whether basic research is worthwhile, and what safeguards protect patients who take part in studies and teaching.

A number of MGH health professionals participated in the filming, and many more employees made important off-camera contributions. The documentary was adapted from an outline conceived in the MGH News Office, although time considerations necessitated Channel 5's eliminating many of the original segments involving a number of areas of the hospital, various categories of health professionals, and special problems now facing teaching hospitals.

The program gives a stimulating and unique picture of the hospital, of the work that goes on in it every day, and of the multitude of issues MGHers deal with in their many roles of leadership in health care professions.

People...

WILLIAM P. CORBETT, Supervisor of the Serology Section of the MGH Bacteriology Laboratory for the past 10 years, has been elected President of the Northeast Branch of the American Society for Microbiology. This 600-member section of the national society represents microbiologists from Maine, New Hampshire, Massachusetts, and Rhode Island. For the past seven years, Mr. Corbett has been the secretary and treasurer of the Northeast Branch. During that time he developed, and now administers, a continuing education program in clinical microbiology for the New England states.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Frederic M. deBros, Assistant in Anesthesia, Anesthesia

Dr. Gillian A. Geffin, Assistant in Physiology, Surgery

Dr. Allan M. Green, Clinical Associate, Radiology

Dr. Lewis B. Klebanoff, Clinical Assistant in Psychology, Psychiatry

Dr. Perry London, Consultant in Psychology, Psychiatry

Dr. Eileen M. Ouellette, Assistant Pediatrician, Pediatrics

Retirements...

The hospital wishes health and happiness to the following members of the MGH family who retired on 1/1/78:

Ann T. Guardo, Thyroid Unit, 46 years

Marion C. Bates, Shepard-Gill, 34 years

Leo A. Tedesco, Radiology, 20 years

Zellah P. Harrison, Building Serv., 18 years

Ruth L. Litton, Social Service, 15 years

Rose Modolo, Radiation Medicine, 15 years

M. Gertrude Holden, PH Nursing, 14 years

Vera L. Fields, PH Nursing, 13 years

Henry Buck, Medical Records, 10 years

Margaret Keaveney, Chemistry Lab., 10 years

Margaret M. McNeil, Dispatch, 10 years

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) February 16, 1978

Blizzard Special

MGH WEATHERS WORST STORM OF CENTURY

During last week's storm there were many heroes--employees who battled nature to get to the MGH and/or who fought fatigue to work many consecutive shifts and to perform extraordinary tasks. Only a comparatively small number of their stories have been brought to the attention of the Hot Line. As space permits, those we know about are included to represent the valiant efforts of all who struggled against unbelievable odds to provide a level of patient care which the public expects from us and we from ourselves. The editor.

It was the greatest snowstorm Boston had experienced since 1888. Temperatures fell below 30 degrees and winds raged at far more than 70 miles an hour, dumping about 27 inches of snow on Boston and creating impassable drifts.

The actual storm lasted longer than the one of January 20-21 and put a much greater strain on MGHers. The unprecedented aftermath--the state of emergency with its six-day driving ban--added to the seige-like atmosphere.

And as is always the case when the MGH faces a challenge, acts of professionalism and dedication were abundant throughout the hospital.

THURSDAY, FEBRUARY 16, 10-11 p.m.

CHANNEL 5 TELEVISION

"THE TEACHING HOSPITAL:
LEARNING TO CARE"

a documentary about the MGH

Day 1--the storm.

The main problems were getting to the hospital and coping with the effects of the power failure which began at 3 a.m. Tuesday and lasted in the hospital area until 6:30 a.m. The blizzard itself continued until late Tuesday afternoon, and all that day dedicated employees struggled into work from almost every part of metropolitan Boston.

Robert Key, a Dietary employee, left his Dorchester home in the blizzard just after midnight and walked to the hospital, arriving at 3:30 a.m. to help with breakfast. Robert Piankian, Chief Computer Hardware Engineer, walked from Allston starting at 9 a.m. on Tuesday. He came in to repair the computer system used by the clinical laboratories; following the restoration of power, there had been a problem in starting the computer again.

Mr. Piankian is a mountain climber.

"I was used to those kinds of conditions on Mount Washington," he said, describing how he fought his way through the blizzard clothed in the gear of a mountaineer, including crampons and an ice axe. Once at the hospital, it was only a short while before he had the computers on Bigelow 13 operating again.

Judith Newell, a head nurse in Vincent, struggled seven miles through the blizzard early in the morning from Cleveland Circle. Jim Flanagan, Director of Receiving and Distribution, fought his way in on foot from Arlington.

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STORM (continued from page 1)

Donna Tiles, a nurse on Bigelow 8, got a ride Tuesday morning with the Somerville police. The cruiser she was in came into the city from the north and could not get beyond a road near Lechmere. So Miss Tiles accompanied the patrolman as he picked up sick babies from snowbound houses; she cared for the babies as the police cruiser transported them to Somerville Hospital. Then she eventually wound up walking to the MGH.

Another person who trudged in on Tuesday was Liz Dickerson, Head Nurse in the Burn Unit on White 12. Miss Dickerson arrived at the Longfellow Bridge in the late morning. The wind, howling down the Charles River basin, drove before it both falling and drifted snow. The bridge had not yet been plowed even once. Wading through drifts up to her waist, Miss Dickerson slowly made her way across the bridge and got to work.

"There were a couple of times on the bridge," she said, "when I really thought maybe I was going to be done for."

Gilbert Nessolini, Director of General Services, after a three-hour drive from Waltham during the storm directed plant operations and a gigantic snow-plowing endeavor. Engineering and Maintenance again did a tremendous job organizing snow removal and other crucial activities including food pickup.

Staff in the hospital during the night had dealt with another problem. When Tuesday's power failure struck Boston at 3 a.m., the MGH's alternate generators immediately kicked on. But because of a circuit overload two floors--Bigelow 8 and 11--were left without electricity. Manual breathing support had to be instituted for two patients on Bigelow 8 and for one on Bigelow 11 by the nursing staff with the help of Lou Lunetta, Clinical Coordinator for the Pharmacy Department; Philip Brown, a Pharmacy Assistant; and Jim Laughrea, Satellite Pharmacist. On Bigelow 11 manual breathing assistance was performed by Sheila Fernandes, a staff nurse. Pharmacy assisted also by going to various other floors to help short-handed nursing staffs. Through the extraordinary efforts of the staff, patient care did not suffer.

Robert Rhodes and Bertha Smith of Building Service kept employees supplied with blankets, towels, and sleeping assignments. The Department kept patient-care areas clean.

Day 2.

There was a lot of walking going on.

Ruth Manning, Head Nurse in the Bigelow 8 ICU, walked in from Cambridge. In five and one-half years Miss Manning has not been out a single day, and she was not about to let the worst winter storm of the century spoil her record. Wendy Martin, another nurse in the Bigelow 8 ICU, walked in from Arlington Heights. And Richard DeVoe, Assistant Supervisor in Receiving, walked in from Medford.

Those fancy barrel-staves called cross-country skis were also getting a lot of service. Dr. Jerome Grossman, Director of the Ambulatory Care Division and Ambulatory Planning, enroute to the hospital Wednesday morning, observed one by one at least seven senior physicians skiing to the MGH from Brookline. Kathryn Shands, a pediatric resident, had already skied in on Tuesday, and Kathy Hurxthal, a staff nurse on Bigelow 8, skied in for the Wednesday day shift.

Starting Tuesday, regular volunteers and others started telephoning to offer their service. Some walked long distances to help

Somehow the dietary team under Mae Dozier, Associate Director, managed to overcome various problems in keeping meals flowing to patients and employees throughout the emergency. Trucks from Maintenance and Engineering were on the road Wednesday replenishing essential perishables.

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STORM (continued from page 2)

In Communications, some of the operators worked long stretches under pressure and without relief.

The administration, down to a skeleton force on Day 1, was considerably strengthened in its struggle to coordinate hospital operations.

In Medical Records on Wednesday, an intent group gathered to work on the patient charts from the weekend; these totaled about 5,000, and it was crucial to finish processing them before the onslaught of new patients, Emergency Ward activity, and clinics visits began again. Anne Breen, of the Medical Records staff, wouldn't leave even though her roommate called to tell her the roof of their Beacon Hill loft was threatening to collapse under the weight of the snow. In Medical Engineering, Tom Bazluke, Manager of the Utilization Group, manned his post from Monday to Thursday despite news that his house in Marshfield was flooded by the sea and his clothing and antique collection destroyed. Others lost their homes to the sea, and the apartment of one employee was cleaned out by burglars while he worked in the MGH Pharmacy.

At 11:45 a.m. on Wednesday the power in Boston failed again, and the MGH auxiliary generators were called on once more. This time there were no problems except a very brief lack of electricity on White 12.

In addition to working extra shifts, about 150 employees gave blood Tuesday and Wednesday.

Day 3.

By Thursday some deliveries of supplies were being made to the hospital, and Emergency Ward activity was picking up. The E.W. never closed, and gave medical advice to a large number of telephone callers. But by Thursday people began to arrive in large numbers for treatment of fractures and other injuries sustained by falling on ice or shoveling snow. Total E.W. visits on Thursday numbered 202.

Within the hospital the patient census remained high, due to difficulty in getting discharged patients to their homes, and to the delay in elective surgery.

Day 4.

By Friday, an aura of the normal was beginning to descend on the hospital. Elective surgery was performed, about one-half the average number of cases. Staff, who had been snowbound, were getting in to relieve people who had been working without respite since the day of the blizzard. The Ambulatory Care Service opened on Friday, as did the Bunker Hill and Chelsea Health Centers.

Days 5 and 6.

The weekend came. On Saturday, Radiation Therapy held special make-up hours. Aided by National Guard transportation, they had been open the whole week with an almost full complement of physicians, physicists, and staff technicians, to treat cancer patients who were in the middle of radiotherapy. During the week Radiation Therapy served a total of 271 people, three on Tuesday, seven on Wednesday; 32 on Thursday; 107 on Friday; and 122 on Saturday, and started 11 new patients. The kidney dialysis unit maintained its critical services under often nearly impossible circumstances.

Visits to the E.W. remained constant. On Friday there were 209, on Saturday 206, and on Sunday 186.

Then as the week following the storm began, the hospital was functioning at a virtually normal pace again.

During the crisis, a number of outside organizations were particularly helpful in aiding the hospital to continue caring for sick people. At one point when there was no milk left, the Hood dairy told Dietary they had the MGH milk order put up but had no way to deliver it; the National Guard

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On behalf of the Board of Trustees, John E. Lawrence, Chairman, issued the following statement to MGH employees:

"Never has our tradition of providing excellent care been tested by the vagaries of nature any more than during the past week. Typically, our employees rose to the occasion.

"Many went beyond what could have been expected of them. To all we owe a tremendous debt of gratitude."

STORM (continued from page 3)

used its own truck to get the milk. Local radio stations were tremendously helpful in broadcasting public affairs announcements. And the MBTA did a number of things to make the burden on employees a little lighter. They opened the Charles Street-MGH station earlier than originally intended, by moving a special crew of workers to that site to get ice off the tracks, and extended operating time to midnight on Friday, Saturday, and Sunday, so people leaving the evening shift could get home.

The hospital itself set up a bus service, using the familiar MGH shuttle buses that normally go to Bunker Hill, Chelsea, the North End, and the North Station parking lot. The special storm service took MGHers as far as Quincy to let staff go home, and to bring in relief workers. As the MBTA began getting its own lines operating, the routes of the shuttle buses were altered to serve areas in which the trolleys or subways were not yet restored to operation. A special MGH transportation center under Randall McDonnell, Director of Materials Management, was set up to keep employees informed about getting to and from the hospital.

Relations with the community continued during and after the storm. MGH physicians appeared in local media describing common weather-related afflictions that might be expected; for example, Dr. Roman DeSanctis, Director of the Coronary Care Unit, gave a talk which was broadcast repeatedly on a local radio station. In the South Shore area where he lives, Dale Wickberg, Station Manager of the MGH television department took part in evacuation operations. During this coming weekend, Kathy Short, senior secretary in Dr. Laver's office in anesthesia and a SCUBA diver, will participate in a dive off Rockport to untangle underwater lines and nets set down by fishermen before the storm.

The Great Blizzard of '78 affected everyone at the MGH in one way or another, testing skills and ingenuity in large ways and small; BECAUSE OF SPACE LIMITATIONS, IT IS IMPOSSIBLE TO TELL MORE THAN A SAMPLING OF THE STORIES ABOUT THE SUPERB CONTRIBUTIONS MADE TOWARD KEEPING THE HOSPITAL RUNNING SMOOTHLY.

"Rarely is an institution so fortunate to have such loyalty and respect given it by its employees," said Dr. Charles A. Sanders, General Director of the MGH. "Should anyone ever question what this hospital stands for and what makes it the great institution it is, let them remember the storm of February 7, 1978.

SAFECRACKERS BUNGLE EFFORT

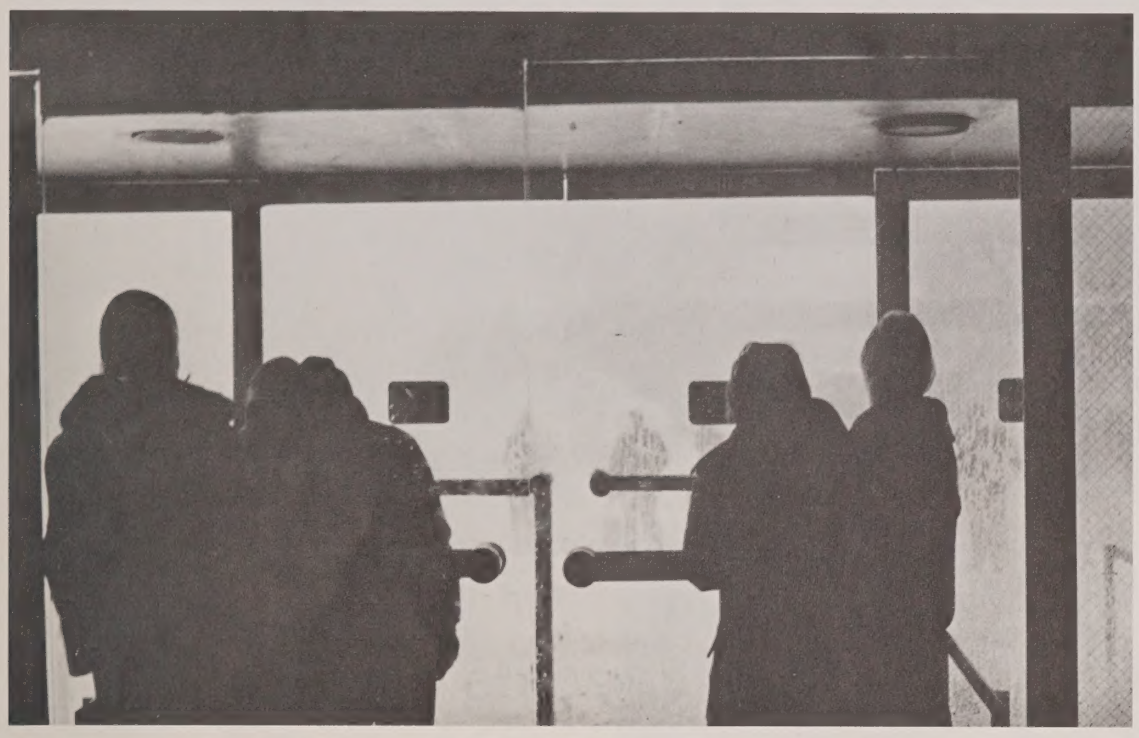
One aftermath of the snowstorm involved an unsuccessful safecracking attempt by two well-dressed employees of the MGH.

A patient needing his money from the Phillips House safe approached the financial arm of the hospital. Unfortunately, the keeper of the safe had been unable to get into the hospital. So Lawrence E. Martin, Associate General Director, and Joseph P. McCue, Director of Fiscal Affairs, took matters into their own hands. Perspiration pouring down their faces, they made a valiant attempt to crack the safe. Matters looked promising when Mr. Martin got a stethoscope to listen to the tumblers fall. But alas, total failure. To placate the patient, they gave their own money.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

February 23, 1978



MGHers peer out at the raging storm of January 20. Little did they know that about two and a half weeks later the snows of January would be dwarfed by the fury of the worst winter storm of the century. More MGH blizzard photographs on pages 3 and 4.

North End Community Health Center completes major expansion, approaches seventh anniversary

People waiting for appointments in the lobby of the North End Community Health Center rest in comfortable modern chairs. When it's time for them to be seen, they are called by the secretary who works at the spacious reception and telephone desk, and they proceed to examination rooms which are cheerful, private, and well-equpped.

This is a big change from the days when the reception desk was extended by card tables and half-hidden behind poles holding up the ceiling, and when there were scarcely enough rooms to house the wide variety of professionals giving care to the many people who sought it.

The Center, which celebrates its seventh anniversary this April 26, has just completed a landmark expansion, and continues to thrive as one of the most successful organizations of its kind in Boston.

The list of MGH people who helped establish the Center is extensive, including Mrs. R. Morton Claflin, of the Trustees; Ruth M. Farrisey, RN, Associate Director of Nursing, Ambulatory Services; Eleanor Clark, Director of Social Service; and Drs. John H. Knowles, former General Director of the MGH; Thomas S. Durant, Assistant Director of the MGH; and Thomas C. Peebles of the Children's Service. These people gave unstintingly of their time when they were called on by the remarkable North End citizens who laid the groundwork for the Center, and who continue to oversee its operation as its Board of Directors. Under the leadership of Drs. Charles A. Sanders, General Director, and Jerome H. Grossman, Director of the Ambulatory Care Division and Ambulatory Care Planning, a number of MGH health professionals provide a nucleus of support to the Center.

The Board of Directors have met constantly during the planning, organization, and operation of the Center. Beginning as consumers, the Board members have developed an impressive expertise concerning the delivery of community health care.

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Elaine Wilson, Executive Director of the North End Community Health Center, admires an old newspaper feature her staff framed and presented to her. The story tells the history of the building the Center has taken over. In the nineteenth century it housed the first Universalist church in the country, and for a good part of the twentieth was the home of a Baptist mission.

Daniel Tanguy named new Director of Building Services

Daniel E. Tanguy has been named Director of Building Services, a department of about 425 people.

Before coming to the MGH, Mr. Tanguy was Assistant Director of Environmental Services at the Hamot Medical Center, a 560-bed hospital in Erie, Pennsylvania. He was responsible for all housekeeping activities in the institution, as well as being involved in preventive maintenance programs; fire and safety training, and security programs.

Mr. Tanguy received his A.B. in philosophy from the College of Steubenville and his M.A. in theology from Saint Xavier College. He is currently studying for an M.B.A.

He was an orthopedic orderly at the University of Chicago in the mid-1960s when he decided to make hospital work his career. He then became the second Unit Manager in that institution, a position similar to that of Unit Coordinator at the MGH, and participated in the planning and implementation of the u[illegible] management program there.

"Building Services here is not just involved in cleaning this immense plant of 1.8 million square feet," sa[illegible]r. Tanguy. "We also take care of about 95 percent of waste disposal, and we do much of the moving of furniture and equipment. We get involved in some supply distribution, and we take care of manning all elevators.

"What's more," he continued, "the people of Building Services carry out functions that are extremely important to the way visitors and patients think of the hospital. The first impression people receive of the MGH is its physical appearance. If the floors are clean and shiny, that is important."

Mr. Tanguy lives in Rockport with his wife and son. He feels very good about coming to Boston.

"I'm looking forward to having an exciting and challenging time here," he said.

Daniel Tanguy has been appointed Director of Building Services. He comes to the MGH from the Hamot Medical Center in Erie, Pennsylvania.

North End Community Health Center

(continued from page 1)

"We began at an unsophisticated point," said Elaine Wilson, the first Chairperson of the Board of Directors. "I was basically a consumer--I have three children, two of whom have asthma, and I needed to get care for them. The other people on the Board--there were 15 of us--all had family health care concerns. But we were smart enough to know what we didn't know. And we were fortunate enough to find professionals who were willing to help and give us aid of all kinds."

Currently Executive Director of the Center, Mrs. Wilson was born and grew up in the North End.

"I can remember girls running up to the Hull Street Dispensary to get a doctor for their mother's delivery back in their apartment," she said.

But the Dispensary closed in 1958, and the North End was essentially without community medical care--except for journeying to the MGH Emergency Ward--until 1971, when the Center opened after a year of planning.

Until the expansion was completed this December, the Center occupied only the first floor of a building on Hanover Street which housed the first universalist church in the nation during the nineteenth century, and a Baptist mission during a good part of the twentieth. Now the Center has the whole building, including three upper floors and a basement.

The number of people served by the Center is large. In fiscal 1977 it logged 37,800 patient visits, an increase of 11,000 over the previous year. Before that, visits had increased by about 6,000 each year, and with the expansion Mrs. Wilson foresees a continued rise in use.

The services offered by the Center include the work of health professionals in adult medicine, pediatrics, obstetrics, gynecology, mental health, dentistry, ophthalmology, podiatry, dermatology, and nutrition. The Center also sublets space to a Project Headstart schoolroom and runs numerous programs for senior citizens.

"The Center's original goal," said Mrs. Wilson, "was to deliver high quality care, at a reasonable price, and, by using bi-lingual staff, to eliminate the language barrier many of our patients have. We have basically accomplished those things, and they will remain our goals in the future."

SALUTE IN THE GLOBE

A recent article in the Boston Globe described the life of Frank Cavagnaro, a well-known wood-carver and vegetable salesman in the North End, and stated: "The heroic efforts of the North End Community Health Center and the humanity of the teams at Massachusetts General Hospital made Frank's last days comfortable."

CORRECTION

In the January 26 Hot Line describing how the MGH dealt with the storm of January 20-21, NICOLA GALANTE, Foreman of the Labor Shop, was incorrectly identified. Mr. Galante and his crews are credited with doing a tremendous job for the MGH.

CHAPEL CONCERT

On Wednesday, March 1, at 3:00 p.m. in the MGH Chapel, flutist Ethel Farny will perform with string and piano accompaniment.

Derrick Washington, a forward for the Baker Kitchen team, has the ball and looks for an outlet as, from left to right, Dr. Skip Von Sonnenberg, Ron Rolland, Dr. Joe Stock, and Dr. Luther Adair of the Pathology team converge on him.

MGH round-ball wizards clash on Tuesday and Thursday evenings

On all the playground and gymnasium courts of their lives they have learned there is no other sport like it.

Basketball.

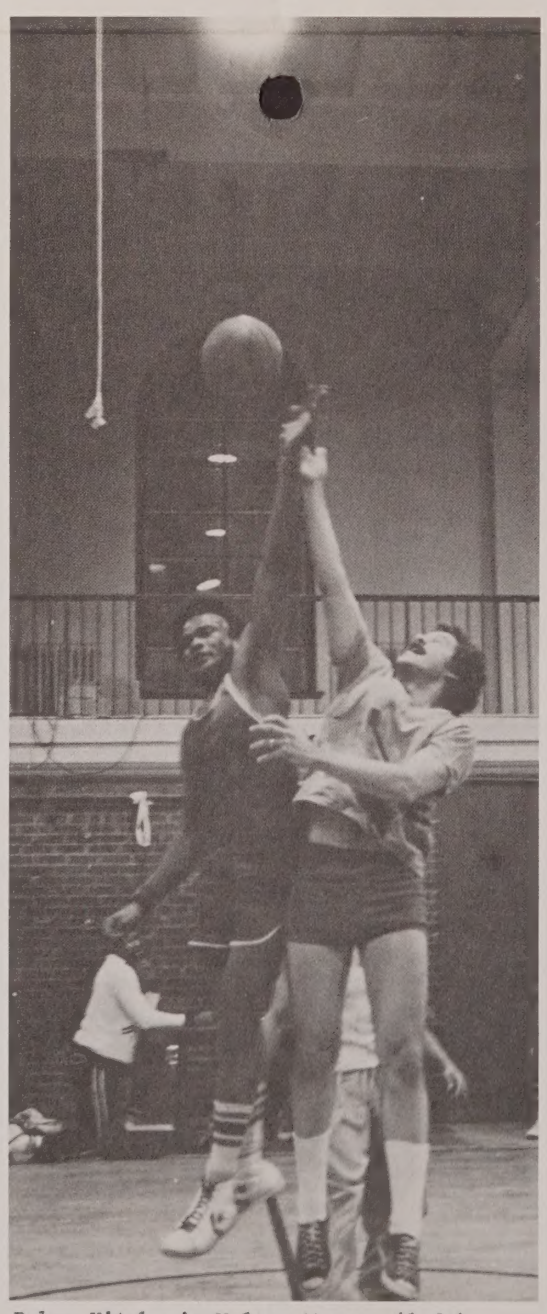
It is a game for the quick and the smart. If you are into moves, no other sport lets you dance so well. You have to think with your body. But this is not the NBA, so you don't have to be seven feet tall.

The MGH Basketball League has twelve teams and many outstanding athletes. A number of team-members have played high school or college ball. An MGH Basketball Commissioner has been elected--James Walker, of Security. Two Assistant Commissioners have also been chosen--David Semple, Director of Therapeutic Support Services, and Walter Morgan, of the Baker Kitchen. The hospital has provided money for equipment and the hiring of two professional officials for the games, which are held Tuesday and Thursday evenings in the West End House gym.

Right now, the Baker Kitchen is ahead in the standings. They have an unbeaten record at 5-0.

"We're a lot of young cats," said Walter Morgan, a Chef's Helper in the Baker Kitchen, a founder of the league, and a member of the Baker team. "We don't have a big man, but we can run a lot against some of these teams."

The Hot Line will follow the season as it goes along. Play-off games are in the works, as well as a possible all-star game. Already the games are drawing an audience, and everyone is welcome to come cheer for their favorites.



Baker Kitchen's Walter Morgan (left) leaps against Pathology's Dr. Joe Stock (right) for a jump ball.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
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Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
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Ami S. Dion, *Typist*

MGH Dietary staff had their hands full during the Great Blizzard of '78 and its aftermath. During the Wednesday lunch hour power failed, and the single elevator run by the auxiliary generator was used for emergency purposes. Food was carried up stairways on large trays after being prepared in the kitchens.

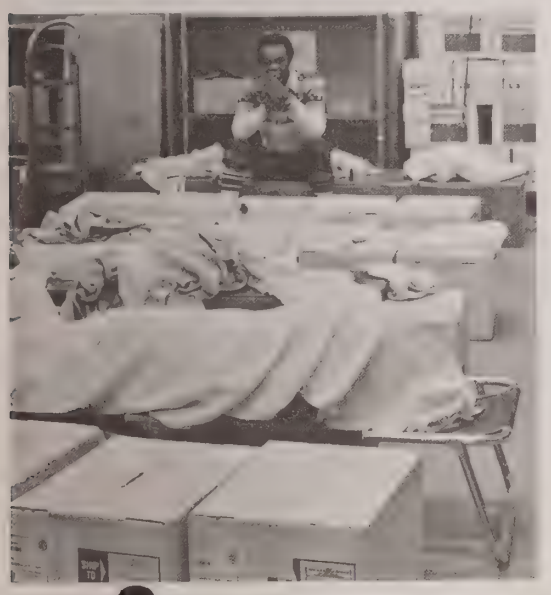
MGH PREVAILS OVER CENTURY'S MEANEST STORM

Arthur Givens (left), Vegetable Cook in the White Kitchen, and Jackie Gross, Diet Aide in the White Diet Office, place lunches on trays to be carried by volunteers like Bill Busquets (right), the husband of Annita Busquets, White Diet Office Dietician, up the long flights of stairs to hungry patients.

The MGH Wednesday morning after the giant snowfall of February 7.

Lou Lunetta (left), Clinical Coordinator for the Pharmacy Department, Philip Brown (center), Pharmacy Assistant, and Jim Laughrea, Satellite Pharmacist, rushed to help nursing staff on Bigelow 8 give manual breathing assistance to two patients who were on respirators when power failed at 3 a.m. during the height of the February 7th storm.

Donald Leck (left), and Amadeo Sansevero, of the Labor Shop, worked in Nicola Gallante's snow-removal crews keeping the White horseshoe and Emergency Ward entrance clear of snow.



Morris K[illegible] surveys the scene in Receiving where boxes were used to make beds for storm-stranded workers.

Winter at the MGH: Medicine & Snow

Bulfinch Building surrounded by snow after the storm.

Donna Tiles, RN (left), Ruth Manning, RN (center), and Sue Patterson, LPN, at work in Bigelow 8 ICU the day after the storm.

MGH telephone operators put in yeoman service during the storm. Jean McEachern, far left, was a patient in the hospital scheduled for elective surgery. Due to the storm the surgery was cancelled, and she came up from her hospital bed to work. Behind her is Temperance Snow. At right are Virginia Kingsley (foreground), Andy Kaizer (center), and Donna Fredericks.

Jo Holder (left), Nursing Assistant, Sue Klein, RN (center), and Wayne Newell, Unit Secretary, share a moment of mirth and work in White 12 Burn Unit the day after the blizzard.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) March 2, 1978

STATE APPROVES AMBULATORY CARE CENTER

The Massachusetts Public Health Council has voted to approve the MGH application, filed on August 31, 1974, for a Certificate of Need to build an Ambulatory Care Center.

The new building will house the Ambulatory Care Division including physician offices from numerous current locations; ambulatory surgical and radiology suites; a pharmacy; some specialized laboratories; and appropriate administrative services.

"We've desperately needed a modern Ambulatory Care Center designed for more efficient and personalized care for our patients," said Dr. Charles A. Sanders, General Director of the MGH. "It is difficult, if not impossible, to provide a single standard of care in a building erected at the turn of the century when outpatient wards meant indigent patients waiting long periods on benches for treatment in cramped, drab surroundings. That MGH outpatients have typically been given good care under such crowded conditions is a real tribute to the dedication and perseverance of our clinics staff. Now we have a tremendous opportunity to create an environment which can further the work those professionals carry on."

The center will be constructed on the sites of the Moseley and Walcott Buildings and will be connected to the White Building. The offices located in Moseley and Walcott will be moved to sites elsewhere on the campus. Temporary 1 and 2 will also be torn down and the activities housed there relocated.

Demolition of Moseley and Walcott is slated to begin in about a year. A two-year construction time is projected for the new

(Continued on page 2)

MGH meets Nutribird

MARCH 5 TO 11 IS NATIONAL NUTRITION WEEK

A wider variety of activities than ever before will occur throughout the MGH from March 5 to 11 as the hospital takes part in National Nutrition Week.

During this week dietitians will concentrate on making people more aware of nutrition, how vital it is to good health, and where reliable nutrition information may be obtained. The Massachusetts Dietetic Association, the Massachusetts Cooperative Extension Services, and the Massachusetts Home Economics Association join members of the American Dietetic Association in sponsoring events during this week.

The mascot of National Nutrition Week is NUTRIBIRD.

NUTRIBIRD says, "Eat a balanced diet every day!"

Certain foods are essential to good health, and NUTRIBIRD has a lot of information about which kinds are best. Skim milk, for example, is just as nourishing as whole milk, despite the usual assumption that it isn't as good for you. And enriched or whole grain breads and cereals are a great source of nutrients, despite the belief that their starch is fattening and bad.

NUTRIBIRD emphasizes that a wise and varied selection of food is the basis of good nutrition.

As National Nutrition Week takes place, other interesting facts about nutrition will be distributed on the tables in the cafeteria. And don't miss NUTRIBIRD as he appears around the MGH. You can learn a lot from him.

NATIONAL NUTRITION WEEK ACTIVITIES, MARCH 5-11

For patients: Each day Sunday through Saturday a flyer will be distributed with the menu. It will contain information about various nutrients, their function in the body, and what foods contain these nutrients. Every day you can learn more about a different nutrient through riddles, poems, crossword puzzles, etc. It should be fun as well as very informative. These flyers can be tucked away for further use.

Staff, visitors, and ambulatory patients are invited to stop by our NUTRITION INFORMATION CENTER in the Gray Lobby. Registered Dietitians and Dietetic Interns will be available to answer any question regarding food and nutrition. The Information Center will be open from 11:00 a.m. to noon, and from 1:00-3:00 p.m., Monday through Friday.

Several sandwich seminars are planned for Monday-March 6, Tuesday-March 7, and Wednesday-March 8. The seminars are as follows:

Monday, March 6, 1:00-1:30 p.m., in Upper Amphitheatre: *Nutrition: Fitness and Food Fads.* Learn to tell fact from fiction. Mrs. Lyn Fleming, R.D., will dispel some of the common misconceptions about food and nutrition.

Tuesday, March 7, 11:15-11:45 a.m., in Lower Amphitheatre: *Consumer Update '78: Fresh Fruits and Vegetables.* Elizabeth Miller, Dietetic Intern, will shed some light on: 1) why the price of lettuce skyrocketed in January; 2) what factors affect the current produce market. Come and get some helpful hints on purchasing fruits and vegetables.

Tuesday, March 7, 1:30-2:00 p.m., in Lower Amphitheatre: *Understanding Meat: Facts to Help You at the Supermarket.* Lisa Bousquet, Dietetic Intern, will answer some of your queries as to why meat prices are so high and what you can do to help cut meat costs.

Wednesday, March 8, 11:30 a.m.-12 noon, in Lower Amphitheatre: *Understanding Meat: Facts to Help you at the Supermarket,* with Lisa Bousquet, Dietetic Intern--a repeat performance of this interesting talk.

Wednesday, March 8, 1:00-1:30 p.m., in Lower Amphitheatre: *Consumer Update '78: Fresh Fruits and Vegetables,* with Elizabeth Miller, will be repeated.

Don't neglect the tables in the cafeteria during the week. NUTRIBIRD will offer you some options for balancing foods in terms of the physical activity you choose. There will also be charts set up each day in the cafeteria which will show you what nutrients are found in the day's menu. This guide will help you choose your food more wisely. The Warren and Treadwell Libraries will have displays of books on the Recommended Reading List of the American Dietetic Association.

AMBULATORY CARE CENTER

(continued from page 1)

structure, scheduled for occupancy by the spring of 1981.

"In the new building," said Dr. Jerome H. Grossman, Director of the Ambulatory Care Division and Ambulatory Care Planning, "we will bring together disparate functions into a single coherent program. This will allow us to diagnose and treat illnesses in much less time and in a more efficient manner. We will be able to bring the skills of many professionals to bear on an individual patient's problems. This will also enable us to treat more complicated patient problems on an ambulatory basis, aiding our efforts to use the hospital only when necessary, and thereby contributing to the battle against rising health care costs."

In keeping with the Certificate of Need law, no architectural plans have as yet been considered. The process of seeking an architect and completing plans will now begin.

"A side benefit of the Ambulatory Care Center," said Dr. Sanders, "will be the chance to reclaim the Bulfinch lawn and to make the Bulfinch building once again the attractive site it always was."

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

March 9, 1978

The outpatient Social Service Office is shown above as it was circa 1908, when it was nicknamed "the Corner." The MGH Social Service Department, the first of its kind in the world when it was begun, has always been the site of innovation. A sophisticated accounting method is the Department's most recent contribution to the profession.

Innovative system works well in Social Service Department

A few months ago the federal government took steps designed to make sure that it received full value for every dollar it spends on health care.

A law requires professionals who provide federally reimbursable health services to report to the Department of Health, Education and Welfare the precise amount of work they do.

Three years ago, Eleanor Clark, Director of the MGH Social Service, initiated a computerized system that not only gathers the data required by Washington but also provides a bonus for patients.

"With the same amount of staff," Miss Clark said, "we are taking care of more patients' needs. The data we are getting allows us to increase our services and to do so in a cost-effective way."

Two factors provided the impetus for these developments. First, Miss Clark felt that it would only be a matter of time before the government insisted on documentation of services, including proof that expenditures were warranted.

"Secondly, I also felt it was crucially important," she continued, "that we have enough data to participate intelligently in the formation of rules and regulations when the legislation about how social services in hospitals were to be paid for would be written. If we didn't have the data, the rules and regulations would be imposed on us.

"What I feared would be left out then, particularly in a field such as social work, would be many of the aspects which have to do with caring for the total patient."

The system Miss Clark instituted has assured her department a voice in shaping those regulations mandated by the new federal statute.

The accounting method pioneered at the MGH is straightforward.

The MGH computer center uses the cards to produce data that Mr. Butler employs to determine the average number of patient-related meetings the department holds each month. Individual workers then receive a monthly statement of the departmental average compared to their own. The worker's supervisor receives a copy of this report which is otherwise confidential. The report is only a small part of the process the supervisor uses to evaluate the level of a worker's performance.

"In the outpatient setting three different types of service are recorded," explained Nathaniel Butler, Business Manager in the Social Service Department. "These are psychotherapy, multiprovider services, and nonbillable services such as arranging transportation or helping fill out Medicaid applications."

In any given situation, the social worker writes down on the computer card the number code which stands for the kind of service provided and another number code representing the length of time the worker was involved. There are three time categories--20, 40, and 60 minutes.

"The biggest push for doing this," Miss Clark said, "came from the external environment. I didn't expect any big rewards from the internal management part of it. But I've been surprised. That has been a big pay-off area."

"It provides a more rational basis for the planning of staffing," said Mr. Butler. "For instance, we shifted staff to the Cox Center when it became clear there were a lot more patient contacts there than elsewhere. You can make that kind of change in staffing with more confidence when you see the growth in the number of visits rather than having someone call up saying, 'We're swamped.'"

(continued on page 2)

National Nutrition Week features on page 3.

Creativity in MGH shops results in new Baker Building headboards

A year ago if you had gone into any room in the Baker Building to examine the suction or oxygen connections and the electrical outlets, you would have discovered a tangle of tubes or extension cords running from the patient's bed to a single point or two on the patient room wall.

But now new headboards, designed and constructed in the MGH shops, are being installed in all Baker rooms, and they have eliminated the shortage of receptacles and outlets in the patient rooms.

The custom-built modules increase the number of available suction, electrical, and oxygen outlets for each bed, and cost about $300 apiece to manufacture in the MGH shops, compared to the more than $1,000 price tag of commercially available models. The wiring is a distinct improvement over the old electrical system and also makes each bed independent of all others. In the past, a circuit had supplied the power to as many as six beds.

Primarily responsible for bringing the new units into existence are Anthony Giarrusso, General Foreman; Malcolm McLean, Foreman of the Electrical Shop; John Kwitkor, Foreman of the Plumbing Shop; and William Clemons, Director of Engineering and Maintenance.

(continued on page 2)

Anthony Giarrusso (left), General Foreman, and Malcolm McLean, Foreman of the Electrical Shop, examine one of the new headboard modules which is in the middle of construction. The units, developed by the MGH shops, are being installed in Baker Building rooms.

The installation of the new Baker headboards calls on the skills of employees from many MGH shops. The crews have been particularly efficient. Not one of the 100 units now in operation has taken longer than a single day to install. Shown above from left to right in the middle of work in a room on Baker 3 are Jim Gigglio, Plumbing; Mark Malcuit, Plumbing; Lawrence McEachern, Labor; Steve Gormley, Electrical; Orazio Martiniello, Electrical; and David Moakley, Electrical.

Social Service

(continued from page 1)

The use of statistical profiles in a complicated care-giving field has inherent dangers. Miss Clark recognized these from the start.

"It would be perfectly possible," she said, "if you stressed only personal efficiency, to have a lot of patients being rushed through getting inferior services. But long before we started this statistical system, we had established methods to monitor outcome."

For this purpose a Social Service Review Committee was formed made up of individuals elected yearly from every segment of the department. Considered are cases chosen at random from the file of current clients. An RN from the Transfer Office sits on the committee, as does an inpatient worker, an outpatient worker, a case assistant, and a social work student. At least one person on the committee is a colleague of the person who worked on whatever case is being reviewed. The committee is chaired by the Associate Director of the Department.

"If services were increased without monitoring outcome constantly," said Miss Clark, "then you could have a dangerous situation. But we were interested in measurements of quantity to go along with our measurements of quality. Quantity coupled with quality of patient care gives you the potential of using the same number of staff to produce more service to more needful patients."

Only three other hospitals in the country currently have social service departments using some method of quantitatively measuring their work. These are the Mount Sinai Hospital in New York, the Johns Hopkins Hospital in Baltimore, and the University of Minnesota Hospitals in Minneapolis-St. Paul. But none of these institutions have schemes which give daily statistics. The other systems work at intervals and produce incomplete data.

Miss Clark, as President of the American Hospital Association's Society for Social Service Directors, has formed a national committee to develop a method of uniform accounting in social work departments. This will become the official proposal that the AHA will present to HEW. Both this committee and HEW respect the MGH system as one efficient way of carrying out the job. Indeed, a federal prototype recently set up in an Oregon hospital closely resembles the earlier developed MGH system.

(continued on page 4)

MGH shops create custom-built units for Baker Building

(continued from page 1)

These men spent about two years planning and testing prototypes. Installation began this fall and will continue into the summer as available man-hours permit, until all rooms in the Baker Building have the modules. All rooms will have the same style unit, but because of space limitations, a modified design will be devised for four-bed rooms.

"This is an inspiring example of creative work by highly motivated people," said Mr. Clemons, "and these men deserve a lot of credit for applying available craftsmanship to particular MGH needs without running the costs out of sight."

Mr. McLean stressed that the successful design and installation of the modules demonstrated a remarkable degree of cooperation between the various hospital shops and between the nursing staff and the workers--plumbers, laborers, carpenters, and electricians--who put the modules into the Baker rooms. Nursing staff often generously gave up space in their storage cupboards and closets to house circuit breakers and fuse boxes.

"Cooperation between departments was great," said Mr. McLean. "In a project this size it was phenomenal to have everything mesh so beautifully."

The installation process has been elegant and speedy. None of the 100 units so far in operation has taken longer than a single day to install.

"The Unit Managers on the floors should get a lot of credit for getting the rooms ready for us," said Mr. McLean, "and the crews have worked very hard and efficiently putting the units in."

The modules themselves are popular with the nursing staff.

"They're great," said Ruth Dempsey, RN, Head Nurse on Baker 10, talking about the new units. "They have alleviated a lot of problems. We're a thoracic unit, and now we don't have to carry around big tanks of compressed air anymore. That's just one thing. The new units have made our jobs 1,000 times easier."

From Communications: Boston yellow pages are now available at the Building Service desk in the Moseley Basement.

From the Benefits Office: For all employees who were tax-sheltering with Union Mutual on November 30, 1977:

The Benefits Office (on Walcott 3) has your annual report from Union Mutual.

You may pick up your report anytime between 8:30-5:00 Monday through Friday. If you cannot pick up your report then the Benefits Office will send the report to your home in late March.

From the Tumor Registry: "Tumor Registries, What Are You?" will be the topic of the panel discussion at the annual meeting of the Tumor Registrars Association of New England (TRANE), on March 29. Ann G. Gibson, of the MGH Tumor Registry, is Chairman of the TRANE Program and Education Committee and has organized the conference this year. Dr. Claude Welch, a Senior Surgeon at the MGH and Professor Emeritus of Surgery at the Harvard Medical School, will speak in the morning on the lymph gland system of the colon and in the afternoon will moderate the panel discussion concerning the activities of tumor registries. Participants will include a variety of well-known area health care professionals. For more information contact Miss Gibson.

CHAPEL CONCERT

The New England Conservatory Brass Ensemble will perform chamber music in the MGH Chapel at 3:00 p.m. on Wednesday, March 15.

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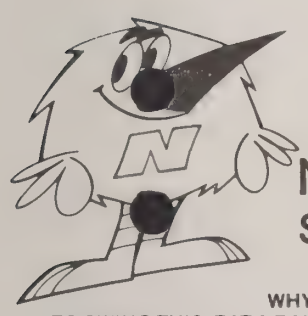
Gertrude B. Fox (left) was a patient in Phillips House during the February 7 blizzard. She was deeply impressed by the professionalism, dedication, and hard work of the nurses on her floor during the crisis. As a recognition of their work, Mrs. Fox constructed a collage of available materials, and dedicated it to the "MGH whiz kids during the blizz." Above, Mrs. Fox explains the collage to Deborah Oliver, RN, who was on duty during the storm. With Havalyn Parrish, another patient; Frank Simons, a visitor; and Vivian Casterlow, LPN, Mrs. Fox prepared a breakfast of omelets for the patients on Phillips 5. On Baker 10, another patient-prepared breakfast was much appreciated: Howard Baxter and Earl Huff cooked a meal of scrambled eggs and toast for the people being cared for on that floor.

The features on this page are presented as part of National Nutrition Week.



NUTRIBIRD says:

WHY NOT GO FIRST CLASS? TO SWING THIS, EAT A BALANCED DIET EVERY DAY.

You don't have to be uptight with a rigid menu. If you have a handle on nutrition, your balancing act can include snacking. Curl up with a carrot, stalk around with a celery stick, or crunch a cauliflowerets. And a few nutty items can provide you with nutrients like protein, B vitamins, and minerals.

Just be sure that every day you include the essentials:

- Meat or an alternate—4-5 ounces.
- Milk or cheese—2 servings.
- Fruits and vegetables—4 servings (one should be deep green or yellow; one, a source of vitamin C).
- Enriched or whole grain breads and cereals—4 servings.

And add just enough of the four— or other foods — to meet needs for energy and meals that satisfy.

NUTRIBIRD offers you some options for balancing foods in terms of the physical activity you choose.*

FOOD	CALORIES	ACTIVITY (number of minutes)		
		Walking	Jogging	Swimming
Big burger	540	104	54	65
Regular burger	260	50	26	31
T-bone steak (from 1 lb as ordered)	1395	265	140	167
Yogurt (from skim milk) (½ pint)	122	24	12	14
Chicken salad	285	55	29	34
Roast Chicken (2 slices)	160	31	16	19
Cake, sponge or pound (1 slice)	150	29	15	18
Pie, chocolate chiffon (1/6 of 9" pie)	525	101	53	62
Cantaloupe (½)	60	11	6	7
Carbonated beverage (12 ounce)	160	31	16	19
Chocolate shake	421	81	42	49
Milk, nonfat, fortified (½ pint)	160	31	16	19
Toast, enriched or whole grain (2 slices, plain)	120	24	12	14
Potatoes, french fries (20 pieces, ½ in. x 2 in.)	274	53	27	33
Green beans (½ cup)	15	3	2	2

Energy cost of 154 pound individual

NUTRI WORD SEARCH

NUTRIBIRD	RICE
FRUIT	CARROT
CORN	BEEF
YAM	LAMB
APPLE	OATMEAL
BREAD	STEAK
FISH	PEA
COCOA	CUSTARD
SOUP	TURNIP
TUNA	LIME
POTATO	MILK
MELON	POI
	PEANUTS

These words can be found in the puzzle. Find them by reading FORWARD, BACKWARD, UP, DOWN and DIAGONALLY in a straight line of letters. Do not try to form a word by skipping over any letters. Circle each word you find in the diagram. Words overlap and letters may be used more than once.

Answers on page 4.

F	R	U	I	T	C	Y	B	A	D
I	N	C	O	C	O	A	L	A	A
S	O	U	P	T	R	M	A	P	E
H	N	S	T	U	N	A	E	P	R
N	O	T	O	R	R	A	C	L	B
O	T	A	C	N	I	B	E	E	F
L	A	R	E	I	C	B	M	A	L
E	T	D	D	P	E	L	I	M	E
M	O	A	T	M	E	A	L	R	D
I	P	E	S	T	E	A	K	T	D

...Remaining letters not circled spell BALANCED DIET!

Test your knowledge of basic nutrition

Answer each question true of false by circling T (true) or F (false). Score one point for each correct answer. Here is how to read your score: 15-20, excellent; 10-14, good; 9 or less--Visit the Nutrition Information Center in the Gray Lobby or check with your Dietitian. Answers on page 4.

1. Athletes need more protein to improve their strength.
   T. F.
2. An excess of vitamins can be harmful.
   T. F.
3. Starchy foods like bread and potato supply only energy to the body.
   T. F.
4. Eliminating salt and salty foods helps to lose weight.
   T. F.
5. Water is calorie free.
   T. F.
6. Gelatin is an excellent low calorie protein food. It is also good for your fingernails.
   T. F.
7. White eggs are just as nutritious as brown eggs.
   T. F.
8. Dietetic foods are not all low calorie foods.
   T. F.
9. To keep from getting a cold take large doses of vitamin C.
   T. F.
10. Drinking grapefruit juice helps to burn up fat.
    T. F.
11. Vegetarians can have nutritionally well balanced meals.
    T. F.
12. Foods from supermarkets are as nutritious as those from health food stores.
    T. F.
13. Protein rich foods are not fattening.
    T. F.
14. Periodic starving is a good way to lose weight.
    T. F.
15. Prunes are a good source of potassium.
    T. F.
16. A good weight reduction diet should help you lose weight and teach you new eating habits.
    T. F.
17. Vinegar and honey can cure rheumatism and arthritis.
    T. F.
18. One of the dietary goals for the nation is that everyone cut down on their salt intake.
    T. F.
19. Sour cream contains fewer calories than sweet cream.
    T. F.
20. Exercise is important at all stages of our lives.
    T. F.

People...

A second-year student in the MGH School of Nursing, MARGARET JANE HILL, has been named a Kemper Scholar by the James S. Kemper Foundation of Illinois. The award recognizes academic excellence and achievement. Miss Hill is a 1976 graduate of Boston Latin Academy.

* * * *

JACQUELINE BASTILLE, Head Librarian of the Treadwell Library at the MGH, was recently invited as one of 11 hospital librarians from across the nation to an important meeting at the National Medical Library in Bethesda, Maryland. Convened by Dr. Martin Cummings, Director of the National Library, the two-day meeting explored ways libraries in individual hospitals could be helped by a variety of federal actions. A medical library is an invaluable resource in a hospital, whether the institution is a large teaching center or a small community facility, and this first-of-its-kind seminar was felt by the participants to be a large step toward more national aid for such libraries and toward more interaction between regional medical library groups.

* * * *

DR. RONALD A. MALT, MGH Visiting Surgeon and Chief of Gastroenterological Surgery, has taped an appearance as the featured guest on the Daniel Foster, M.D., television program. Originating in Dallas, the weekly show is a series of interviews with noted physicians concerning common medical problems. Dr. Malt discussed gallstone surgery. In Boston the interview will be broadcast on Channel 44 at 4:30 p.m., Saturday, March 18.

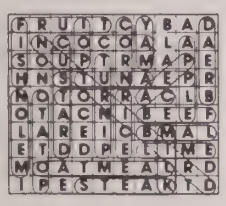
* * * *

DR. JAMES W. MAY, JR., MGH Assistant in Surgery, has been named a co-winner of first prize in an essay contest sponsored by the Educational Foundation of the American Society of Plastic and Reconstructive Surgeons. Dr. May, with Dr. Laurence A. Chait of Johannesburg, South Africa, authored an article on "No Reflow Phenomenon in Microvascular Free Tissue Transfer." The first prize award is a stipend to be used for a trip sponsored by the Educational Foundation to various plastic surgery centers. The award was presented at the 46th annual convention of the ASPRS in San Francisco.

ANSWERS TO NUTRITION QUIZ

1. F. 2. T. 3. F. 4. F. 5. T. 6. F.
7. T. 8. T. 9. F. 10. F. 11. T.
12. T. 13. F. 14. F. 15. T. 16. T.
17. F. 18. T. 19. F. 20. T.

Word Search Answers


F R U T D C Y B A D
I N C O C O A L A A
S O U P T R M A P E
H N S T U N A E P R
N O T O R R A C L B
O T A C N I B E E P
L A R E I C B M A L
E T D D P E L I M E
M O A T M E A L R D
I P E S Y E A K T O

At a press conference Drs. Gerald M. Pohost (left) and H. William Strauss discuss a technique they have pioneered which uses the radioisotope thallium-201 to diagnose and localize heart attack and coronary artery disease.

PURCHASING PERSPECTIVE

In this column the Purchasing Department will bring you up to date periodically on developments in costs, systems, and products for your hospital purchasing.

After the holidays, many of us exchanged merchandise at various stores for numerous reasons such as damage, incorrect size, or missing parts.

The same kind of return of incorrect or damaged goods at any time of the year is a service the Purchasing Department performs for the MGH.

When a delivery is made to your department, first check the outside of the carton to assure that the items were delivered to the right location and that you did not receive something that belongs to someone else. Then check the contents of the shipment for completeness and accuracy.

This is the bottom line: The Purchasing Department will assist you in returning incorrect and damaged shipments, but you must help by checking your deliveries within 24 hours and notifying Purchasing immediately when there is a problem. We will prepare the necessary shipment papers to return the goods to the vendor for corrective action. It is almost impossible for Purchasing to bring about adjustments on merchandise that has been delivered and stored for an extended period of time, so it is up to you to check all your deliveries promptly.

By following these guidelines, processing claims for damages and missing goods will take place with minimum delay, at a minimum expense to the hospital.

Social Service

(continued from page 2)

The Social Service Department at the MGH has a tradition of innovation. The Department was the first of its kind in the world when it was created in 1905.

Miss Clark, the third Director of the Department, was responsible in 1964 for forming the MGH Transfer Office, the central clearing house for all continuing care arrangements for patients, and a service unique in the nation at the time. Continuing care offices were later required by state law of all hospitals in Massachusetts.

The creation of the Transfer Office functioned as a nationwide model and enabled the Department to provide its services more efficiently, while also giving the hospital a part in forging the legal guidelines which were drafted when nursing home placement reached the point of governmental regulation.

These same benefits are arising from the accounting system MGH social workers are using now.

Retirements...

The hospital wishes health and happiness to the following members of the MGH family who retired on February 1, 1978:

Elizabeth Dineen, PH Nursing, 25 years

Samuel Bachner, Cardiac Bio-Chem., 11 years

Joseph Oricchio, Endocrine Unit, 9 years

Fernande Marchand, Building Serv., 8 years

ETHER BUNNY
I HAVEN'T TOLD ANYONE YET, BUT —
KATY - I HEAR THAT YOU'RE MOVING!
HAVE YOU BEEN EAVESDROPPING?
NO - I HAVE A KEEN SENSE OF RUMOR.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) March 16, 1978

VINCENT SHOW OPENS APRIL 5

Present-day sunny California and quaint rural Idaho are the settings of "Alive & Kicking," the 1978 Vincent Show.

The musical drama tells the by-turns exciting and hilarious story of three determined young women who try to make careers in fast-paced Los Angeles, while at the same time maintaining family ties with relatives in Four Corners, Idaho. One of the women works in marketing, another in the movies, and the third is looking for a husband. As they each return to Idaho to visit, they bring with them the latest fads of the contemporary world, which are eagerly adopted by the people of Four Corners. The efforts of the girls to succeed, and as they do so their effects on their country cousins, form the basis of the Show.

Production numbers in the extravaganza include the fabulous Belly Dance, the Chemise Slip Kick Line, the Business Tap, the Over 45 piece (starring many former Show chairmen and ex-presidents of the Vincent Club, all of whom can really dance), and the glamorous Show Girl routine using costumes originally designed and manufactured for entertainers at the Frontier Hotel in Las Vegas but never used there.

"Alive & Kicking" will open at the New England Life Hall on Wednesday, April 5, at 8 p.m. and will run each night through Saturday, April 8. A special 2 p.m. Saturday matinee will be given.

Tickets for the production go on sale Monday, March 20, at the New England Life Hall Box Office (telephone 536-9609). The Box Office is open 10 a.m. to 4 p.m. Monday through Friday. Tickets can be purchased in groups of 10 or more at a discount of one dollar per ticket.

(continued on page 2)

From the Benefits Office: Federal law requires that we present the following information concerning the MGH Group Health Insurance Plan.

Summary Annual Report of the MGH Group Health Insurance Plan, for the plan year beginning 7/1/76 and ending 6/30/77: Employer, Plan sponsor & Administrator: The Massachusetts General Hospital. Identification #04-1564655. Address: Fruit Street, Boston, Massachusetts 02114. Phone No.: (617) 726-8133. Plan No.: 501. Policy/Contract No.: 1471.

As an employee of the Massachusetts General Hospital, you are eligible to participate in the plan upon meeting or fulfilling certain requirements. Please call the Benefits Office at 726-8133 if you have any questions about the health insurance plan. Beginning with the 1975 plan year, MGH is required to file an Annual Report with the Federal Government. This shortened version of that report has been prepared based upon guidelines from the Department of Labor.

For the 1976 plan year, the health insurance plan was self-insured by MGH. This means that the hospital entered into a contractual arrangement with an insurance carrier, who agreed to pay the claims for benefits provided under the plan. The insurance carrier in this case was Blue Cross/Blue Shield, who, in turn, established the premium rates and billed the hospital for the claims paid, administrative expenses and commissions incurred in maintaining the plan.

The plan is an experience-rated contract; that is, the premiums paid are based upon claims that were made for benefits. For the year ending June 30, 1977, the financial information which Blue Cross/Blue Shield of Massachusetts is required to provide is in the process of compilation (for example, incurred claims and retention charges). As soon as that information is made available it will be published in the Hot Line.

VINCENT SHOW (continued from page 1)

Chairman of this year's Show is Mrs. Rolf Sturman Stutz. The Vincent Show, a familiar springtime event in Boston for the past 85 years, is produced by the Vincent Club, and annually raises about $50,000 to benefit the Vincent Memorial Hospital, the gynecological service of the MGH.

People...

DR. JEFFREY E. HARRIS of the MGH Internal Medicine Associates has been named by Governor Michael Dukakis to the Board of Registration and Discipline in Medicine. Dr. Harris is also an assistant professor in economics at M.I.T. Dr. Claude E. Welch, MGH surgeon, chairs the board which regulates Massachusetts physicians.

* * * *

CAROLE DEMILLE, RN, an MGH Infections Control Nurse, has been appointed to the Board of Directors of the National Foundation for Infectious Diseases. Her term will run three years. The NFID is a national organization which sponsors research and teaching concerning infectious diseases.

MAGAZINE LAUDS MGH AND STAFF

The monthly magazine Town & Country recently published a two-part series entitled "The Best Medical Services and Specialists in the U.S." The MGH was named as one of the top 12 general hospitals in the nation. The article stated as well that the MGH is "considered by many doctors to be the finest general hospital in the country." Among the specialists given recognition in the series were 18 MGH staff members. The lists were compiled from interviews with 80 doctors in about two dozen specialties; in the interviews, physicians who practiced a specialty were asked whom they would see if they had a problem within their own specialty, and what medical centers were, in their opinion, the best.

From the Department of Pastoral Services:

Holy Week and Easter Services for Patients and Staff - 1978

Maundy Thursday:	March 23, in the MGH Chapel, 4:00 p.m.: Mass
Good Friday:	March 24, in the MGH Chapel, 12:00 noon: Way of the Cross Prayer Service; 4:00 p.m.: Celebration of the Lord's Passion
Holy Saturday:	March 25, in the MGH Chapel, 7:00 p.m.: Easter Vigil Mass (No 4:00 p.m. Mass)
Easter Sunday:	March 26, in the Moseley Rotunda, 4:00 p.m.: Easter Mass

Holy Communion will be distributed to patients throughout Easter Day.

From the Service League: "The Service League wishes to thank the many thoughtful and generous people who responded to the appeal for used magazines to be distributed in patient waiting areas in the Ambulatory Care Division. The time and effort taken by donors to recycle these magazines is truly appreciated, especially by the patients who are waiting for professional attention.

"The need for magazines, excluding all medical, religious, or political publications, is continuous.

"Persons wishing to contribute magazines should remove address labels prior to leaving them in the Service League Reception Center on Gray 1 near the General Store. These contributions will be gratefully received between the hours of 10 a.m. and 1 p.m., Monday through Friday."

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) March 23, 1978

COMING SOON: MGH FAMILY NIGHT AT THE MUSEUM OF SCIENCE

Last year's MGH Family Night at the Museum of Science was such a success that arrangements are being made again this year to have a similar party on Tuesday, May 16, 1978, from 6 to 9 p.m.

The staff of the Museum will provide a private opening of the Museum facilities. All MGH employees, their spouses (or a guest), and children are invited. Free tickets will cover parking and admission to the Museum as well as to all regular exhibits. Refreshments will be served.

Ticket request forms will be distributed with the paycheck distribution of April 6.

Watch the Hot Line for further information, and mark the date on your calendar now.

The 1978 Vincent Show, a reminder . . .

This year's Vincent Show tells the exciting tale of three young women in Los Angeles who become involved in a variety of escapades as they seek fortune and fame. Their relatives from Four Corners, Idaho, also enter the picture, adopting the enthralling fads the girls bring along on visits to the small town. The costumes will be gorgeous, the dancing lively, and spirits high. Performances are at 8 p.m. Wednesday, April 5, through Saturday, April 8. A special Saturday matinee will be given at 2 p.m. on April 8. Tickets, available at the New England Life Hall Box Office, can be purchased in groups of 10 or more at a discount of one dollar per ticket. The Vincent Show benefits the Vincent Memorial Hospital, the gynecological service of the MGH.

From the Benefits Office: MGH employees enrolled in the optional Term Life Insurance Program will receive two months of free coverage.

The Optional Term Life Insurance Program which was introduced in September, 1975 has been very successful. Large employee participation and favorable mortality experience has enabled the insurance carrier, Boston Mutual Life Insurance Company, to declare a dividend for those employees currently enrolled.

Life insurance coverage will be free during both March and April, 1978, for those employees who joined the Program prior to February 1, 1978. No life insurance deductions will be made from these employees' paychecks starting March 9 and continuing through April 27. The coverage will continue during these two months at no cost.

The Program enables employees and/or their spouses to purchase individual term life insurance at attractive rates. One of the most attractive features of the Program is its portability. Policies of both the MGH employee and/or spouse will remain in force at the same rates if the MGH employee terminates employment so long as the required premiums are paid.

(continued on page 2)

CHAPEL CONCERT

Drs. Richard Schatzki, pianist, and John Head, cellist, will perform together in the MGH Chapel at 2 p.m. on Wednesday, March 29.

BENEFITS (continued from page 1)

This year an important new feature is being added to the Optional Term Life Insurance Program - Guaranteed Graded Benefit for all employees under age 50. Now, any employee under age 50 who is declined for standard coverage can get individual life insurance protection under the MGH Optional Life Insurance Program. This feature will guarantee a special $10,000 Graded Death Benefit which will pay: $2,000, 1st year; $4,000, 2nd year; $6,000, 3rd year; $8,000, 4th year; $10,000, thereafter.

The cost of this coverage is determined by finding your age in the brochure and calculating the cost of $10,000 of coverage.

Some other features of the Program include: 1) You may tailor-make your own plan--choose as little as $5,000 or as much as $250,000 regardless of job classification or salary; 2) the premiums will be waived in the case of disability occurring before age sixty; 3) the policy is convertible at any time, at the insured's option, to any cash value type of policy offered by Boston Mutual Life Insurance Company.

To be eligible an individual must be an MGH employee or the spouse of an MGH employee. The MGH employee must simply receive a regular paycheck of sufficient amount to allow for a regular payroll deduction. The applicant must be under the age of sixty-five and must meet the insurance company's health requirement.

Upon acceptance, the applicant will receive a policy directly from the insurance company. If declined for standard coverage, the applicant will be notified directly by the insurance company about the procedure for implementing the Guaranteed Graded Benefit.

The Benefits Office will be glad to assist any employee who may have any questions--simply call Extension 8133. Group meetings, individual meetings or departmental meetings can be arranged by simply calling the Benefits Office. In addition, an insurance company representative will be available in the Benefits Office on Walcott 3 at the following times: Monday, April 10, 8:00 a.m.-10:00 a.m.; Tuesday, April 11, 12:00 noon-2:00 p.m.; Wednesday, April 12, 7:00 a.m.-9:00 a.m.; Thursday, April 13, 3:00 p.m.-5:00 p.m.

After April 13, an application form and general information may be obtained from Personnel Services Office for weekly paid employees and from the Benefits Office for monthly paid employees. Any specific questions relating to individual insurance needs should be directed to the insurance company representative, Mr. Harvey J. Crosby, who will be on the premises according to the above schedule.

Full information about the Plan will be included in a payroll distribution for weekly employees on April 6, and monthly employees on March 30.

Retirements...

The hospital wishes health and happiness to the following members of the MGH family who retired on 3/1/78:

Muriel E. Evans, White Nursing, 28 years

Roy C. Larson, Maintenance, 10 years

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Ellen Eisenberg, Consultant in Oral Pathology, Oral Surgery

Dr. John P. W. Kelly, Assistant in Oral Surgery, Oral Surgery

Dr. Jeremy N. Ruskin, Assistant in Medicine Medicine

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) April 6, 1978

BAKER KITCHEN WARHOGS TAKE 1ST PLACE IN B-BALL LEAGUE

Undefeated and sitting in first place--that was the way the Baker Kitchen Warhogs ended their regular season in the MGH Basketball League on March 29, assuring themselves of a bye in the first round of the postseason tournament.

The top six teams are playing in the tournament. Winners are determined in best of three game matches until the final round, which will be the best of five. The first round pits White Kitchen against Pathology, a team that played particularly well toward the end of the season, winning five of their last six games and their last four in a row in a close fight for the sixth spot in the playoff line-up. Materials-Receiving plays against Ortho.-E.W. in this round, with the Baker team and the Security Nighthawks having byes. The Nighthawks were a tough team all season long, posting only a single loss, which was to the Baker Warhogs. The Baker team plays the winner of the White Kitchen-Pathology match-up, and the Nighthawks will meet the victor of the Materials-Receiving versus Ortho.-E.W. donnybrook. The two teams who survive those battles will advance to the finals. Tuesday night was the first evening of the tournament; remaining games will be played on Thursday, Saturday, and Tuesday evenings starting at 7 p.m.

During the tournaments, it is planned that the West End House gymnasium balcony will be open for fans, and that a loudspeaker system will be in operation during the games.

(continued on page 2)

MGH NIGHT AT THE POPS IS TUESDAY, JUNE 13

Hear the famed Boston Pops Orchestra perform old favorites and new hits! Come one, come all, to MGH night at the Boston Pops!

The evening of Tuesday, June 13, is the date of this year's MGH Night at the Pops. All MGHers are invited. Tickets (at $10 and $8.50) went on sale on Friday, March 31. Ticket order forms were included in that week's paychecks. If you did not get an order form and want one, contact the Personnel Department at 2216.

People...

While a student at Harvard Medical School DR. LAURIE H. GLIMCHER studied a kind of cell common in mice and humans. She discovered on its surface a large protein now dubbed the NK antigen, which allowed her to separate "the natural killer lymphocyte" from other cells. She then discovered that this lymphocyte seemed to kill tumor cells very effectively (hence its name). In mice, for example, cells taken from the spleen will kill cancer cells. But if natural killer lymphocytes are isolated from the other types of cells, and then mixed with tumor cells, a much greater number of cancer cells are destroyed. Now a second-year medical resident at the MGH, Dr. Glimcher has recently won an American Cancer Society grant to carry her studies further, exploring the extent to which this lymphocyte can prevent the growth of tumors in laboratory animals and humans. She will conduct her work at the Sidney Farber Cancer Center where she began it as a medical student.

...more MGH people on page 2

BASKETBALL (continued from page 1)

Final regular season standings in the League are as follows:

		Won	Lost
1.	Baker Kitchen	11	0
2.	Security	10	1
3.	White Kitchen	9	2
4.	Materials-Receiving	7	4
5.	Ortho.-E.W.	7	4
6.	Pathology	6	5
7.	Radiation Medicine	4	7
8.	Clinical Administration	4	7
9.	Radiology	3	8
10.	Building Service	3	8
11.	Gray 7 Kitchen	2	9
12.	Psychiatry	0	11

VINCENT SHOW PERFORMANCES APRIL 5 THROUGH APRIL 8

"Alive and Kicking," the 1978 Vincent Show, tells the story of three young women in Los Angeles and their relatives in Four Corners, Idaho. Performances are at 8 p.m. Wednesday, April 5, through Saturday, April 8. A Saturday matinee is at 2 p.m. on April 8. Tickets are still available at the New England Life Hall Box Office (telephone 262-7662).

GENERAL STORE SHOWCASES AVAILABLE

A variety of craft exhibitions revealing the talents of MGHers has been displayed over the years in the showcases facing the General Store on the first floor hallway of the Bigelow Building. These showcases continue to be available for MGHers wishing to participate in the program. The Art Committee is in charge of these displays and is currently looking for interesting shows for the summer months. If you wish to display your work, you should leave a message for Miss Freedman at 8540.

WOMEN'S SOFTBALL

The 1978 MGH Women's Softball Team is now forming. Coaches, a manager, and players are needed. If you are interested, you should contact Kim Plummer at Extension 2442.

PEOPLE (continued from page 1)

What began as a grade school hobby of collecting Kentucky arrowheads has resulted in a newly published book by DR. R. TED STEINBOCK, a first-year medical resident at the MGH. The book, Paleopathological Diagnosis and Interpretation, blends medicine, Dr. Steinbock's profession, with archaeology, his avocation since he was a youngster. The book began as Dr. Steinbock's undergraduate thesis at Harvard College; during his years at Harvard Medical School he expanded the manuscript into its present form. In the book the reader is introduced to the biology and gross anatomy of normal bone, followed by a discussion of various bone diseases common in specimens from antiquity. The book reports on Eskimo skeletons, leprosy victims from medieval Denmark, Egyptian bone material, and the 5,000-year-old remains of an archaic Indian tribe found in Kentucky, Dr. Steinbock's home state. Infectious diseases played a large role in the survival of ancient societies, so Dr. Steinbock focuses special attention on infections which affect bone, such as syphilis, tuberculosis, and leprosy.

TENNIS TOURNAMENT IN MAY

A tennis tournament is being organized for MGH staffers. The tournament is open to tennis players of any ability. Tournament events will include men's and women's singles, men's and women's doubles, and mixed doubles. Anyone interested in participating should write to the MGH Tennis Tournament, c/o the MGH Post Office. Please include your name, department, and telephone extension. Tournament play will take place at the Charles River Park Tennis Club on May 5, 6, and 7. This is your chance to meet and compete with other MGH tennis players. Competitors must provide their own tennis balls. The entry fee is $8.50 per person for singles and $17.00 per team for doubles. Please get your entries in by April 28.

****

MEN'S SOFTBALL meeting will be held April 10, 6:00 p.m. -- Chalet.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

April 13, 1978

10,000 people have seen it: MGH slide show reaches landmark

The house lights dim. The audience quiets. One by one, images light three large projection screens, and the voice of Dr. John A. Erdmann III, Assistant Surgeon at the MGH, fills the auditorium.

The setting is the Ether Dome, and the event is the showing of a slide and tape presentation about the MGH.

Since June 1975, when the show was first presented, the program has been very popular. All formal tours of the MGH end in the Ether Dome with a talk by Ferdinand Strauss II, Assistant to the General Director for Special Projects, followed by the slide show.

(continued on page 3)

At a press conference in the Walcott Lounge MGH physicians discuss the care of actor John Wayne. From left to right at the table are Dr. Edward Lowenstein, Chief of Cardiac Anesthesiology; Dr. W. Gerald Austen, Chief of Surgical Services; Dr. Mortimer J. Buckley (standing), Chief of Cardiac Surgery and the surgeon who headed the operative team; Dr. Roman W. DeSanctis, who leads the team of cardiologists treating Mr. Wayne; and the patient's two sons, Michael and Patrick Wayne.

John Wayne a patient at the MGH

Actor John Wayne underwent surgical replacement of the mitral valve in his heart in a three-hour operation Monday, April 3. The performer, famous for his roles in more than 200 movies including "True Grit," for which he won an Oscar in 1970, and most recently "The Shootist," in which he starred with Katherine Hepburn, entered the hospital on Wednesday, March 29.

A team headed by Dr. Mortimer J. Buckley, Chief of Cardiac Surgery, performed the open-heart operation. Dr. Edward Lowenstein, Chief of Cardiac Anesthesiology, headed the team of anesthesiologists. The surgery was uneventful.

Dr. Roman W. DeSanctis headed the team of cardiologists who examined Mr. Wayne at the MGH, confirming tests the actor had been given in Newport Beach, California which indicated mitral valve replacement should be performed. Dr. Joel Manchester is Mr. Wayne's cardiologist in Newport Beach.

Since Mr. Wayne has been a patient, the hospital switchboards have received thousands of telephone calls from well-wishers throughout the world. Many employees have come in contact with Mr. Wayne. He has a tremendous way of making people feel at ease with his sense of humor. Press inquiries have come from all over Europe and the United States. And on the Metropolitan District Commission football field across from Phillips House, fans wrote the message in white lettering thirty yards long: "GET WELL, DUKE."

MGH Term Life Insurance Plan declares dividend

The Optional Term Life Insurance Program introduced in September, 1975, has been so successful that the Boston Mutual Life Insurance Company, the carrier of the plan, has declared a dividend for those employees currently enrolled.

Life insurance coverage will be free during both March and April, 1978, for those employees who joined the program prior to February 1, 1978. No life insurance deductions will be made from their paychecks starting March 9 and continuing through April 27. Coverage will continue during these two months at no cost.

This year an important new feature is being added to the program--it is the Guaranteed Graded Benefit for all employees under 50. Now, any employee under age 50 who is declined for standard coverage can get individual life insurance protection under the MGH Optional Life Insurance Program. This feature will guarantee a special $10,000 Graded Death Benefit which will pay: $2,000, 1st year; $4,000, 2nd year; $6,000, 3rd year; $8,000, 4th year; and $10,000 thereafter.

Some other features of the Program include: 1) You may tailor-make your own plan--choose as little as $5,000 or as much as $250,000 regardless of job classification or salary; 2) the premiums will be waived in the case of disability occurring before age sixty; 3) the policy is convertible at any time, at the insured's option, to any cash value type of policy offered by Boston Mutual Life Insurance Company; 4) Portability and policies of both the MGH employee and/or spouse will remain in force at the same rates if the MGH employee terminates employment so long as the required premiums are paid.

(continued on page 3)

Cheerleaders for the Baker Kitchen basketball team had something to applaud as their team took first place in the league. Season scoring statistics on page 4.

Theresa O'Connor, R.D. (right), answered questions and passed out literature at the nutrition information table in the lobby of the Gray Building. An estimated 150 to 200 people a day stopped at the table to obtain all kinds of dietary tips.

National Nutrition Week: A nourishing event, and a great success

National Nutrition Week, March 5 through 11, proved to be a great success at the MGH.

At the Nutrition Information Center in the Warren Lobby, an estimated 150 to 200 people a day stopped by to ask questions of dietitians. Primary concerns were calories, cholesterol, and fiber in the diet.

The Nutrition Flyers distributed each day on patient trays were read attentively. A woman patient in the Bigelow Building enthusiastically reported to her doctors each morning at early rounds what she had learned from the previous day's flyer.

Several members of the dietary staff became radio or television stars during the week. Mary Spencer, RD, Chef Thomas Connolly of the White Kitchen, and Mrs. Estelle Reycroft, former Cafeteria Supervisor, all appeared on a series broadcast by Channel 7. Planned by MGH dietitians Janet Morrison and Johnnie Morgan, the series, hosted by Steve Guptill in the Plus 60 segment of the noon and evening news programs, sought to give older people living alone tips about how they could plan, purchase, and prepare low cost meals. In addition, Ms. Morgan appeared on Sunday Open House on Channel 5; Lynn Fleming, RD, appeared on cable television and WJIB radio; Corine Borman, RD, spoke on WZBC radio; and Ms. Morgan talked on WEZE.

"All in all it was a great week," said Janet Morrison, RD. "The staff of the Dietary Department enjoyed talking to the many people who sought information and advice, and we hope the interest in nutrition that was evidenced will continue throughout the year."

Mary Spencer, R.D., of the MGH Dietary Department, is filmed in an interview with Steve Guptill of Channel 7 news. The interview appeared on the Plus 60 segment of that station's news programming during National Nutrition Week, as part of a series depicting ways in which senior citizens could plan, purchase, and prepare low-cost meals. The series was planned by Janet Morrison, R.D., and Johnnie Morgan, R.D., of the MGH Dietary Department.

FLOWER SHOP SEEKS VOLUNTEERS

The MGH Flower Shop is doing booming business and now seeks volunteers to help staff the store from 1:00-5:00 p.m. on Fridays, and from 1:00-5:00 p.m. on Sundays. If you are interested, call the Volunteer Office at Extension 8540.

Miss Lee Mustard (right) and Mrs. Charles M. Belmer, Jr., had parts in "Alive and Kicking," the 1978 Vincent Show. The Show this year had a cast of 62, largest in its 85 year history, and each actress had at least three costume changes during the performance.

From left to right, Jane Gillis, R.D.; Kathy Ross, D.I.; Linda Dostou, D.I.; Fay Ades, D.I.; and Janet Morrison, R.D., help make some of the colorful posters which appeared throughout the hospital during National Nutrition Week.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Ami S. Dion, *Typist*

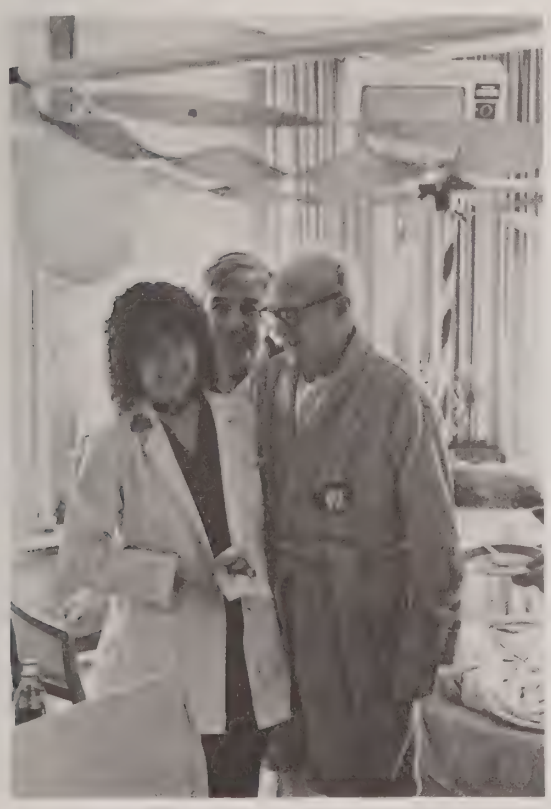
James Flanagan, Director of Receiving and Distribution (left), listens with Willie Davis (center) while Joe Cowans sings an oldtime spiritual at a farewell party for Mr. Flanagan given by his staff. Mr. Flanagan is moving to Fort Lauderdale, Florida. His last day at the hospital was St. Patrick's Day, also his birthday--a remarkable coincidence for an Irishman. Mr. Cowans is a talented singer who performs in a group which travels all over the country singing gospel music primarily in churchs.

Insurance

(continued from page 1)

The Benefits Office will be glad to assist any employee who may have any questions--simply call Extension 8133. Group meetings, individual meetings or departmental meetings can be arranged by simply calling the Benefits Office. An application form and general information may be obtained from Personnel Services Office for weekly paid employees and from the Benefits Office for monthly paid employees.

Full information about the Plan has been included in a payroll distribution for weekly employees on April 6, and monthly employees on March 30.



Sure'n it was a wee bit o' the Irish in the blood that did it, and before long most of Baker 12 was involved. Jo-Ann O'Donnell (left), an EKG Technician, and patients William McGuire (center), and Robert O'Connell celebrate Saint Patrick's Day together. Mr. Paul Magnuson, a patient in a neighboring room, was also one of the organizers. Mr. McGuire and Mr. O'Connell donated their room which was soon decorated with green balloons and ribbons, and the party was complete when they turned on the record player and could dance to a recording of Bing Crosby singing "When Irish Eyes Are Smiling."

DOROTHY KRANES DIES

Dorothy (Jones) Kranes of Belmont, affiliated with the Massachusetts General Hospital in Boston for more than 50 years, died at her home on March 28 after a lengthy illness.

A graduate of the MGH School of Nursing, Mrs. Kranes was a former head nurse in the hospital's Bulfinch Building. She also was past president of the Service League of the MGH and in 1971 received the hospital's Jessie Harding Award for distinguished service as a volunteer.

Mrs. Kranes is survived by her husband, Dr. Alfred Kranes Senior Physician at the MGH and Clinical Professor of Medicine, Emeritus, at Harvard Medical School; two sons, David Alfred of Salt Lake City, Utah, and Richard of Taunton; a daughter, Nancy Jean Kranes of Boston; and four grandchildren.

A memorial service will be held Friday, March 31, at 3 p.m. in the Plymouth Congregational Church, 582 Pleasant Street, Belmont. Interment will be private.

Ferdinand Strauss II, Assistant to the General Director for Special Affairs, addresses a group in the Ether Dome, at the end of a tour of the hospital. With these visitors, the number of people who have seen "The MGH Story," a slide and tape program about the hospital, exceeded 10,000.

BOOK SALE THURSDAY, MAY 18

The Warren Library will hold a book sale on Thursday, May 18, from 10:00 a.m. to 4:00 p.m. in the Warren Lobby. The staff of the library is interested in donations of suitable games, magazines, and paperback or hardback books for the sale. These may be left with the librarians Monday through Friday from 9:30 a.m. to 4:00 p.m. (3:30 p.m. on Fridays). Your contribution helps maintain the library.

People...

SHANNON HARDY, a student at the Shepard-Gill School of Practical Nursing of the Massachusetts General Hospital, has been awarded the Eva Sullivan Scholarship of the Holbrook Visiting Nurse Association.

MGH slide show

(continued from page 1)

This past month, with the visit of one high school group and two private schools, the program reached a milestone: The presentation has now been viewed by 10,000 people.

Every Tuesday and Thursday from 2 to 3 p.m., tours for the general public visit the Bulfinch Building and the Ether Dome ending up with the slide show. Visitors come from all over the United States and from most major countries in the world, and many take the opportunity to sign the Ether Dome log book. Wednesday mornings, from 9:15 to 12:00 noon throughout the year, prebooked tours are scheduled for high school seniors, private schools, junior colleges, nursing schools, and Medical Explorer groups. These tours encompass half-hour visits to three different departments and conclude with the slide show presentation in the Ether Dome. During this past year, the demand has become so great that an additional 3-hour tour has been scheduled every other Friday morning in the spring and fall, and bookings are now made eight months to a year in advance. Most groups come from neighboring New England states but now and then they may come from as far away as New York or Pennsylvania.

Volunteers are assigned as projectionists and tour guides. The visit begins in the Warren Lobby, where the dioramas of the original and modern MGH are explained. Guests are then guided through various departments of the hospital. About fourteen departments are involved, with visits rotated among these areas so no department plays host more than twice a month. A typical tour, for example, would observe the Blood Band, a clinical laboratory, and the Radiology Department. However, patient privacy is paramount and no tours visit any patient areas.

Every group makes a last stop in the historic Ether Dome.

"The real purpose of viewing the slide show," said Mr. Strauss, "is to give the youngsters and general public a taste of what a hospital is really like. Part of our reasoning is to let people get the rhythm of a big teaching hospital and to expose youngsters to the career opportunities in health care. I think the more that people visit an institution like ours, the less fear they will have of hospitals."

The slide show is also available for special employee presentations. It's narrated, in color, and lasts 25 minutes. If you haven't seen it yet, you can call Mr. Strauss or Mrs. Flaherty at Extension 2117 or 2118 for time and showings.

Jacqueline Leclerc (left), freshman in the MGH School of Nursing, goes through the catalogue with a prospective student at an open house the School held for potential applicants to next year's class.

Dr. W. Gerald Austen (right), Chief of MGH Surgical Services and Edward D. Churchill Professor of Surgery at Harvard Medical School, shakes hands with President Carter. Dr. Austen, President of the American Heart Association, was in Washington to join in marking the Association's 30th anniversary in its present form.

MGH Basketball League Leading Scorers
During Regular Season Play

	Total Points	Ave.
Peter Manimonis, Radiation Medicine	264	24
Elton Jackson, Material Receiving	236	21.4
Rico Cox, White Kitchen	226	20.5
James B. Walker, S & B Nighthawks	180	16.3
Juan Dennis, Baker Kitchen	178	16.1
Richard Enfanto, Clinical Administration	168	15.1
Patrick Geraghty, S & B Nighthawks	163	14.8
Michael Jones, Baker Kitchen	146	12.9
Walter Morgan, Baker Kitchen	142	15.7
Roy Williams, Pathology	136	12.3
Errol Burke, Baker Kitchen	133	12
Jim Melton, Ortho.-E.W.	128	11.6
Gene Askew, S & B Nighthawks	108	9.8
Henry Pinkerton, S & B Nighthawks	103	9.3
Robert Hughes, White Kitchen	95	10.5

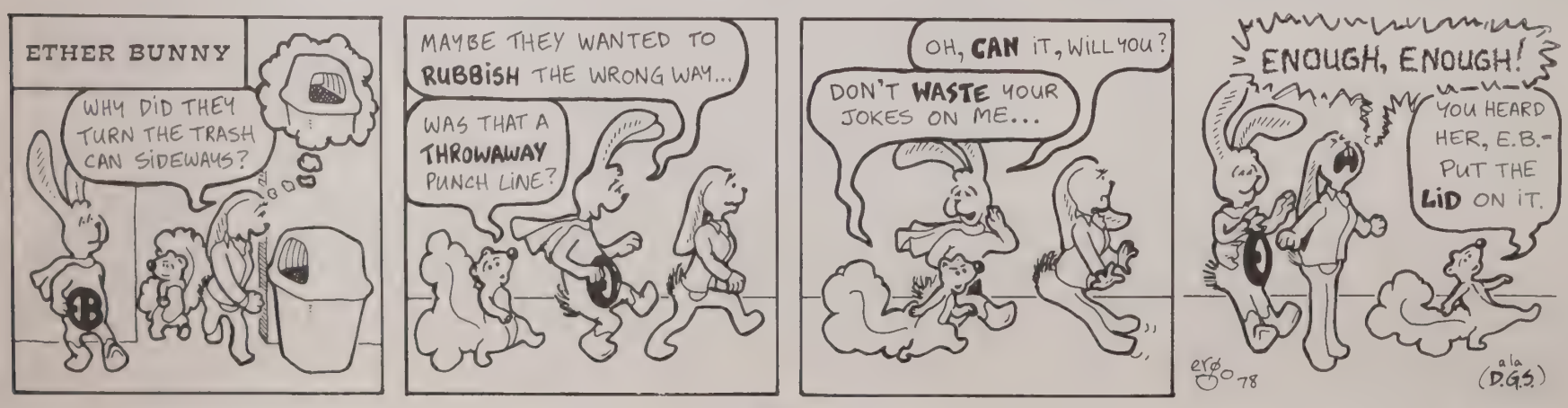
From Communications: Telephone calls to 36 foreign countries can now be placed by direct dialing. Placing as many overseas calls as possible in this way will save a significant amount of money in operator-handling costs.

The procedure is to dial 9-011, followed by the area code of the country, the area code of the town you are calling, and the number you are trying to reach.

EVA HUTCHINSON MCGRATH DIES, PROUD ALUMNA OF MGH NURSING SCHOOL

Eva Hutchinson McGrath, a graduate of the MGH School of Nursing Class of 1924, whose example led all of her five daughters to careers in nursing, died on Sunday, March 12, 1978. A proud alumna of the School, Mrs. McGrath attended the 50th reunion of her class in 1974.

Dr. Carter R. Rowe (pointing), Senior Orthopaedic Surgeon at the MGH, makes an observation for Wendy Turnbull (left) and Janet Newberry (right), while Dr. Bertram Zarins, Assistant in Orthopaedic Surgery at the MGH, listens. With Mima Jausovec, Ms. Turnbull and Ms. Newberry were guests of Drs. Rowe and Zarins in the hospital when the Virginia Slims Professional Women's Tennis Tournament was in Boston. All three women are top professional tennis players. They took a look at some of the ongoing research into muscle action, conducted by Dr. Robert D. Leffert, Visiting Orthopaedic Surgeon, and then visited patients in the Burnham Building.


ETHER BUNNY
WHY DID THEY TURN THE TRASH CAN SIDEWAYS?
MAYBE THEY WANTED TO RUBBISH THE WRONG WAY...
WAS THAT A THROWAWAY PUNCH LINE?
OH, CAN IT, WILL YOU?
DON'T WASTE YOUR JOKES ON ME...
ENOUGH, ENOUGH!
YOU HEARD HER, E.B.- PUT THE LID ON IT.
ergo 78
a la (D.G.S.)

640

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) April 20, 1978

APRIL 24 IS TICKET REQUEST DEADLINE FOR MUSEUM OF SCIENCE GATHERING

Don't forget, MGH Family Night at the Museum of Science is Tuesday, May 16, 6-9 p.m., and the deadline date for ticket requests is Monday, April 24. Admission will be by ticket only. If you have not ordered your tickets for the event, you may obtain a ticket request form from the Personnel Services Office, Moseley 1, Office #1, by the 24th. All forms should be returned to that office, and you will receive your tickets in the house mail one week before the night of the party.

There will be two special programs during the evening: *Wings and Things*--a 25-minute fast-paced demonstration on the principles of flight using such devices as a jet engine, hovercraft, hot air balloon and vacuum cleaner; and *Stars of Spring*--a 25-minute program in which the Planetarium creates the illusion of a night sky viewed in the country where city lights do not dim the dazzling array of stars and planets overhead; the program points out the key planets, constellations, and celestial events of the season. Because of the limited seating capacity, tickets will be distributed by the Museum Staff on a "first come--first served" basis with no choice of shows.

Other special attractions will include the following regularly repeated 15-minute demonstrations: *Live Animals*, an informal show-and-tell presentation of such animals as a porcupine, a ferret, a boa constrictor, and a great horned owl; and *Physical Science*, which gives information highlighting unusual aspects of electricity plus a demonstration of a 70,000-volt Tesla Coil.

(continued on page 2)

SPECIAL TELEPHONE NUMBER INSTITUTED FOR EMERGENCIES--DIAL 2090 FOR HELP

Effective April 15, Extension 2090 (Telephone Office) may be called on a 24-hour basis for assistance in the event of emergencies. This system is designed only to furnish information. In cases where the caller knows the right person to contact, that person should be contacted directly. The Code Call Extension 2245 and the Security Extension 2121 remain in effect.

Examples of emergencies where further information may be needed include visitor accidents, chemical spills, and radioactive contamination.

The Telephone Office will maintain a list of the individuals to contact in these situations and will either furnish the name of that person or department and their respective telephone numbers or will page them directly.

This system is being established in order to prevent confusion with regard to which individual or department is responsible for providing assistance in emergencies.

If you have any questions regarding the system, call Extension 8626.

TENNIS TOURNAMENT ENTRY DEADLINE APPROACHES

April 28 is the deadline for entry as a competitor in this spring's tennis tournament. If you are interested in participating, you should write to the MGH Tennis Tournament, c/o the MGH Post Office. Play will take place at the Charles River Park Tennis Club on May 5, 6, and 7. Singles' entry fee is $8.50 per person. Doubles' fee is $17.00 per team.

People...

DR. ELIZABETH C. DOOLING, Assistant Neurologist at the MGH, has filmed a guest appearance on "Zoom," a WGBH children's television program. The show has a series of segments on youngsters with disabilities, and Dr. Dooling discusses childhood epilepsy. Her sequence will air on "Zoom," on Channel 2 TV, May 22 at 7:00 p.m. The broadcast will be repeated Sunday, May 28, at 9:30 a.m.

* * * *

Judy (Lindsell) Wood, 34-year-old wife of DR. WILLIAM C. WOOD, Assistant in Surgery at the MGH, has been chosen as 1978 Massachusetts Young Mother of the Year.

* * * *

While many MGH runners were training for the Boston Marathon, NANCY FARNSWORTH, of the MGH Registrar's Office, and STEPHANIE MURRAY, secretary to DR. J. WARREN HARTHORNE, kept their feet on the ground by running in the South Boston Saint Patrick's Day Road Race at the beginning of April. As for the Patriot's Day event, the Hot Line will carry the by now traditional Boston Marathon Report in a coming issue.

A REMINDER--MGH NIGHT AT THE POPS--TICKETS ON SALE NOW

Make plans now for your table at the POPS! The 1978 MGH night will be Tuesday, June 13, at 8 p.m. Tickets will be on sale now through May 11. Table seats are available at $10.00 and $8.50. If you missed the ticket order forms handed out with paychecks, you can request these forms by calling Extension 2216.

MUSEUM OF SCIENCE (continued from page 1)

The evening promises to be full of excitement. Complimentary cookies and juice will be provided by the MGH Dietary Department in the Lower Lobby of the Museum. In addition, the ice cream shop on the Second Floor East of the Museum will be open until 8:30 p.m. Hamburgers, sandwiches and soft drinks can be purchased there.

All MGHers are invited, and don't forget to bring your camera.

Note to those on-call: Telephone messages to a special number at the Museum (723-2505) will reach you at the party.

BOOK SALE THURSDAY, MAY 18

The Warren Library will hold a book sale on Thursday, May 18, from 10:00 a.m. to 4:00 p.m. in the Warren Lobby. The staff of the library is interested in donations of suitable games, magazines, and paperback or hardback books for the sale. These may be left with the librarians Monday through Friday from 9:30 a.m. to 4:00 p.m. (3:30 p.m. on Fridays). Your contribution helps maintain the library.

Retirements...

The hospital wishes health and happiness to the following members of the MGH family who retired on April 1, 1978:

Janet Leach, Huntington Labs., 28 years

Robert J. Jones, Jr., Radiology, 22 years

Anna Pires, Dietary, 11 years

Mario Diluzio, Infectious Disease Unit, 10 years

SPECIAL NOTICE: "The Teaching Hospital: Learning to Care," a film documentary about the MGH originally broadcast on Channel 5, will be shown for employees on Thursday, April 27, at 2, 3, and 4 p.m., and on Friday, April 28, at 10:30 and 11:00 a.m., and 12:30, 1:30, and 2:30 p.m. in the Lower Amphitheatre in the Ambulatory Care Division. All MGHers are invited.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) April 27, 1978

CONCERNING PATIENT PRIVACY

By far the vast number of MGH patients are unknown neighbors from Massachusetts. Some, though, are celebrities. Most of these well-known people enter and leave the hospital without the news media ever finding out. That is a tribute to the professionalism of our 7,500 employees.

Sometimes, however, a reporter does learn of the presence of an internationally known patient. Under such circumstances, the MGH reveals only as much information as the patient himself wishes to have disclosed. This is because the illnesses that befall people are personal--one of the few really private areas left in life. It is the responsibility of each of us to protect the privacy of MGH patients--celebrities or not--against the probing of the news media.

(continued on page 2)

TEMPORARY RELOCATIONS IN AMBULATORY CARE DIVISION

While renovations are made in parts of the Ambulatory Care Building, the Gynecology, Obstetrics/Infertility, and Orthopaedic clinics will move to floor 4 of the Bulfinch Building; the Surgical Clinic and the DESAD (diethylstilbestrol) Study will move to floor 3 of the Bulfinch Building.

BOOK SALE THURSDAY, MAY 18

The Warren Library will hold a book sale on Thursday, May 18, from 10:00 a.m. to 4:00 p.m. in the Warren Lobby. The staff of the library is interested in donations of suitable games, magazines, and paperback or hardback books for the sale. These may be left with the librarians Monday through Friday from 9:30 a.m. to 4:00 p.m. (3:30 p.m. on Fridays). Your contribution helps maintain the library.

COX CENTER JOINS IN OUTREACH PROGRAM

The Cox Center at the MGH is one of four Boston cancer centers sharing a National Cancer Institute grant of nearly $3 million to develop educational and outreach programs over the next three years.

The goal of the program is to establish ways in which current knowledge concerning cancer prevention, detection, diagnosis, and treatment can be efficiently and accurately disseminated to health care professionals and to the public.

Planning for the program is under the auspices of the Regional Cancer Control Committee. A 12-member group, the RCCC is subdivided into four Cancer Centers--the Cox Center at the MGH; the Tufts New England Medical Center, the Sidney Farber Cancer Institute; and the Boston University Cancer Research Center. Other members of the group are the Massachusetts Division of the American Cancer Society; the University of Massachusetts Medical School; the Cancer Cooperative in Springfield; the Massachusetts Chapter of the American College of Surgeons; the Massachusetts Medical Society; the Massachusetts Hospital Association; the Massachusetts Department of Public Health; and the Massachusetts Association of Health Planning Agencies.

Dr. Howard Ulfelder, Deputy to the General Director for Cancer Affairs, and Dr. Herman Suit, Chief of Radiation Medicine are the MGH representatives to the RCCC. Carol Stolberg has been hired as Cancer Control Coordinator in the hospital. Ms. Stolberg received her B.A. from Russell Sage College and her M.P.A. in Public Administration from Northeastern University. She will act as a liaison with community hospitals, the Regional Cancer Control

(continued on page 2)

PATIENT PRIVACY
(continued from page 1)

As with any group, reporters have a few unscrupulous representatives among them whose actions unfortunately reflect unfavorably on the entire profession. In the past, MGH employees have done an excellent job of refusing and reporting attempted bribes and ruses aimed at obtaining confidential information by stealth. Unauthorized visits by reporters or cameramen often result in that person being escorted to the News Office. On the other hand, the News Office's function is to cordially provide whatever information can legally and ethically be given according to the wishes of our patients. This is a policy that is understood and appreciated by both our patients and the overwhelming majority of the press and electronic media.

Most reporters recognize the confidential nature of illness and ask their questions of the only hospital source authorized to provide the information. At the MGH that source is the News Office which consults with the patient and/or family and the physician and is aware of the legal issues.

In the course of a year, scores of reporters--some of them national celebrities in their own right--become MGH patients. When they request that information about their own illness be withheld--and they often do--the hospital obviously affords them the same confidentiality as given any other patient.

Because of the above considerations, the MGH like other hospitals has had a long-standing policy about reporters and cameramen. No unauthorized person is allowed to bring a camera into the MGH without the expressed permission of the News Office. Similarly, no reporter is permitted in any patient-care area such as the Emergency Ward and Overnight Ward without the News Office's expressed authorization.

COX CENTER (continued from page 1)

Committee, and each of its members; she also serves as a staff person to the Anti-Smoking, Grant Evaluation, and Hospice subcommittees of the RCCC.

One major effort of the RCCC is directed toward aiding community hospitals in improving their capability to care for cancer patients. As part of this project, the MGH has established affiliations with the Waltham Hospital, the Malden Hospital, the Emerson Hospital in Concord, the Mt. Auburn Hospital in Cambridge, and the Addison-Gilbert Hospital in Gloucester. Members of the MGH Medical Oncology, Radiation Medicine and Pathology Departments attend tumor conferences and serve as consultants in oncology to the staff of these hospitals. In addition, MGH staff conduct clinic sessions at the Waltham and the Addison-Gilbert Hospitals.

MGH GOLF LEAGUE FORMING

A general meeting to form the 1978 MGH Golf League will be held Friday, April 28, at 1:00 p.m. in the Moseley Rotunda. All MGHers interested in playing golf in the league are invited to attend. League play will begin on Sunday, May 7. The league asks that all members who played last year contact Richard Bamberg at Extension 2173 to confirm their membership for this year. The officers of the 1978 MGH Golf League are: Sean Lynch, of Fund Accounting, President; John Madden, of Fund Accounting, Vice President; Bob Barrio, of Accounting, Treasurer; and Richard Bamberg, of Computer Center Operations, Scorekeeper. If you have any questions about the league contact any of the officers.

TELEVISION DOCUMENTARY ABOUT MGH TO BE SHOWN FOR EMPLOYEES

"The Teaching Hospital: Learning to Care," a film documentary about the MGH orginally broadcast on Channel 5, will be shown for employees on Thursday, April 27, at 2, 3, and 4 p.m., and on Friday, April 28, at 10:30 and 11:30 a.m., and 12:30, 1:30 and 2:30 p.m. in the Lower Amphitheatre in the Ambulatory Care Division.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

May 11, 1978

Concerning Chad Green

Editor's note: The following editorial is reprinted from the May issue of the MGH News:

A lot has been written about Chad Green, a 2-year-old child with leukemia. The subject is complicated, and many news media accounts have been confusing. Part of the misinformation results from failure to understand that childhood leukemia differs from adult leukemia and other cancers. Indeed many people are unaware of the tremendous strides made in treating childhood leukemia in the last decade.

Medicine is not an exact science. Doctors do not have all the answers. Yet sometimes, as the Judge ruled in Superior Court, the evidence is overwhelming:

Chad has the most common form of childhood leukemia. It is also the most successfully treated form. His chance for cure last November when he was on chemotherapy (drug treatment) and symptom-free was at least 50 percent. That means that he had at least one chance in two that he would be alive, free of leukemia, and off chemotherapy five years from now. However, in November his parents stopped giving him his pills without informing the doctors and placed him on a "nutritional diet." By February, despite the nutritional diet, his leukemia had fully returned.

Since his drug treatment had stopped for so long, no one can say what his chance for cure is today--except that the opportunity is still substantial, if he remains on chemotherapy. There is overwhelming statistical evidence that without drugs his chance appears to be zero.

Under state law the MGH had to bring the parents to court when they refused to continue treatment. Do not parents have the right to choose the form of therapy their children receive? *Courts have consistently ruled that conventional medical treatment when potentially lifesaving must be given to minors. For Chad's illness there is no known successful alternative treatment. Under the law a parent has a right to refuse lifesaving care for himself but not for his child. The law even denies parents the right to keep their child out of school.*

Some strange aspects to the Chad Green matter: *Chad's side effects from chemotherapy--despite implications to the contrary--have been minimal.* So minimal that the main complaint is about the needles. Needles do hurt for the brief time they are inserted whether for polio shots or leukemia drugs. But in Chad's case the most needle-intensive part of his care had ended in November. He was on a once-a-month hospital maintenance injection schedule when his parents stopped administering the chemotherapy pills at home. *It is precisely because they discontinued the medication that more intensive treatment had to be resumed for two months.*

Another fact: the MGH has at no point wanted to separate Chad from his parents. Indeed the hospital has consistently urged the courts to let the child remain with them. At one juncture when Chad required a temporary admission, the

(continued on page 4)

Dr. Richard Erbe (right, wrist band and sleeveless jersey) passes through Newton on his way to the Prudential Center.

George Terzides new Foreman of the MGH Carpenter Shop

George Terzides, an MGH employee for 14 years, has been appointed Foreman of the Carpenter Shop. Since 1968 he has been Assistant Foreman, a post which will now be assumed by Nick Darides.

A native of Katerini, Greece, Mr. Terzides came to the United States on June 5, 1964. On June 8, 1964, he began work as a Carpenter's Helper at the MGH. Within three months he was made a First Class Carpenter.

His grandmother told him, "Don't ever do anything unless you like it," and Mr. Terzides followed her advice--he had loved carpentry, especially carving, ever since he was a child. Both his uncle and father were carpenters, and at the age of 17 Mr. Terzides had his own furniture store in Greece. He is a skilled craftsman and is the artisan who carved the lion in the Chalet and the wooden Indians in the Penthouse.

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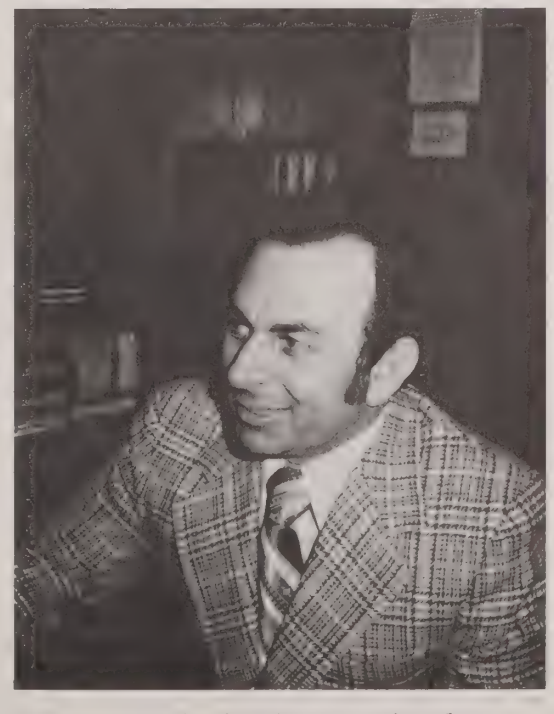


George Terzides has been appointed Foreman of the Carpenter Shop. He has been Assistant Foreman since 1968 and has worked at the MGH since 1964.

The 1978 Boston Marathon:

"You just put up your sails and took off."

Dr. Arlen Holter, an MGH surgical resident doing a rotation in England, boarded an airliner and flew 2,000 miles so he could run 26.

Most other MGHers running in the 1978 Boston Marathon made less heroic journeys to reach the Hopkinton starting line. But once there, everyone faced the same thing: 26 miles 385 yards to be traversed by putting one foot in front of the other.

"It was much easier this year," said Dr. Allan Goroll from the Department of Medicine, who ran in the marathon for the fifth time. "The weather was perfect. You just put up your sails and took off."

"The weather was great," said Dr. John Long, an MGH pathologist and a veteran marathoner. "The colder, the better."

"It did seem more crowded than last year," said Dr. Richard Erbe, Director of the MGH Genetics Laboratory, who finished with a time of 2:59. "It was more congested getting to the starting line. But the major difference was the temperature."

Last year it was sunny and hot (although not as bad as 1975 when Dr. Long can remember running in 100-degree heat), but this time the weather was cool and cloudy, with a few minutes of rain.

"Even though there were more runners this year," said Dr. Erbe, "the water at the checkpoints lasted longer than the year before."

(continued on page 2)

BOOK SALE THURSDAY, MAY 18

The Warren Library will hold a book sale on Thursday, May 18, from 10:00 a.m. to 4:00 p.m. in the Warren Lobby. The staff of the library is interested in donations of suitable games, magazines, and paperback or hardback books for the sale. These may be left with the librarians Monday through Friday from 9:30 a.m. to 4:00 p.m. (3:30 p.m. on Fridays). Your contribution helps maintain the library.

Boston Marathon

(continued from page 1)

Dr. Erbe trains at Crystal Lake in Newton Center. He starts running at 5:30 a.m. This was his second marathon, and recently his 13-year-old daughter ran in a 5-mile marathon, so her father's enthusiasm seems to be catching.

Enthusiasm for running is epidemic, as a matter of fact. Most MGHers ran with the American Medical Joggers, and that organization reported the number of marathoners it entered in the 1978 race had almost doubled from last year's figure.

Two of the new runners were Drs. Eleanor Hobbs, a senior resident in medicine, and Laura Ment, a second-year resident in pediatric neurology. They ran side by side over almost the entire course. With Dr. Dennis Landis, a neurology resident, they had trained together and knew they ran at about the same pace.

"In training for it there was a lot of group spirit at the MGH," said Dr. Hobbs. "We egged each other along to get in shape for it."

Dr. Hobbs began running only last July. She runs 8 to 12 miles a day, usually around the Charles River Basin.

"I'd always watched the marathon and thought it was a great thrill to see the finish, particularly if you knew people who were in it," she said. "But then I started running in some short races over the summer, and by the late fall I had sort of decided it would be fun to run in the marathon."

The short events were the Freedom Trail Race, the Bonnie Bell Marathon, and the Heartbreak Hill Race. But the Boston Marathon was her first 26-mile event.

"The marathon was harder than I thought it would be, to run the 26 miles," she said. "It was overall a very good experience. It was terrific. But certainly the last 7 or 8 miles your body does pretty much ache all over."

Never having run so far before, the most exciting moment of the race for Dr. Hobbs was crossing the finish line.

"But in addition to that," she said, "one of the most heartening things was a bunch of MGH house officers who had gathered somewhere along the route in Newton. Randy Zusman (Dr. Randall Zusman, Chief Resident in Medicine) had a barbecue, and they all got out and were along the route. There were about 15 or 20 of them, and they had made a big sign that said 'Go MGH.' That made a big difference, to know there was somebody out there plugging for you."

She also noticed a lot of support for women.

"Around Wellesley," she said, "there was a group of little girls about eight or nine years old. They were just very enthused about seeing what they called lady runners. 'Go, lady runner,' they said, 'go, lady runner!'"

In addition to first-time marathoners there were some old hands.

Dr. Long, for instance, has now run in seven straight Boston Marathons and a total of 40 long-distance races. He particularly enjoys the 36-mile event which is the next length up in running competition.

"My first year as a resident here I watched the Boston Marathon and fell in love with it," he said.

One highlight of the Boston race for Dr. Long is his annual meeting with an MGH observer along the way. At a specified point in Natick, Dr. Jesse Scott, Biologist in the Department of Medicine, each year watches the race and greets Dr. Long as he passes by.

Drs. Eleanor Hobbs (American Medical Joggers number 191) and Laura Ment (number 190) lead a group of runners in the 1978 Boston Marathon as they pass the 12-mile mark in Natick.

Dr. Long, whose training is a run to and from work totaling about 11 miles each day and longer runs of 15 to 20 miles on the weekends, posted a time of 2:49 this year in Boston, his best by a minute of any marathon he has run in. But such a good time does have its burdens. In the crush of people surrounding the final part of the race a horseback police officer lost control of his mount. The panicky horse kicked Dr. Long as he ran by, knocking him down. Happily, Dr. Long was unhurt and got up to finish the rest of the race.

Concentration and determination are etched in the features of Dr. Stephen Hedberg as he approaches the Four Corners checkpoint in Natick during the marathon.

Other MGHers who ran in the marathon included Drs. Paul Linday; Harvey Simon; Steven Levisohn; Andrew Roberts; Russell Ryan; Elizabeth Reid; Stephen Hedberg; Eric Hanson; John Goodson; Robert Wolfe; Charles Weingarten; William Chen; G. Gregory Gallico; and nurses Sharon Bradford and Judy Perley. Dr. Francis de Marneffe, Director of McLean Hospital, ran in the race. Jill Downing, a former MGH nurse now in medical school participated, and Dr. Bruce Lytle, Chief Resident in Surgery last year, came into town from Cleveland to compete.

Probably the best time logged by an MGHer was that of Dr. Robert Wolfe, a former semiprofessional basketball player, who arrived at the Prudential Center two hours and twenty minutes after leaving Hopkinton, only ten minutes behind Bill Rodgers, the winner of the race. This rapid trip earned Dr. Wolfe 62nd place in the official list of marathon finishers, meaning he crossed the finish line ahead of 4,610 other starters.

There is, of course, a lot more to the marathon than what place you finish in, and for most of the runners the competition is the least important aspect of it.

"Marathons are very interesting things," said Dr. Long, "and marathon runners are an interesting group of people. They tend to be an honest lot, quite varied, and reasonably quiet."

"It satisfies an inner urge in me," said Dr. Erbe, "and it adds a new dimension to the kinds of things I've experienced. Running has to do with curiosity about yourself in relation to others and in relation to your own physical and mental reactions. And its an enriching experience because of that."

You just put up your sails and took off.

As the appreciation of running grows, it is easy to visualize the runners pouring along the course of a future marathon. The weather will be good, and the enthusiasm of the crowds along the way will just grow, will just get more and more collective and jubilant, until at some threshold point all of those people watching will finally begin running too, until each spectator just puts up his own sails and joins in, taking off.

But for now, its back to the quiet training grounds and the shorter races and the not quite as famous marathons, and the giving of advice to another year's crop of new runners.

People...

Infertility was the topic when DR. JOHN GROVER, Associate Gynecologist at the MGH, appeared Sunday, April 16, on the Channel 5 program "Open House."

* * * *

ARCHIE KIMBALL, who worked in the MGH Paint Shop for 25 years before his retirement, always had the ambition of appearing on a television game show. Now his dream has finally come true. On April 26 Mr. Kimball appeared on the daytime game show "The Price is Right." Not only that, but he was a winner.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Ami S. Dion, *Typist*

Fran Senner, Speech Language Pathologist, uses a pitchpipe to help a young girl named Cindy find the proper pitch for her voice. Cindy has been treated at the MGH Speech Pathology Unit for a disorder in articulation and voice. More than 20 million Americans, like Cindy, have some type of speech, language, or hearing impairment. The professionals who help these patients are speech language pathologists and audiologists like Fran Senner. May--Better Hearing and Speech Month--is a time to salute their work. "There could be no better time," said Julie Wheelden, Director of the MGH Speech Pathology Unit, "to tell the MGH community that the speech-language pathology services at the MGH Speech Pathology Unit have now combined with those at the MGH-Bunker Hill Health Center and the MGH-Chelsea Health Center." The three locations now offer joint services and programs. If you have questions concerning the services available through the MGH Speech Pathology Unit, contact Miss Wheelden at 726-2762.

Terzides

(continued from page 1)

Mr. Terzides will supervise the work of the 18 men in the Carpenter Shop. The shop does carpentry--both new work and repairs for the hospital.

And the shop is well equipped for such a large task. Within its 4,400 square feet of space are housed many types of equipment and supplies. Stacked against one wall are 8,000 feet of metal studs, used instead of two-by-fours to fulfill fire regulations. At the far end of the workshop are stored the 1,500 feet of picture framing stock, the framing machine which can cut in half a second the v-shaped angle necessary to join two arms of a frame, and the gluing machine in which you actually put together the parts of a frame. Nearby are the wooden studs, the rough oak boards, and the many varieties of plywood used in other kinds of carpentry jobs.

(continued on page 4)

Nick Darides, newly appointed Assistant Foreman of the Carpenter Shop, examines a plan.

Clockwise, Mildred Flaherty, Jean Buchanan, and Jane Tolentino congratulate Mary Welch on her upcoming retirement after 30 years of service to the MGH. Miss Welch has worked for 10 years as the receptionist at the Warren Information Desk, after many years as a nursing aide in the Baker Building.

Book by MGHer explores history of technology in medicine

The stethoscope hanging around the neck or protruding from the bulging pocket of a white lab coat is a popular symbol of the doctor. It could also serve as the emblem of a new book, Medicine and the Reign of Technology, (Cambridge University Press), by Dr. Stanley Reiser, Clinical Associate in Medicine at the MGH and Director of the Program in the History of Medicine at Harvard Medical School.

But the book's badge would not be the modern tool. Instead it would be the stethoscope as originally invented in the early nineteenth century by the French physician Laennec--a hollow tube of wood placed between the body of the patient and the doctor's ear.

This instrument was one of the first new diagnostic steps taken in medicine. Laennec published a book describing the stethoscope and its use in 1819. His invention resulted, after considerable debate and a good deal of misuse, in better diagnosis of disease. But Dr. Reiser argues that it was also the first step of a long journey--being reversed now by patients and doctors working together--away from seeing the sick person as an individual.

In the seventeenth century the narrative of the patient--and therefore in a sense the patient himself--was heavily relied upon; the patient's story usually provided the major evidence the doctor used to make a choice of treatment. The stethoscope was the first of many inventions from the thermometer to the computer which changed that situation. From the case histories of the various innovations Dr. Reiser talks about, the reader begins to understand that the introduction of almost any such new diagnostic device which provides useful information also produces a fadish popularity of the new tool.

This happened with the stethoscope. Some doctors allowed their whole practice to be dominated by it, and compendiums were written setting forth doctrines of interpretation about hundreds of subtle sounds the users of the instrument supposedly could detect. In response to this sudden reliance on a piece of instrumentation, Pierre Louis, a more conservative practitioner, formalized the way the patient's narrative was obtained and a more concise idea of history-taking was born. By the early twentieth century, this aspect of the encounter between doctor and patient had in turn become a routine, so that medical students in the U.S. had to be reminded that history-taking was more than just filling out a checklist.

In the last half of the nineteenth century, extensions of the visual sense had the greatest impact on medicine. The ophthalmoscope was first described and used in 1851, and the microscope came into general use by pathologists after the publication in 1858 of Virchow's monumental Cellular Pathology. Reiser maintains that the growing popularity of photography during the late nineteenth century then paved the way for rapid acceptance of what he calls the "transcendent instrument of visualization in medicine--the x-ray."

The x-ray and the microscope made it possible to examine tissues and bone structure as isolated phenomena unconnected to the patient--the sick person didn't even need to be there while physicians debated evidence which contributed decisively to the final diagnosis.

While the x-ray took the medical world by storm (and most of the rest of the world too--some people even made x-ray wedding pictures of the happy bride and groom), the clinical laboratory was also growing up. As early as 1912, the rapid proliferation of new assays in the U.S. prompted a visiting Parisian physician to remark that all the tests seemed "like the Lord's rain, to descend from Heaven on the just and on the unjust in the most impartial fashion."

But for all that, Dr. Reiser is no Luddite. He says that future technological developments may help both doctor and patient by stimulating the growth of new health care delivery systems, and by increasing the independence of physicians who work in outlying locations by giving them fast access to specialists and analystic tools through the use of advanced communications networks. He concludes that that the information provided by the machines and tests of today is indispensable. It's just that blood gases and EKG tracings are only half the story. The other half is, as it always has been, the personal relation between the people giving medical care and the people who are sick.

From the Staff Clinic: All employees needing treatment in the Staff Clinic or any other MGH clinic must bring with them their blue staff I.D. card. The blue plastic charge plate is also to be used for all x-ray or laboratory tests needed by an employee.

Chad Green

(continued from page 1)

MGH encouraged his mother to sleep over. *The hospital has also from the start offered to let the parents use "nutritional treatment" (which ultimately failed Chad) so long as they continued chemotherapy. If Chad clearly relapses while under chemotherapy, the doctors would advise its discontinuance. They have no desire to continue a treatment that has failed.*

Ironically, the unit in which Chad is cared for as an outpatient was established several years ago to help both parents and children with the psychological aspects of childhood cancer. From the start, several members of the unit have comforted the Greens and explained many times all the facts about leukemia. They introduced the Greens to one of the many cured patients and his family. *Chad has received the warmly affectionate care that has come to typify that unit.*

Why did the MGH bring the matter to court? Under the law the MGH had no choice. Does the MGH have many similar patients? Actually leukemia is a rare disease. Only 30 of 30,000 annual admissions to the hospital are for childhood leukemia. From the start one point was clear. Despite all the above facts the MGH was bound to be portrayed by some as a huge institution bullying two small people over the right to treat their only child. What is being fought for is the right of a child too young to choose life for himself to have a chance to live a normal, pain-free, drug-free life rather than to die a certain death. And for other Chads to have that same right.

As the Hot Line went to press, the final game in the MGH Basketball League playoffs had not taken place. White Kitchen and Ortho-E.W. were tied at two games each in a best of five series that featured some of the most skillful basketball of the year. At left above, Rico Cox of the White Kitchen gets two points while Jimmy Melton and Ed Quinn watch. Top right, Alan Dillon of Ortho-E.W. drives while left to right Jeff Dixon, Rico Cox, and Barry Collins of White Kitchen try to cut him off. At right below, Richard Moore has the ball while Luis Santiago guards him.

Terzides

(continued from page 3)

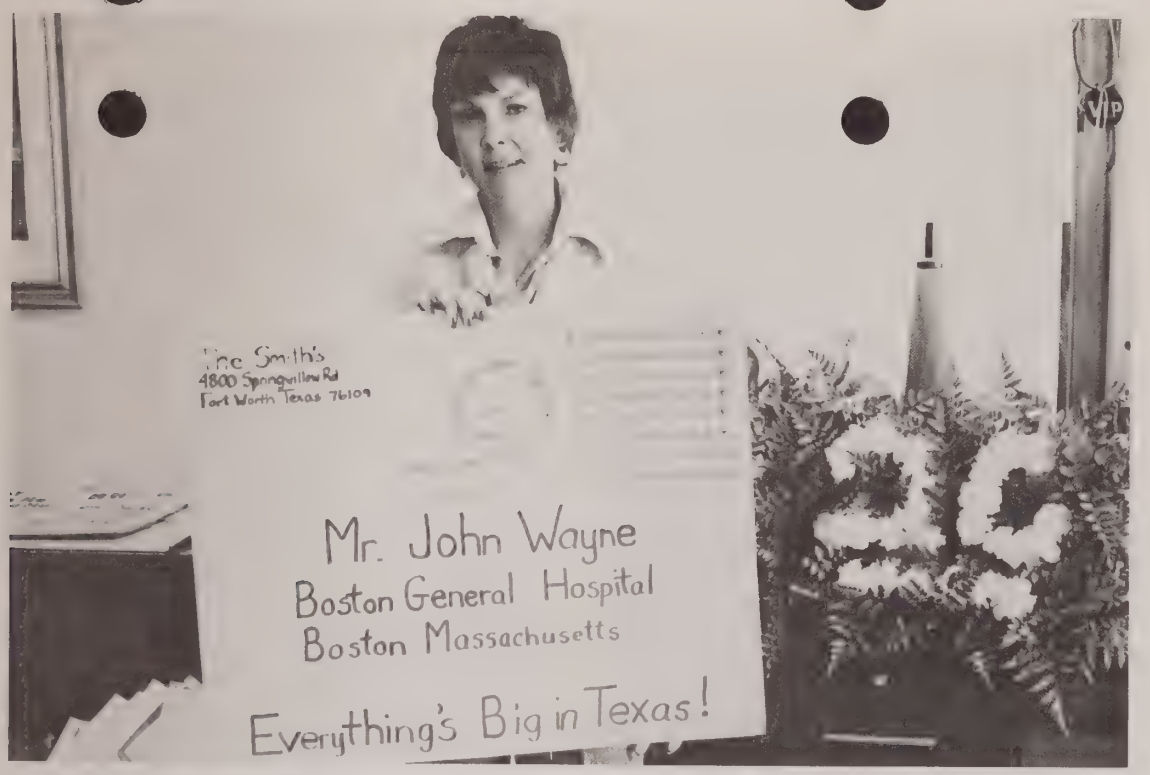
The hospital locksmith also works in the Carpenter Shop--the familiar page of "Chris, the locksmith," heard of throughout the MGH corridors, refers to Christopher Tiglianidis, who has a small workshop in part of the carpentry headquarters.

Since he became Foreman, Mr. Terzides has spruced up the shop a bit for his men--painting their lockers, putting their names on signs on their lockers, making a long table where the crews can eat lunch together instead of eating separately in the middle of work areas. He feels strongly about his men, in part because of his own history--when he came to this country he could not speak English, and the MGH helped him attend school to learn the language he now speaks fluently.

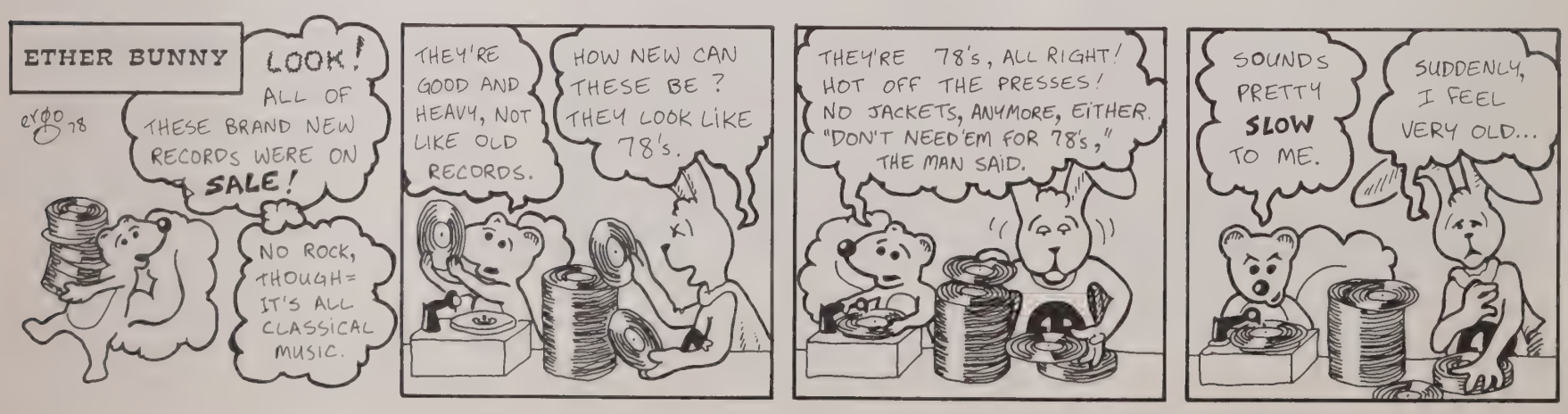
"When you come here, and you can't speak English," he said, "you are like a little child. So it is as if I have grown up with all these people here, and they are my family. I love them all."

Mr. Terzides looks forward to the challenges of his new job.

"We are here to help the hospital," he said. "To help maintain the hospital, and keep it the good place it is, that is our job."



Pat Stacey, John Wayne's secretary, holds up the largest of the 15,000 to 20,000 letters and cards Mr. Wayne received while he was a patient at the MGH. To the right is a floral arrangement showing the brand used on Mr. Wayne's ranch, the 2-C-Bar. Admirers of the actor wrote from all over the world to wish him luck in his recovery following heart surgery.


ETHER BUNNY
LOOK! ALL OF THESE BRAND NEW RECORDS WERE ON SALE!
NO ROCK, THOUGH= IT'S ALL CLASSICAL MUSIC.
THEY'RE GOOD AND HEAVY, NOT LIKE OLD RECORDS.
HOW NEW CAN THESE BE? THEY LOOK LIKE 78's.
THEY'RE 78's, ALL RIGHT! HOT OFF THE PRESSES! NO JACKETS, ANYMORE, EITHER. "DON'T NEED 'EM FOR 78's," THE MAN SAID.
SOUNDS PRETTY SLOW TO ME.
SUDDENLY, I FEEL VERY OLD...

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) May 18, 1978

CANCER INFORMATION SERVICE RECORDS 10,000th CALL

The 10,000th call to the Massachusetts Cancer Information Service (CIS), a statewide toll-free telephone resource for cancer-related questions, was made March 30, 1978. Drs. Howard Ulfelder, Deputy to the General Director for Cancer Affairs, and Herman Suit, Chief of Radiation Medicine, are the MGH representatives on the Regional Cancer Control Committee which sets policy for the CIS.

During its 22 months of operation, the service has received an average of 400 calls per month, and a majority of these calls have been from the general public.

(continued on page 2)

People...

More patients than ever before want to understand and take part in their own care, and because of this the role of communications professionals in health-care settings has grown dramatically. An organization formed in 1959 with the goal of using television in medical education expanded its efforts in 1971 when it took the new name of the Health Science Communications Association. Now DALE WICKBERG, Manager of WMGH,--the hospital inpatient television station--has been elected to the Board of Directors of HeSCA, to represent the media production and distribution section of the international group. The broad aim of the association is to apply instructional technology of all kinds to the education of both patients and practitioners.

BAY STATE BANNER SALUTES MGH

In the newspaper the Bay State Banner, Stephen Spender in his column "Lay it on the Lion" gave "a hearty roar to the nurses at Massachusetts General Hospital for the excellent care they and the rest of the staff have shown our First Lady of Roxbury, Mrs. Melnea Cass, during her postsurgical recuperation." Mrs. Cass was a hospital patient in April and May.

WHITE KITCHEN WARRIORS WIN BASKETBALL CHAMPIONSHIP

The final score of the final game was White Kitchen 103 to Ortho-E.W.'s 96. But the contest was closer than that.

Ortho-E.W., the gutsy Cinderella team of the year, was almost always behind but pushing hard. They put on a display of passionate basketball. But each time they seemed on the verge of breaking ahead, White Kitchen showed its true strength and stopped the challenge.

Most often that strength took the form of some fantastic play by Rico Cox. He scored 46 points, tore rebounds out of the air as though he were going to take part of the roof with him, and delivered a series of brilliant assists to his colleagues in victory, Robert Hughes (28 points) and Richard Moore (13 points including an important goal and an incredible jam of an Alan Dillon shot, both near the end of the game).

Keeping pace with Rico Cox was Luis Santiago of Ortho-E.W.--the player-coach had 40 points for the night and made them seem effortless. James Melton and Alan Dillon both had 23 for Ortho-E.W.

(continued on page 2)

CANCER INFORMATION
(continued from page 1)

Most of the calls are from people with questions about what agencies and services are available to help cancer patients and their families, about symptoms and treatments of the various types of cancer, and about the influence of risk factors such as smoking.

Within Massachusetts the telephone number of the Cancer Information Service is 1-800-952-7420.

COMMUNICATIONS OFFICE SEEKS INTERPRETERS

The MGH Communications Office often receives calls from various parts of the hospital asking for interpreters to help with conversations between staff and patients who speak foreign languages. The Volunteer Department maintains a list of people connected with the hospital who speak foreign tongues, but the demand often exceeds the supply.

So the Communications Office asks you to help if you can. The need is particularly great during off-hours such as evenings and weekends. If you speak a foreign language and would like to help, please fill out the form below and return it to the Communications Office on White 13.

Name_____

Dept._____

Location_____

Phone_____

Language(s) can interpret_____

_____

Circle days available: S M Tu W Th F S

Hours available_____

If you live nearby and would be willing to be called (in emergencies only):
Home Phone_____

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Arthur J. Bindman, Consultant in Psychology, Psychiatry

Dr. Tchaw-ren Chen, Associate Geneticist, Neurology

Dr. Benjamin G. Covino, Clinical Associate, Anesthesia

Dr. Jules Dienstag, Clinical Assistant, Medicine

Kathleen M. Elcox, RN, Consultant in Health Education, Medicine

Dr. Anthony George, Assistant in Anesthesia, Anesthesia

Dr. Stephen R. Goldring, Clinical Associate, Medicine

_____

BASKETBALL
(continued from page 1)

But when the game came down to the last minute, it was Jeff Dixon of the White Kitchen who kept his team out front. Ortho-E.W. was charging. Melton was hitting jumpers, Dillon was driving and twisting his way to the basket, and Santiago was directing his team with confidence. The score stood at 98-93 with half a minute to go and Santiago about to shoot the second of two foul shots. But in the last 30 seconds Dixon made 5 foul shots of his own to keep the game out of reach.

The Most Valuable Player trophy went to Rico Cox, and the Most Sportsmanlike Player award went to Ed Quinn of Ortho-E.W., who played almost every game under the boards, a tough place to remain a gentleman.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) May 25, 1978

MGH RACKET ACES ENJOY WEEKEND OF TOURNAMENT MATCHES

The first MGH Tennis Tournament was a great success. About 80 participants lobbed, smashed, forehanded, and backhanded their way through a weekend of matches. When not playing, most contestants found it a pleasure just to watch the games of their talented colleagues.

Winning racqueteers were as follows:

Women's Doubles: *Ada Wing*, Secretary to the Chief of Staff, Shriners Burns Center, and *Dr. Rebecca Garland*, Assistant in Biochemistry in the Department of Medicine; runners-up were *Cathy [illegible]wal*, an endocrine technician, and *Christine Trasko*, a technician in the Diabetes Unit.

Men's Doubles: *Drs. Chester Ridgway* of the Thyroid Unit, and *Peter Block*, Director of the Cardiac Catheterization Lab; runners-up were *Drs. Robert Trelstad* of the Shriners Burns Institute, and *Lewis Holmes* of the Genetics Unit.

(continued on page 2)

SUMMER SUN--PLAY IT SAFE

As a continuing feature in the Hot Line the Environmental Safety Committee will from time to time present useful safety facts. This column, the first in the series, gives hints about keeping comfortable by the pool or on the beach.

* Begin exposure in the morning or late afternoon. Stay out of the sun between 11:00 a.m. and 3:00 p.m.

(continued on page 2)

PAC STANDS READY TO HELP

The Patient Activities Committee, under the direction of Miriam Chamberlain Fern, past president of the Service League, has undertaken a variety of projects which have benefited many parts of the hospital. Currently, the number of people in the PAC has been increasing, and the group is available to help with various kinds of work such as envelope stuffing, collating, repackaging equipment, and other projects.

"A good many new patients are now taking part in our activities," said Mrs. Fern, "and there is a strong core of other patients who are familiar with the hospital."

If you or your department has an activity or project appropriate for the helpful efforts of the PAC, contact Mrs. Fern at Extension 2709 Monday through Thursday.

People...

ROBERT H. BURROUGHS, a familiar employee in Dispatch, was elected the third vice-president of United Cerebral Palsy Association of metropolitan Boston at its May meeting. As third vice-president, Mr. Burroughs is responsible for overseeing the internal programming and board operations of the agency. Mr. Burroughs has been active with United Cerebral Palsy for four years having served on several local and national committees and recently was named an incorporator of Domicilia, Inc., a non-profit corporation designed to provide housing for cerebral palsied and other multihandicapped adults.

...more MGH people on page 2

Mr. Lawrence E. Martin

cordially invites you

to attend a

Retirement Reception

in honor of

his secretary

Miss Evlynne Mac Master

on

Wednesday, June seventh, 1978

from three to five o'clock

in the Walcott Lounge

SUMMER SUN
(continued from page 1)

* Increase exposure gradually. Start with 15 minutes the first few days and work up to 30 minutes a day.

* Count time in the water as exposure. Remember that a wet cotton shirt allows as much as 30 percent of the ultra-violet light to pass through.

* Since sun tends to dry the skin, use a moisturizer lotion to prevent burning. Use a lotion containing para-aminobenzoic acid. Wear a wide brim hat for added protection.

* Never apply butter or greases to a sunburn (or any kind of burn). They tend to clog the skin pores.

* Drink plenty of fluids during the summer months. Excessive heat can cause dehydration.

TENNIS (continued from page 1)

Mixed Doubles: *Dr. and Mrs. Jerrold Rosenbaum* (Psychiatry); runners-up were *Rollin Rickard* of the Personnel Department and *Jackie Rickard* of Transplantation Associates.

Women's Singles: *Ada Wing;* runner-up was *Cathy Kowal.*

Men's Singles: *Dr. Chester Ridgway;* runner-up was *Panfilo Federico,* a thyroid technician.

"Everyone was extremely pleased with how well things went," said Mr. Federico, who with Cathy Kowal organized the tournament. "We hope it will become a yearly event. And we extend special thanks to Mr. Martin (Lawrence E. Martin, Associate General Director) for all his help."

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Philip S. Holzman, Consultant in Psychology, Psychiatry

Dr. Henry M. Kronenberg, Assistant in Medicine, Medicine

Dr. Matthew A. Miller, Clinical Assistant, Medicine

Dr. Philip J. Morris, Assistant in Anesthesia, Anesthesia

People (continued from page 1)

On May 5, at the Columbia Presbyterian Medical Center, DR. CARTER R. ROWE, Senior Orthopaedic Surgeon at the MGH, gave the 21st Alan DeForest Smith Lecture on "Recent Advances in Instabilities of the Shoulder--pathology and treatment."

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

June 8, 1978

Gellestrina DiMaggio has been named Nurse of the Year by the American Nurses Association.

Gellestrina DiMaggio: ANA Nurse of the Year

Gellestrina DiMaggio, Associate Director for Inpatient Services of the MGH Department of Nursing, has been named Nurse of the Year of the American Nurses Association, an award given in recognition of her creative career in teaching and administration.

"I am very pleased to receive this award," said Miss DiMaggio, "particularly because two of the people who have in the past received it are people I know very well. One is Reva Rubin, a nurse-midwife as well as a maternity nurse, who is outstanding in maternity nursing. The other is Florence Blake who taught me pediatric nursing and was a tremendous mentor and the person who stimulated my interest in pediatric nursing."

The Maternal Child Health Division of the ANA nominated Miss DiMaggio, who will be honored in Hawaii during the annual meetings of the ANA. She has worked within this division, one of five in the ANA, most of her professional life. Since 1959 she has been a member of its certification committee, serving as chairman from 1970 to 1976. This group was one

(continued on page 4)

Excited children were greeted by friendly creatures and clowns when they entered the Museum of Science on MGH Family Night. Not even a spring downpour could dampen the spirits of the 2,626 MGHers, family, and friends who attended. Story and photos on pages 2 and 3.

John Bufford, Louis Green win achievement awards

John Bufford and Louis J. Green, of the Building Service Department, have been named Black Achievers of 1978 by the Boston YMCA.

Mr. Bufford is night foreman in the MGH Clinics, and Mr. Green is day supervisor in the Bigelow Building.

Originally from Birmingham, Alabama, Mr. Bufford has worked at the MGH for eight years. He started his hospital career as a cleaner and through his own ability to do a good job, get along with people, and be a willing worker, he advanced to foreman. He is a serious, industrious man, and these qualities are reflected in his work. Like other night-shift employees Mr. Bufford's crew has the important responsibility of making certain the building in their charge is in excellent condition in preparation for the turmoil of each day. He is the father of three children, two boys and a girl.

(continued on page 4)

Louis J. Green

John Bufford

Paula Beth Lutzin, Recreation Therapist, named TOYL winner

Paula Beth Lutzin, an MGH recreation therapist, was named one of Greater Boston's Ten Outstanding Young Leaders by the Boston Jaycees at their annual awards banquet. This is the fifth consecutive year that an MGHer has received the "TOYL" award.

Paula Beth Lutzin

Since joining the MGH in 1969, Miss Lutzin has developed a number of programs for people with disabilities both within and without the institution. She has been active as an officer of several organizations in her field; since 1975 she has been a member of the Board of Directors of the National Therapeutic Recreation Society. She is a volunteer teacher of skiing for handicapped persons, has addressed a number of professional groups on therapeutic recreation, and is an MGH instructor for university students in recreation therapy who are given some clinical experience in the hospital.

In a letter supporting her nomination, Dr. Robert D. Leffert, Chief of the Rehabilitation Unit and the Department of Rehabilitation Medicine, wrote that Miss Lutzin "deals with people, not 'the handicapped' or 'severely disabled.' She

(continued on page 2)

MGH Family Night: A treat for all

MGH Family Night at the Museum of Science was a great success even in the middle of a torrential spring downpour. What better place to be on a rainy night than in such a lively setting with so many good friends?

The number of MGH employees, family, and friends joining in the festivities increased by about 200 over last year--a total of 2,626 people attended this May 16 gala affair.

Children of all ages were greeted at the door by a full cast of friendly creatures--Big Bird, Oscar in a Trash Can, the Cookie Monster, clowns, astronauts, and Raggedy Ann and Andy.

New exhibits have been added to the museum since last year, familiar ones are still thrilling, and hospital employees volunteering to serve as guides made it easy to get around to all the sights. The museum boa constrictor, Hisser, has gained weight, girth, and length, while Spooky, the oldest known great-horned owl in captivity, has now reached the ripe old age of 27. Talks were given by museum staff about these and other animals, and demonstrations took place in the planetarium and lecture hall.

The chance to relax, socialize, and take part in the family atmosphere which is sometimes lost in the crush of the daily pace was appreciated by everyone. And the delicious cookies and juice served by the Refreshment Committee made the relaxation even easier.

The volunteers manning the coatroom were particularly appreciated as the evening drew to a close, and it was time to venture out, clothed in rain gear, into the fickle weather again. But at least if you were wearing a hat you could tip it in thanks to all the people behind the scenes who made the event so much fun.

Paula Beth Lutzin named outstanding by Boston Jaycees

(continued from page 1)

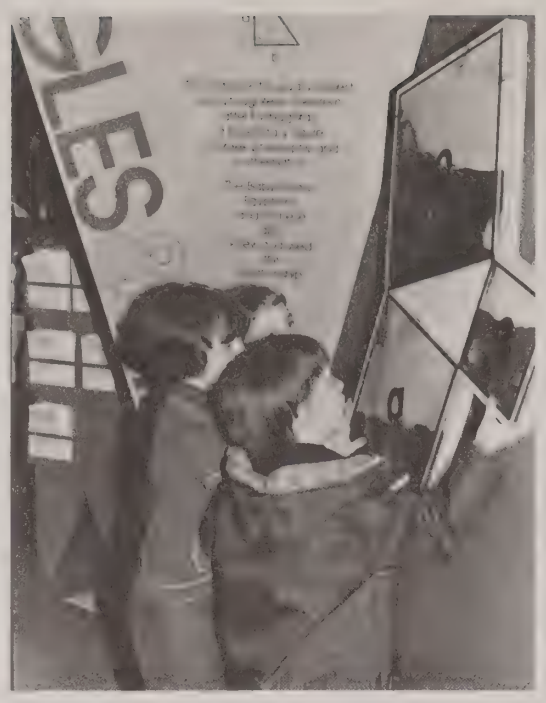
practices her art with people who happen to be handicapped, and by whatever means she can, usually succeeds in helping to restore that very important perspective."

Miss Mary E. Macdonald, RN, Director of the MGH Department of Nursing, wrote another supporting letter, in which she said that Miss Lutzin "has worked relentlessly to foster the concept of therapeutic recreation as an integral part of the total care regime for long-term hospitalized patients. She has consistently demonstrated a commitment and dedication beyond the call of duty, as well as unusual creativity and remarkable ingenuity in expanding our recreational program throughout the hospital."

Among the many innovative programs launched by Miss Lutzin are a ham radio station on the Rehabilitation Unit, and the development of swimming arrangements for her patients in the M.D.C. pool during the summer and the Lindemann Health Center pool in the winter. She has brought to the patients the cast of "Hair," the Harvard University Band, Summerthing, and a variety of individual performers and college groups who have entertained.

Wheeling Through Boston, a book authored by Miss Lutzin, is a guide to Boston for people dependent on wheelchairs and other mechanical aids. The book was published by the Easter Seal Society, and for her work on it Miss Lutzin received the 1972 Easter Seal Society Volunteer of the Year Award.

(continued on page 4)



Hey, fellas, what's the angle?

A family visits the Biology Wing.

Helping out . . .

Many employees volunteered to help make MGH Family Night such a great success. Their hard work made the event memorable for everyone! Under the able leadership of Isabel Lenihan from the Personnel Department, who chaired the Museum Committee, the people listed below devoted their time and energy to bringing the MGH family together for an evening of relaxation and fun.

Museum Committee

Isabel Lenihan (Chairperson) Personnel
Janet Swanson (Asst. Chairperson) Personnel
Irving Baron (Co-Chairperson, Tickets) White Information
Ruta Straumanis (Co-Chairperson, Tickets) Pharmacy
Susan Barraclough (Chairperson, Refreshments) Dietary
Marjorie Bennett (Co-Chairperson, Volunteers) Volunteer Department
Maeve Blackman (Co-Chairperson, Volunteers) Volunteer Department
Rita Cummings (Chairperson, Health Station) Nursing
Ruth Howe (Chairperson, Costumes) Building Service
Linda Peterson (Chairperson, Guides) Medical Records
Harvey Simons (Chairperson, Dispatch) Dispatch Services
Christopher Bullock (Chairperson, News) News and Public Affairs

Guide Committee

Linda Peterson (Chairperson) Medical Records
Victor Franklin, Building Service
Etta Henry, Medical Records
Noreen Keane, Medical Records
Renee Mall, Dispatch Services
Maria Quarto, Dispatch Services
Frank Lee, Pharmacy
Veetlyn Forde, Clinical Administration
Debi Asaro, Purchasing
Roslyn Schwartz, Purchasing
Kathy Rice, Personnel
Deborah Spector, Personnel

Health Station Committee

Rita Cummings, RN (Chairperson) Nursing
Eileen Budri, RN, Nursing
Maureen Slater, RN, Nursing
Grace Clancy, RN, Nursing

Costume Committee

Ruth Howe (Chairperson) Building Service
James Lynch (Big Bird) Dispatch Services
Larry Curtis (Cookie Monster) Building Service
Juan Cruz (Oscar in Trash Can) Building Service
Jennie Cartalano (Clown) Building Service
Ralph Bouvier, Sr. (Clown and Makeup Artist) Building Service
Maxine Johnson (Raggedy Ann) Dietary
Arthur Givens (Raggedy Andy) Dietary

Refreshment Committee

Susan Barraclough (Chairperson) Dietary
Teresa O'Connor, Dietary
Barbara Buswell, Dietary
Jane Gillis, Dietary
Elaine Berman, Dietary
Arlene Honma, Dietary
Linda Clark, Dietary
Ruta Straumanis, Pharmacy
Yeshi Benalfew, Pharmacy
Rita Cummings, Nursing
Eileen Budri, Nursing
Teresa Watkins, Building Service
Karen Salsman, Ambulatory Care Business Office
Julie Staffieri, Ambulatory Care Business Office
Michele Cohen, Ambulatory Care Business Office
Patricia Kennedy, Ambulatory Care Business Office

Ticket Committee

Irving Baron (Co-Chairperson) White Information Desk
Ruta Straumanis (Co-Chairperson) Pharmacy
Ruth McLean, White Information
Robert Thomas, White Information
Lori Charles, White Information
Andrew Manley, Volunteer Department
David Miller, Volunteer Department
Anne Marie Irving, Gray Admitting

Volunteer Committee (Guides and Coatroom Attendants)

Maeve Blackman (Co-Chairperson) Volunteer Department
Marjorie Bennett (Co-Chairperson) Volunteer Department
Mr. and Mrs. Ernest Farese, Volunteer Department
Miss Katherine Mootz, Volunteer Department
Miss Ann Mootz, Volunteer Department
Mr. Rick Oliver, Volunteer Department
Mr. Jimmy Lu, Volunteer Department

Dispatch Committee

Harvey Simons (Chairperson) Dispatch Services
Mark Connolley, Transportation Services
Charles Cox, Dispatch Services
Robert Walker, Dispatch Services

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Ami S. Dion, *Typist*

Computer keyboards drew a crowd.

Wow! What a big bird!

It must be due to the earth's rotation.

The art of makeup.

Love at first sight.

Hello? Hello?

MG● FAMILY NIGHT

Hey, this is fun!

Look, it's a bird, it's a plane, it's Spooky the oldest great-horned owl in captivity!

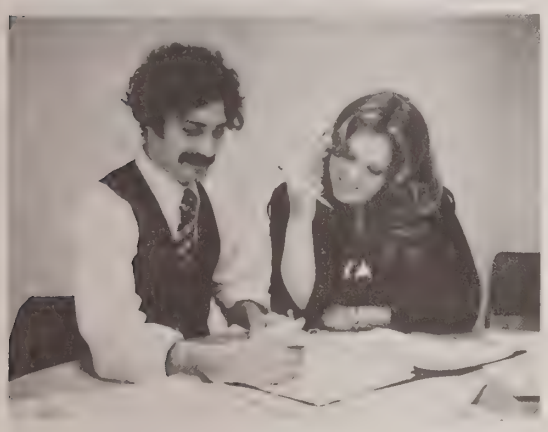
The space capsule was popular.

Big Bird with two friends.

Hisser, a boa constrictor, meets children.

Pointing out a rare bird.

Cathy Kowal, who with Panfilo Federico organized the MGH Tennis Tournament, gazes at the many trophies that were up for grabs. Miss Kowal, an endocrine technician, and Christine Trasko, a technician in the Diabetes Unit, were runners-up to Ada Wing and Dr. Rebecca Garland in the Women's Doubles division.



Edward Aroyan (left), Data Base Manager, and Linda Kane, Secretary, both of the MGH Planning Office, are shown during a seminar at M.I.T. for users of a computer system developed there which stores, manipulates, and retrieves large amounts of information concerning building space and physical facilities.

Ada Wing during the MGH Tennis Tournament--her control, precision, and smart tennis won her first place in Women's Singles and, with Dr. Rebecca Garland, first place in Women's Doubles.

MGH Recreation Therapist Denise Pomodoro (center, flowered dress) joins in the L.A. Hustle during a disco dance demonstration she organized for patients. Showing the latest steps were three couples who teach dancing and are well-known in Boston clubs. Patients were enthusiastic and some joined in. "I think this is tremendous," said John Gilleece, a patient on Baker 7 for two weeks, "it's a good break from the regular hospital routine."

DiMaggio (continued from page 1)

of the first to develop methods for the certification of nurses who worked in specialties and was instrumental in bringing about a unified recognition of professional standards.

"One of the greatest achievements of the certification committee was that we were able to sit down with other nursing groups such as the Nurses Association of the College of Obstetricians and Gynecologists and develop joint standards," said Miss DiMaggio. "We were able to keep nursing together as a profession with one certification process."

Originally from Connecticut, Miss DiMaggio received her B.A. from Connecticut College for Women. She joined the Nurse Cadet Corps, received her M.N. from the Yale University School of Nursing and was registered in the state of Connecticut. For seven years she worked at New Haven Hospital and then entered Columbia University, where she was awarded an M.S. in teaching, curriculum development, and child health.

Following her graduation from Columbia, Miss DiMaggio became one of the four original faculty members at the University of Massachusetts School of Nursing in Amherst; one of the other three was Mary E. Macdonald, now Director of Nursing at the MGH.

Miss DiMaggio has been working at the MGH since 1969.

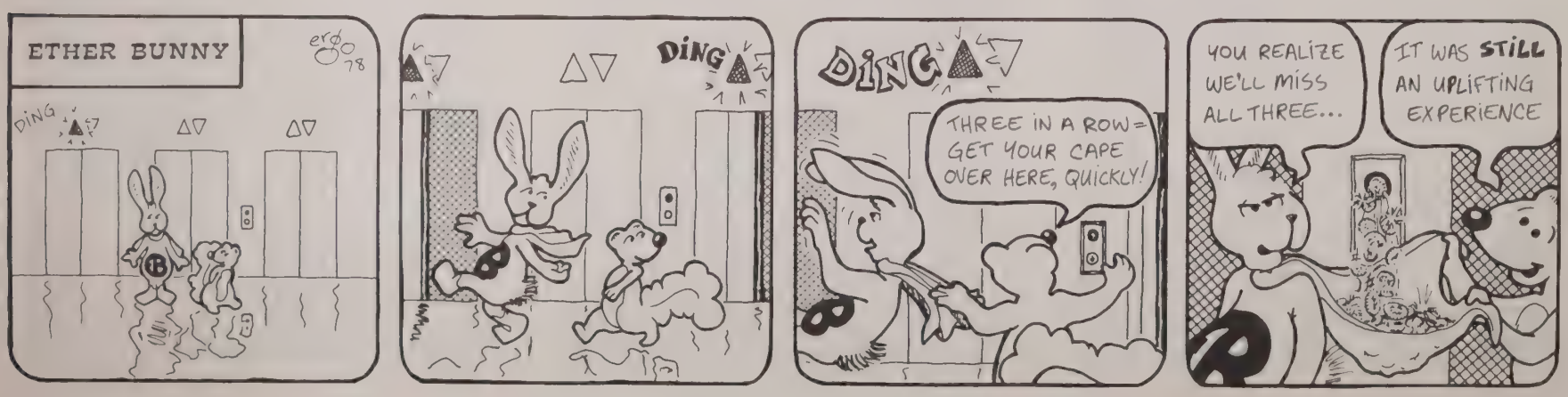
Achievement awards
(continued from page 1)

Mr. Green, like Mr. Bufford, is originally from Alabama. He went from the small town of Enterprise into the 7th Infantry of the U.S. Army and saw action in Korea, where he won a Good Conduct medal and the Combat Infantry Badge. He was in the army for nine years. When he enlisted, he had only a tenth-grade education and on his own initiative completed high-school equivalency courses in 1959. He began working at the MGH in 1963, became lead houseman in the Vincent Burnham Building in 1964, foreman in 1974, and supervisor of the Bigelow Building in 1978. He has not missed one day due to sickness since 1975. He has three sons, all of whom are in high school.

In 1977, the Black Achiever award was given to Veetlyn Forde of Clinical Administration, and in 1976, when the awards began, to the late Jimmy A. Young, Technical Director of the Respiratory Care Department. Award winners are given the opportunity to work with Boston area young people who are seeking encouragement, advice, and models of ambition and advancement. The Greater Boston winners were honored at a banquet at the Park Plaza Hotel.

Lutzin
(continued from page 2)

Since 1952, seven other MGHers have received the TOYL award, but Miss Lutzin is the first nonphysician from the hospital to be honored by the Jaycees. Last year's recipient was Dr. Eve Slater, Chief of the Hypertension Unit.



The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) June 15, 1978

W. RAY LASETER APPOINTED SAFETY DIRECTOR

The MGH has a new Safety Director. He is W. Ray Laseter, who comes to the hospital from the University of Alabama in Birmingham.

In a medical and academic complex employing 8,500 people and covering 60 city blocks in downtown Birmingham, Mr. Laseter for the last five years has been responsible for all safety procedures in 300 laboratories split between a medical school, a dental school, a university, and a college, in addition to supervising safety standards in four hospitals housing a total of 800 inpatients.

His earlier background is in the basic sciences. After graduating from the University of Alabama in 1952 with concentrations in analytical chemistry and biology, Mr. Laseter served in the U.S. Army during the Korean War, spent five years with Allied Chemical Corporation in Virginia, then returned to Birmingham to work at Southern Research Institute in projects concerning far-infrared spectroscopy, gas chromatography, and nuclear magnetic resonance. Because of an interest in public health, Mr. Laseter then entered the field of occupational safety and health. He is currently completing a thesis for his master of public health degree.

(continued on page 2)

FLOWER SHOP SEEKS VOLUNTEERS

Volunteer workers are being sought to help operate the MGH Flower Shop evenings from 5 to 7 p.m. If you are interested, contact the Volunteer Department at Extension 8540.

WHERE TO SPEND THAT LUNCH BREAK

With the arrival of the warmer weather, it is nice to get outside the hospital for coffee breaks and lunch periods. The Bulfinch lawn and the Warren-Baker patio should be used by employees for this purpose, and new furniture has been provided in the lawn area to make it more comfortable. The front of the hospital should be kept free for the easy and safe access of patients and visitors. Lounging and eating by the main entrance to the hospital does not provide a positive image for patients and visitors. The playing of radios in this area is also disruptive to the adjacent offices and patient areas. Employees are asked to refrain from using the front of the hospital for these activities. Your cooperation is appreciated.

People...

DR. THEODORE L. BADGER, Honorary Physician at the MGH and professor emeritus at Harvard Medical School, has been awarded the Trudeau medal of the American Lung Association. The medal was presented at the annual meeting of the association and recognizes meritorious contributions to the understanding, prevention, or treatment of tuberculosis and related diseases. Many of today's outstanding chest physicians began their careers as students of Dr. Badger's during his long association with the MGH and Harvard Medical School. In recognition of his distinguished service, which began in 1931, Harvard established the Theodore L. Badger Lectureship in diseases of the lung. Dr. Badger was among the early investigators of tuberculin skin-testing methods. As tuberculosis came under control, he turned his interests to lung physiology and pulmonary medicine. He is a former president of the American Thoracic Society.

W. RAY LASETER IS NEW MGH SAFETY DIRECTOR
(continued from page 1)

From his work and his academic studies, Mr. Laseter has a thorough knowledge of safety problems in health-care and scientific environments and also of federal regulations and processes. He is a certified safety professional and has taught seminars on safety in industry and the health professions for undergraduates and employees of various institutions. In addition, he has brought with him a library concerning industrial, health, and scientific safety practices and problems.

Mr. Laseter recognizes that while all this expert knowledge is very important, just as important is the attention an individual employee pays to safety during his day-to-day work. Mr. Laseter emphasizes that the safety record of an institution is only as good as alert employees make it.

"Any MGHers with questions about safety should feel free to contact me," said Mr. Laseter. "I am here to assist in the safety program. I can furnish a certain amount of expertise, but I can't do it unless I know the needs. So it is important for employees to let me know if they notice problems or have questions."

Here for only a few weeks now, Mr. Laseter lives in Belmont. His wife, an organic chemist, will remain in Birmingham until July, when one of their daughters is getting married. The Laseter's other daughter is already married and has made the Laseters grandparents to a baby girl. The third and youngest offspring in the family is a 19-year-old son.

"My wife and I are interested in history," said Mr. Laseter, "and New England is particularly rich in that area. In addition to working up here, we want to see some of the landmarks which are around, and to participate in some of the activities that are available, like skiing, for instance. We have never skied before, but we hope to learn. And we enjoy the Boston Pops."

In his high school years Mr. Laseter was a first-rate track and field competitor running the half-mile as a member of a team which won the state championship, and also running cross-country. A coin collector, he has been active in the Alabama and national associations for numismatics.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Arthur J. Bindman, Consultant in Psychology, Psychiatry

Dr. Tchaw-ren Chen, Associate Geneticist, Neurology

Dr. Benjamin G. Covino, Clinical Associate, Anesthesia

Dr. Jules Dienstag, Clinical Assistant, Medicine

Kathleen M. Elcox, RN, Consultant in Health Education, Medicine

Dr. Anthony George, Assistant in Anesthesia, Anesthesia

Dr. Stephen R. Goldring, Clinical Associate, Medicine

Dr. Philip S. Holzman, Consultant in Psychology, Psychiatry

Dr. Henry M. Kronenberg, Assistant in Medicine, Medicine

Dr. Matthew A. Miller, Clinical Assistant, Medicine

Dr. Philip J. Morris, Assistant in Anesthesia, Anesthesia

Dr. Charles H. Padget, Clinical Associate, Anesthesia

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) June 22, 1978

DR. ZAMECNIK ELECTED TO ROYAL DANISH ACADEMY OF SCIENCES

Dr. Paul C. Zamecnik, Director of the Huntington Laboratories at the MGH, has been elected a Foreign Member of the Royal Danish Academy of Sciences. This honor has been received previously by two other members of the MGH staff, Dr. Herman M. Kalckar and Dr. Carl F. Cori, both biochemists.

The prestigious Royal Danish Academy of Sciences was founded 250 years ago. Until the twentieth century the kings of Denmark served as presidents of the Academy. The famed nuclear physicist Niels Bohr was president from 1939 until his death in 1962.

(continued on page 2)

REWARD OFFERED

On the afternoon of June 11 a sad and despicable incident occurred. A father visiting his hospitalized son left the family pet, a male 9-year-old poodle-terrier named Scruffy, in a parked car on the fifth floor of one of the MGH garages. At 2:15 in the afternoon, while the dog's owner was still inside the hospital, Scruffy was taken from his car and thrown off the side of the garage to his death on the pavement below. An eyewitness described two men carrying the dog to the side wall and hurling him over. The men were Caucasians in their thirties or forties. One wore a white shirt, the other, a blue shirt. One or both had sandy colored greying hair. The dog's owner has now offered a $200 reward for information leading to the apprehension and conviction of the men. Any employee having such information should contact the MGH Security Department at Extension 2121.

From the Benefits Office:

Summary Annual Report of the MGH Group Health Insurance Plan for the Plan year beginning 7/1/76 and ending 6/30/77. Employer, Plan Sponsor, and Administrator: The Massachusetts General Hospital. Identification #04-1564655. Address: Fruit Street, Boston, Massachusetts, 02114. Phone No.: (617) 726-8133. Plan No.: 501. Policy/Contract No.: 1471.

The Hot Line of March 16, 1978, published the summary annual report of MGH's Blue Cross/Blue Shield plan for July 1, 1976, through June 30, 1977. At that time not all of the financial information was available. The information is available now, as follows:

Earned premiums	$3,649,170
Incurred claims	3,426,451
Claims charged	3,426,451
Blue Cross/Blue Shield expenses:	
Commissions	N/A
Administrative fees	205,587
Other expenses	N/A
Taxes	N/A
Research and development	17,132
Total expense	222,719

If you have any questions, please don't hesitate to contact the Benefits Office at Extension 8133.

People...

ELIZABETH KILCOYNE, Student Financial Aid Officer at the MGH School of Nursing, has been elected treasurer of the Massachusetts Association of Student Financial Administrators. This organization represents the scholarship and student aid officers of all the colleges and universities in the state.

...more MGH people on page 2

UNION MUTUAL ANNUITY PROGRAM CHANGED

Three changes are being made to the existing Union Mutual tax-sheltered annuity plan. A summary of these changes follows:

1. The present interest rate of 8.5% will be increased to 8.65% guaranteed through December 31, 1979; that increase in rate will be applied retroactive to January 1, 1978, on all accounts active on July 1, 1978.

2. Annuity purchase rates have been improved.

3. Effective July 1, 1978, Union Mutual will require a 90-day notice for cash withdrawals.

Currently, Union Mutual processes cash withdrawal requests within 10 business days; however, Union Mutual feels that the new arrangement of a 90-day notice will more fully protect the nontaxability of participants' TSA accounts. The Benefits Office has been assured by the enrolling broker, Mr. Richard A. LaRhette, that in an emergency situation a cash withdrawal can still be effected within 10 business days.

If you have any questions on the above changes, contact the Benefits Office at Extension 8133.

People (continued from page 1)

Two students who have worked at the MGH as part of Northeastern University's Cooperative Education Program are winners of awards which recognize outstanding performance in the work/study plan. GLENN C. SIEGMANN has been doing three-to-four month stints in the MGH Pharmacy for four years. He was a tremendous help to that department during the blizzard in February. KAREN P. WEBB worked in the Nursing Department. She is currently on a clinical field trip to the Navajo Indian Reservation in Gallup, New Mexico. Both students received their B.S. degrees this month.

DR. ZAMECNIK (continued from page 1)

Today, the Academy is closely affiliated with the Carlsberg Foundation and Laboratory. It was while Dr. Zamecnik was in Copenhagen in 1939 and 1940 on a Moseley Fellowship at the Carlsberg Foundation that he began his pioneering work on protein synthesis.

Dr. Zamecnik's laboratory was the first to develop a cell-free system in which protein synthesis could be studied without the interference of other processes going on inside the cell. This led to the finding of the crucial role of ribosomes and transfer RNA in the process by which proteins are made from amino acids.

Dr. Zamecnik currently is studying the structure of nucleic acids in viruses which change normal cells to cancer cells.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Stephen G. Brown, Assistant in Orthopaedic Surgery, Orthopaedic Surgery

Dr. Stephen J. Galli, Assistant in Pathology, Pathology

Dr. Steven A. Manalan, Assistant in Orthopaedic Surgery, Orthopaedic Surgery

Dr. Marlene R. Meyer, Assistant Anesthetist, Anesthesia

Dr. Gary K. Schoolnik, Assistant in Medicine, Medicine

Dr. Thomas R. Ver Lee, Assistant in Anesthesia, Anesthesia

Dr. Alexander M. Walker, Clinical Associate, Children's Service

Dr. Harold P. Weintraub, Clinical Associate, Radiology

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

July 6, 1978

Maryellen Shachoy is the new Coordinator of Volunteer Services at the MGH.

Maryellen Shachoy is new MGH Coordinator of Volunteer Services, brings experience and energy to job

Maryellen S. Shachoy, a former director of volunteers at WGBH (Channel 2) television, is the new Coordinator of Volunteer Services at the MGH.

In her new position, one of Mrs. Shachoy's primary responsibilities will be the program for student volunteers. These are high school or college youths who are giving their time to the hospital.

"They are interested in a meaningful volunteer experience and want to learn as well as contribute," said Mrs. Shachoy.

One of Mrs. Shachoy's first projects will be a response to this desire.

"Mrs. Blackman (Mrs. George P. Blackman, Director of the Volunteer Department) and I are working to develop a program for the students coming in on a regular basis during July and August," said Mrs. Shachoy.

The program will consist of luncheon meetings with various MGHers.

"There will be seven meetings in the series," said Mrs. Shachoy. "We will have members of the staff speak to the students on their particular areas of expertise, then open it up to questions afterwards. If a volunteer is working in the Cox Center, for example, he would then have the opportunity to know what was going on in the Emergency Ward, or vice versa."

(continued on page 3)

Paul Kayne has been named a Unit Director in Materials Management.

Paul Kayne joins Materials Management as new Unit Head

Paul Kayne, formerly of Management Engineering, has now taken on a new and challenging responsibility as a Unit Director in Materials Management. Paul joins the staff of Michael Abruzzese, Materials Manager, with responsibility for Linen and Receiving functions.

(continued on page 3)

TUITION AID PARTICIPANTS GRADUATE

Twenty-four MGH employees who took advantage of MGH tuition aid graduated from programs at 12 different area colleges or universities during the early summer.

Degrees awarded included certification as a Second-Class Fireman; certificates in electrical work, plumbing, accounting, and chef's training; two associate degrees; two B.A. degrees; 11 B.S. degrees; three M.B.A. degrees; and an M.S.

(continued on page 3)

MGH Spotlight

The Clinical Labs: Challenging work, important role in health care team

Debby Lien, a technician in the MGH Clinical Laboratories, sits peering intently into the eyepieces of a microscope. In the bright, circular field of vision, she examines a blood sample spread to a thickness of only a single cell across the surface of the microscope slide.

At a magnification of about 100x, the many kinds of cells she can observe form a multicolored mosaic which is very pretty to the untrained eye, but full of information about the health of a patient when viewed by a skilled technician.

Miss Lien works quietly, surveying the specimen until she has identified and described 100 white cells. The "techs" in the lab refer to this procedure as "doing a differential."

"This is probably the most sophisticated part of the technician's work," said Gretchen Williams, Head Technician in the Clinical Laboratories. "The art of doing it well takes some years to develop."

But the people of the Clinical Laboratories also conduct many other important tests ordered by physicians. They cover a lot of territory, analyzing blood, urine, and other fluid specimens (like spinal and pleural fluids).

The main laboratory is on White 2; another is connected to the Emergency Ward; and the third is in the Ambulatory Care Division. Two other small labs for rare or specialized tests are also located on White 2. The main lab and the Emergency Ward lab operate 24 hours a day. In all, the Clinical Laboratories employ 70 people.

(continued on page 2)

In the busy Clinical Laboratory on White 2 volunteer Al Guerino, technician Amelia Perelli (center), and office assistant Jane Markham have learned to work quickly and efficiently. A Hot Line story beginning on this page examines the important role that the Clinical Laboratories play in the hospital.

Jeanne Moeller records data concerning a specimen.

Barbara Blanch working with a Coulter Counter.

Ramona Grady organizing some of the day's specimens.

MGH Spotlight

The Clinical Laboratories can tell you everything you always wanted to know about blood

(continued from page 1)

"One of the most interesting things about doing hematology at the MGH," said technician Debby Young, "is that you see such a wide variety of blood problems."

Jeanne Moeller, a senior technician, agreed with her.

"For example," said Miss Moeller, "we just saw a case of Rocky Mountain spotted fever here, an infection which is rare in the northeast."

But rare or commonplace, the volume of work done by the labs is enormous.

"All together we do between 47,000 and 55,000 tests each month in the main lab," said Miss Williams. "In the Emergency Ward lab we do 5,000 tests a month. And in the Ambulatory Care Division lab, which is only open five days a week, eight hours a day, we do 6,000 tests a month."

Of the 47,000 to 55,000 tests in the main lab each month, only about 6,000 are on urine specimens. So the basic work of the lab is the study of blood samples.

"We mainly look at the cells in the blood," said Miss Williams, "the different types of elements that are in the blood."

This differs from the work of the Chemistry Laboratory, which studies the chemical composition of the blood.

"The main components," Miss Williams continued, "are red cells, white cells, and platelets. We count them. And we look at their size and shape and condition."

At the heart of any modern hematology laboratory is a machine called a Coulter Counter.

"This is the most important mechanization in hematology," said Miss Williams.

An innovation about 15 years old now, this machine counts cells more precisely than a technician could, and much faster. The procedures it accomplishes in 40 seconds would take a skilled technician about 20 minutes.

Until this month, the Clinical Laboratories did not have the use of a computer to store and coordinate test results. But now a computerized system has been installed. Results of all tests will be reported in the form of a computer printout. Using the terminals will take some getting used to on the part of technicians. But people on the floors who rely on the results of blood tests and urinalyses will also have to get used to the new format. Results will no longer be received on the familiar pink sheet but will appear on an altogether new form..

The technicians in the lab rotate from one test to another at the start of each week. This helps to keep a variety of skills fresh. Lynn Neville, the teaching supervisor, is responsible for keeping talents sharp, and also instructs the students who are regularly in the lab as part of the work-study program at Northeastern University. The interaction with students is good for both the younger people and the experienced technicians. Many of the students are later hired as full-time or part-time workers in the Clinical Laboratories, while others go into different fields like microbiology.

From front to back, hematology technicians Debby Lien, Nancy Lynch, and Ramona Grady peer into microscopes as they do differential counts of white blood cells.

The translation of that simple blood sample in the glass tube with the color-coded rubber stopper into a wide range of information crucial to the clinician diagnosing a patient's illness is a never ending and always important job. Although sometimes mistakenly thought of as a separate group of specialists, the people of the Clinical Laboratories are in reality an important part of the basic health-care team.

The translation of that simple blood sample in the glass tube with the color-coded rubber stopper into a wide range of information crucial to the clinician diagnosing a patient's illness is a never ending and always important job. Although sometimes mistakenly thought of as a separate group of specialists, the people of the Clinical Laboratories are in reality an important part of the basic health-care team.

Rosemarie Jaromin doing a platelet count.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Ami S. Dion, *Typist*

Lawrence E. Martin, Associate General Director of the MGH, congratulates Evlynne R. Mac Master on her retirement at a reception in her honor in the Walcott House. Miss Mac Master was Mr. Martin's secretary for 27 years, and has worked at the MGH since 1949. "You were all so nice to come and wish me good health and good fortune," Miss Mac Master said to her many friends. "I want to thank you not only from the bottom of my heart, but from the rest of it as well. I wish for you all the best of health, and only the good things in life."

Maryellen Shachoy joins Volunteer Dept., will have charge of student programs

(continued from page 1)

One area some students are particularly interested in is research.

"We have many students who are extremely talented in the sciences," said Mrs. Shachoy, "and we hope to make available to them more information about some of the research projects under way in the hospital."

From her own background at Channel 2, Mrs. Shachoy has an interest in WMGH, the closed circuit television station used for patient education. Many of the student volunteers she will supervise share this interest, and Mrs. Shachoy will be devising ways in which their energy can help the hospital.

(continued on page 4)

Paul Kayne takes on job as new Unit Head in Materials Management

(continued from page 1)

Paul first came to the MGH in 1973 while still an undergraduate at Northeastern University. As part of that institution's work-study program, students are given the opportunity to toil in real-world surroundings related to their field of interest. Paul, studying industrial engineering, took advantage of the program and worked at the MGH during the summer of 1973 and the winter of 1974 for the Management Engineering Department. In June of 1974, following his graduation, Paul became a full-time industrial engineer for the Management Engineering Department.

Paul is studying for his MBA degree in the evening program at Northeastern University. He and his wife reside in Braintree and are expecting the birth of their first child in October.

LOST AND FOUND

A gold necklace was found by Northeastern University Coop student Frank Cangemi in the driveway between the Phillips House and the MEEI. If you lost such a necklace, contact Mr. Cangemi with a description at 773-0274.

New graduates helped by MGH tuition aid

(continued from page

Fields of study ranged widely through a host of areas. Included were concentrations in psychology, biochemistry, nursing, education, health care management, sociology, business administration, and biology.

A list of the graduates and their fields appears on page 4.

DR. MESSNER RECEIVES TEACHING AWARD, DR. KRAUTHAMMER WINS WRITING PRIZE, AT ANNUAL PSYCHIATRY SERVICE DINNER

By unanimous vote the Psychiatric Residents' Association has chosen Dr. Edward Messner, Associate Psychiatrist at the MGH and Assistant Clinical Professor of Psychiatry at Harvard Medical School, to receive their 1978 Outstanding Teacher Award. An engraved bronze plaque proclaiming his selection was presented to Dr. Messner. This is the first year the association, made up of all the psychiatric residents in the MGH program, has given what will now become an annual award for excellence in teaching.

The presentation was made at a party held by the Psychiatry Service in the Walcott Lounge to honor graduating third-year residents. Also presented during the fete was the Edwin Dunlop Award. This cash prize from the American Professional Practice Association is given to the third-year resident who authors the best article on a psychiatric topic, as judged by Dr. Thomas P. Hackett, Chief of Psychiatry; Dr. Jonathan F. Borus, Director of Training; and Dr. Messner. This year's winner was Dr. Charles Krauthammer, whose two papers discussed "Secondary Mania" and "The Epidemiology of Mania."

Above left: Alexandra de Guzman (left) and Julie Keally (right), Vincent Club provisionals, watch intently with Mrs. Ezra Stevens, President of the Board of Managers of Vincent Memorial Hospital, as bioassay equipment is demonstrated to them during a tour of the hospital for prospective club members. Above right: Juliana Dean (left) and Cynthia Olney, Vincent Club provisionals, are given a demonstration of a research experiment by Dr. George S. Richardson. Fifty provisional members of the club recently toured the hospital and listened to presentations by Dr. James J. Nelson, Jr., Chief of Staff in the Vincent Memorial; Dr. Richardson; Dr. William Crowley; and Mrs. Joseph Stukas, Nursing Supervisor. The Vincent Club has 1600 active members. Each spring for the past 85 years the club has presented the Vincent Show, and has raised more than $2 million to benefit the Vincent Memorial.

CONGRATULATIONS, GRADUATES!

With the help of the MGH Tuition Aid Program and their own hard work, the following people have attained landmarks in their education. Congratulations are in order to each and every one of them!

Bentley College

Irving C. Hawkins
Certificate of Accounting

Boston State College

Mary Healy, B.A. Sociology

Boston University

Gail Grootemaat, M.B.A.
Michael Huot, B.S. Psychology
John Naughten, M.B.A.

Coyne Electrical School

James Driscoll, Certificate
Practical Electricity

Emmanuel

Hayes O. Black, B.S. Psychology

Franklin Institute

Henry Weldon, Certificate
Plumbing and Fire Protection Systems Design

Northeastern University

Carmelo Bondi, B.S. Chemical Biology
Catherine Cook, B.S. Management
Panfilo Federico, B.S. Biochemistry
Junior Forde, Certification
Basic Chef's Training
Norine Gentner, B.S. Nursing
Linda L[illegible] M.S.
Educat[illegible] - Human Development
Madeline O'Donnell, B.S. Nursing
Molly Trainor, B.S. Management
Virgini[illegible]ritschler, B.S.
Healt[illegible]nagement
Marsha Watson, B.S. Nursing

Northern Essex Community College

Pamela Griffin, A.D., Nursing
Marilyn MacDonald, A.D., Nursing

Ottawa University

Dorothy Norwood, B.A.
Health Care and Administration

Peterson School

David Conant, Certification
Second Class Steam Fireman

Salem State College

Gerri Wittrock, B.S. Nursing

Suffolk University

John O'Donnell, M.B.A.

Retirements...

The hospital wishes health and happiness to the following members of the MGH family who retired on June 1, 1978:

Mary Nelson, PH Nursing, 25 years

Elliot Lee, Building Service, 16 years

Andrew H. Anderson, O.R. Admin., 10 years

Alexandros Kreopolides, Building Service, 10 years

Josephine Washburn, PH Nursing, 9 years

Noella M. Bradley, Dietary, 7 years

Mary E. Macdonald, RN, Director of the Department of Nursing, talks with Stephen H. Kauffman, Director of Administrative Services. Miss Macdonald is wearing the garb of a typical citizen in the People's Republic of China, a country she visited during the winter. Miss Macdonald described her visit to a full house in the Shriners Burns Institute auditorium recently, and wore the uniform she had purchased during the trip.

Maryellen Shachoy

(continued from page 3)

Mrs. Shachoy is originally from Fall River. Her husband is an attorney with a Boston law firm. The Shachoys have two teenage sons and make their home in Boston. She received her B.A. from Marrymount College and did graduate work in international politics at the London School of Economics.

She has a clear understanding of the important kinds of contributions volunteers can make in a hospital, in part because she herself has been a volunteer at the MGH in the past.

"Sometimes a patient will be lying in bed feeling very down, and a volunteer walks in, and immediately the patient perks up," she said. "This is because the volunteer isn't associated with the patient's illness, or with a set function like drawing blood or giving medication, and often has more time just to talk. The volunteer can play a very positive role in the way a patient copes with being sick and hospitalized."

So another goal is to recruit new volunteers to meet the increasing call for people to fill this role.

"But I think one of the most important jobs of a coordinator of volunteer services," Mrs. Shachoy concluded, "is to be available to the staff of the hospital to help them make the greatest use of their volunteers, who are a tremendous resource."

People...

It's the season for graduations, and MGHers recently played significant roles in the early summer rites of at least two schools. LILLIAN KIELY, RN, Director of Admissions at the M[illegible]chool of Nursing, gave the commencement speech at the Boston State Urban Learning Center, and was awarded a commendation for her work in the allied health fi[illegible]ds. And DR. DANIEL C. SHANNON, Directo[illegible] the Pediatric ICU, delivered the commencement address at Xavier University in Cincinnati, Ohio, where he received an honorary doctor of science degree in recognition of his achievements in health for children.

JAN LABOMBARD, M.S.W., Director of Social Services at the MGH-Chelsea Health Center, has won the Anne Ogilby Award of the Simmons Graduate School of Social [illegible]ork. She was honored at the Simmons A[illegible]i Awards Dinner and Evening on May 5. The award recognizes work in community oriented and family social work. Miss LaBombard, who has worked in the MGH-Chelsea Health Center since 1973[illegible]s been responsible for starting many neighborhood programs such as workshops in adolescence for Chelsea residents, volunteer visits to the elderly, and toddlers' groups.

From left to right, Mrs. Nicholas Moscaritola, Mrs. Giro Pascucci, and Mrs. Leon Piatelli of the Frances Tomasello Club present Dr. Robert W. Carey, medical oncologist at the MGH, with a check for $3,600 as a most generous contribution toward cancer research. The money was raised by a fashion show. Mrs. Moscaritola chaired the committee which staged the event. "The planning and implementation of your fashion show required much time and effort," wrote Joseph C. Donnelly, Jr., Director of Resources and Development, in a letter to the Club. "We are deeply grateful that the MGH was selected to be the recipient of the proceeds from this benefit." Dr. Carey joined Mr. Donnelly in thanking the Club for their contribution.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) July 13, 1978

MGH LAUNCHES FOSTER-HOME PROGRAM

The MGH is about to begin a unique, pilot foster-home program. Designed to provide maximum independence and good care for older or physically frail patients, the program also has the potential to save hundreds of thousands of dollars.

As part of the project the hospital is seeking families interested in providing foster-home care for up to 30 patients who otherwise would face transfer to already overcrowded nursing-home facilities. Patients entering the program will not require a high degree of skilled nursing care but may need supportive help in such matters as personal hygiene, dressing, walking, or taking medication. Families interested in participating are invited to write to the MGH Social Service Department or call 726-2601. Appropriate reimbursement will be provided.

Eleanor Clark, Director of the Social Service Department, proposed the program after a nine-month study of its feasibility. A similar pilot program, adapted to meet the different needs of the area in which it is located, is being conducted simultaneously by Johns Hopkins Hospital in Baltimore. These efforts are the first comprehensive, long-term plans of their kind aimed directly at benefiting the physically ill.

Each year, the MGH arranges discharge plans for approximately 580 patients who would benefit from such a program. If they had families living nearby, many of these patients could return home. But up to half of all patients referred to the MGH Social Service for placement have no family members in Massachusetts.

(continued on page 2)

A note from the Dietary Department concerning staff functions:

As of Monday, July 10, please call X-2528 between the hours of 11:00 a.m. and 1:00 p.m. and place your order with Miss Ruth Wells, R.D.

Guidelines are:

Morning Meetings - Coffee, tea or juice (orange or tomato) are available.
- 24-hour advance notice please! -

Luncheons - Items include sandwiches, cold sliced meats, cheese, salads, relishes, rolls, potato chips, desserts and beverages.
- 48-hour advance notice is necessary -

Afternoon Meetings - Coffee, tea, punch and lemonade are available.
- 24-hour advance notice please! -

Cost Center Charges - Cost center charges will be accepted for official hospital-related functions. These are defined as: (1) one that directly serves patients; and (2) a guest/host function for MGH Visitors.

Personal Charges - For other functions "personal charges" are acceptable. Since June 1, 1975 these have been on a "payment on pickup basis only. They will be costed at the time the order is placed. Payment may be made by cash or check (made payable to the Massachusetts General Hospital).

Special Fund Charges - A special fund will take care of change parties, graduation receptions, and retirement parties.

FOSTER-HOME PROGRAM
(continued from page 1)

Another factor complicates placement of these people. Intermediate-care-facility beds are presently in short supply. No increase is expected in the foreseeable future. This has caused patients to remain in acute-care hospitals longer than necessary and prevents other needy patients from using these beds.

As a result, during a recent four-month period at the MGH, an average of 23.3 patients per month accumulated an average of 339 days of hospital stay beyond that which was required for their medical care. The total annual cost of these days is $1,078,000. The patients were eligible for various levels of nursing-home care as well as admission to chronic hospitals.

"We clearly need alternate, community-based kinds of care," said Miss Clark. "Ideally, patients are helped most by an environment which encourages the most independence possible, but which also provides aid when it is needed. A return to the patient's own home is ideal. In the absence of close relatives or friends, we believe community-based family care to be a workable and desirable alternative."

For each patient, Miss Clark and her staff propose payment of $300 per month to the foster home for board, room, laundry, limited supportive services, and supervision. Up to $100 a month more will be allowed for patients with special needs. A bed in an intermediate-care-facility costs an average of $810 a month.

Each patient will pay the family-care home from his own resources. Most receive Supplemental Security Income benefits. When costs exceed income, the difference under the MGH plan will be made up with funds contributed by the Permanent Charity Corporation and the Frederick E. Weber Charities. The Permanent Charity Corporation is also financing staffing of the program.

Families offering foster-home care will be interviewed to determine if they meet specific criteria. Then they will be invited to attend a brief seminar on the basic nursing, dietary, and social/psychological skills needed to provide supportive care. The patients will be monitored on an ongoing basis by MGH staff, and home-care services will be used when necessary.

If the one-year pilot program proves successful from humanitarian, cost, and other viewpoints, a second phase would begin on an expanded scale.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Paul H. Curtiss, Jr., Visiting Orthopaedic Surgeon, Orthopaedic Surgery

Dr. William E. Falk, Clinical Associate, Psychiatry

Dr. Jeffrey E. Harris, Clinical Associate, Medicine

Dr. Michael S. Jellinek, Clinical Associate, Psychiatry

Dr. Stephen C. Kleinman, Clinical Associate, Psychiatry

Dr. Gregory L. LaVigne, Clinical Assistant, Psychiatry

Dr. Richard B. Lewis, Clinical Associate, Surgery

Dr. Joanna B. Rohrbaugh, Clinical Assistant in Psychology, Psychiatry

Dr. Jonathan S. Rothman, Clinical Associate, Psychiatry

Dr. John Sos, Clinical Associate, Psychiatry.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) July 20, 1978

MGH EDUCATION DIVISION ESTABLISHED

The MGH Education Division, which will award baccalaureate and masters' degrees in nursing and several allied health fields, is well on its way to becoming a reality. Approval of amendments to the hospital's charter allowing it to award its own academic degrees is the result of more than four years of feasibility studies and planning within the hospital and a lengthy process of review by the Massachusetts Board of Higher Education and other state agencies. (See report in June 3, 1976 Hot Line.)

The degree programs will build upon long-established diploma, certificate, and practicum programs at the hospital and will include master's degree programs in Dietetics, Nursing, Physical Therapy, and Speech Pathology and upper division baccalaureate programs in Radiologic Technology and Respiratory Therapy. The Division will also offer a one-year course of graduate study in social case work leading to a certificate with an opportunity for advanced placement in the Simmons College Master's in Social Work program. (See program descriptions on page 2.)

Awarding an MGH degree is not the only unusual characteristic of the Education Division programs. Several multidisciplinary committees have cooperated in the planning of these programs from the outset, and the Division's curriculum, administration, and faculty organization are intentionally designed to foster interdisciplinary exchange in the programs themselves. The faculty, for example, will function as a unitary rather than departmentalized group, and representatives from other disciplines will serve on each program's advisory committee. A number of joint courses will be open to students of several disciplines, and many opportunities will be available for both formal and informal exchange and cooperation in teaching and learning, in conducting research, and in providing patient care.

In order to move ahead quickly with implementation of the degree programs, a number of acting faculty and administrative appointments have been made from the hospital's staff, and this group meets regularly to work on the final stages of planning for program implementation. Nancy Watts, Ph.D., R.P.T., of the Educational Planning Office is serving as Acting Provost; Joseph T. Moore, M.B.A., is Acting Financial Officer. Annie Galbraith, R.D., M.P.H., is acting faculty representative for the Dietetics Program and Acting Dean of Faculty. Other representatives chosen to serve as acting faculty members are Dorothy Mahoney, Nursing; Mary Watkins, Physical Therapy; John O'Connor, Radiologic Technology; Cherryl Ringgold, Respiratory Therapy; Eleanor Clark, Social Work; and Julie Wheelden, Speech Pathology. An Interim Steering Committee, composed of several members in leadership positions within the hospital and several outside advisers, has also been appointed to provide critical review of our preliminary plans, to recommend improvements, and to advise the hospital's trustees and the Education Division's acting faculty and staff on general policy and practical strategy as the programs are implemented. Mr. John E. Lawrence, a member of the Board of Trustees and President of the MGH Corporation, chairs the Committee.

(continued on page 2)

EDUCATION DIVISION (continued from page 1)

The programs will be employing a number of new faculty and staff; however, no permanent appointments have yet been made. All appointees from the present staff are acting appointments for a limited period until permanent faculty and administrators are hired. A decision on when hiring will start has not yet been made, but all positions will be widely announced. Although the hospital is obligated to conduct a national search for faculty and staff, it is hoped that a number of people presently on the MGH staff will wish to apply for these positions. The Education Division is not yet ready to admit students for full-time study in any of the programs, but announcement of hiring and admission dates will be made through the Hot Line as they are determined. In the meantime, anyone with questions about these programs can call Nancy Watts or Cynthia Snow (x8000).

THE FOLLOWING PROGRAMS WILL BE OFFERED:

Bachelor of Science in Radiologic Technology

A two-year program for students with an associate degree, or equivalent general postsecondary education, will prepare students to take the examination for certification as Registered Radiologic Technologists and provide preparation for positions as instructors or as supervisors in the field or Radiologic science.

Bachelor of Science in Respiratory Therapy

A two-year program for students with an associate degree in respiratory therapy will prepare graduates to provide acute and intensive respiratory care as members of a critical-care team.

Master of Science in Nursing

This is a three-year program for college graduates who have a bachelor's degree but no previous nursing education. It combines basic professional preparation for nursing with graduate level study in an area of clinical specialization selected by the student.

Master of Science in Speech-Language Pathology

A two-year program for students with a bachelor's degree in speech-language pathology or equivalent will emphasize the scientific and medical foundations of this discipline. Study includes opportunities to absorb the milieu of hospital work, study side-by-side with active master clinicians, and receive coordinated practica in an acute care hospital, adult rehabilitation center, and community health centers. Graduates will meet all certification requirements of the American Speech and Hearing Association.

Master of Science in Physical Therapy

A two-year program of advanced professional study for experienced physical therapists will emphasize clinical theory and practice in management of neuromuscular, perceptual, developmental, musculoskeletal, cardiovascular, and respiratory disorders.

Master of Science in Dietetics

This 12-month program of advanced professional study for experienced, registered dietitians will offer specializations in clinical, community, or administrative dietetics; an 18-month program for college graduates will combine a dietetic internship with specialist preparation in one of the three fields described above.

Graduate Certificate in Social Work

A 12-month program for college graduates will provide preparation for work as case assistants in a health-care setting. Credits are also applicable for advanced standing for students subsequently accepted in the M.S.W. program at Simmons College.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

August 10, 1978

DeLanson Y. Hopkins, Director of Operations, speaks to a group of new employees assembled in the Ether Dome. Carol Rinehart (seated, first row), Education and Training Coordinator, has designed an expanded orientation program which features a two-hour series of presentations in the Ether Dome on Friday afternoons, including talks and a special showing of "The MGH Story."

New orientation program gives in-depth introduction to MGH history and goals

DeLanson Y. Hopkins, Director of Operations at the MGH, stood at a lectern in the afternoon sunlight pouring through the glass cupola of the Ether Dome and spoke to a group of about 30 new employees.

"The character of the institution and the quality of its patient care, teaching, and research programs have taken over 165 years to develop," he said. "We frequently tend to lump these into the term 'the hospital.' We must be cognizant that it is the people who work here who have established the traditions and the level of excellence which make the MGH unique."

Mr. Hopkins' comment about one of the key elements of the hospital was delivered as part of an expanded orientation program for new employees which is now being presented by the Personnel Department. Begun in June, the new program is designed to make the experience of starting to work in the hospital as comfortable and informative as possible.

There are three phases in the new orientation program.

At the beginning of the first week of work, the new employee completes the essential paperwork for entering the payroll and health insurance programs. At the same time, a representative of the Personnel Department sees to it that vital information about employee services is explained, and a tour of the hospital is provided so that the new MGHer can begin to feel more at home.

The second phase is also coordinated by the Personnel Department. Each Friday afternoon, new employees receive a general introduction to the goals of the hospital. In addition to a welcome from a member of the hospital administration, a speaker from the Office of Patient Care Representatives alerts the group to the important part each employee plays in easing and assisting the patient and family through the sometimes difficult experience of being hospitalized. General information on MGH personnel practices and employee benefits is reviewed. The session is closed with a special showing of "The MGH Story," a sight-sound program about the hospital which was produced for the general public in connection with the city's Bicentennial celebration, and which has been enjoyed by over 10,000 visitors to the hospital from all over the world.

The third phase of the new employee's orientation to the hospital is directed by each department and direct supervisor as they train the individual for his or her job assignment. Departments are provided a checklist for covering the many details most new people need to know about in order to feel at ease and ready to do their job.

The overall Orientation Program is being coordinated by Carol Rinehart, Education and Training Coordinator. Any questions or suggestions about the program may be directed to her office, extension 2230.

SAVING ENERGY
The way one person helped

A long-term effort is under way at the MGH to save energy. Too much energy is squandered. This means we must all change our basic energy habits. So the fight to save energy is not just a one-shot story, and in this issue of the Hot Line a new column begins, which will describe the way individual MGHers are contributing to energy savings, the way various departments are meeting the challenge of cutting back on energy consumption, and new ideas about energy conservation that can help us all.

Ellen Mara, R.D., is the Dietary Clinical Coordinator for the Medical and Surgical Services in the White and Bigelow Buildings.

And recently she had a very good idea.

Miss Mara noticed that on White 5, 6, 7, and 11 a total of six large, ancient dishwashers were used every day to wash stainless steel pitchers. For the last two years most floors have used disposable styrofoam pitchers. But these four floors still were using a type that had to be washed each day. This meant that a good bit of steam energy was being used to power the dishwashers.

So she called the Engineering and Maintenance Office. A team from the Plumbing Shop was quickly dispatched to examine the situation and found that Miss Mara had hit on a good way to save some energy. A change was soon made. The dishwashers were shut down, disposable pitchers were put into use, and concrete dollar savings have been observed.

(continued on page 4)

In memory of Ralph Lowell

The recent death of Ralph Lowell, a Trustee of the MGH from 1940 to 1977, saddened everyone in the hospital who had worked with this energetic and dedicated man. The Board of Trustees has adopted the following resolution in his memory:

By this resolution the Trustees record their sorrow over the death of Ralph Lowell, their admiration for him as a remarkable human being, and their gratitude for his varied and invaluable services to The Massachusetts General Hospital during the thirty-seven years from 1940, when he first became a Trustee, until his retirement as an Honorary Trustee in 1977.

His contributions to the good name and advancement of the hospital were extensive. During his tenure as Chairman of the Trustees' Planning and Building Committee, Bartlett Hall, the Gray Building, Jackson Tower, the Joseph P. Kennedy, Jr., Laboratories, the Research Building, and the Warren Building all were planned and constructed at The General Hospital, and at McLean Hospital the Biological Research Laboratory and Rehabilitation Center were completed. He served also as a member of the Trustees' Finance and Audit Committee and their General Hospital Committee. And as Chairman of the Trustees' McLean Hospital Committee from 1946 to 1968 he made what was probably his most far-reaching contribution; for during that period he was the principal overseer for the Trustees of the profound changes made in the professional orientation of McLean Hospital after World War II and of the major administrative reorganization which took place there in 1962.

(continued on page 4)

Chaplain Allan Reed cuts into a cake baked in his honor by Susan Vincent of the Blood Transfusion Service. The cake was decorated with the O- sign in frosting, denoting Chaplain Reed's blood type. Mr. Reed has given 45 pints of blood to the hospital, which is the most given by anyone. It is particularly important because his blood-type, O-, can be accepted by anyone, making Mr. Reed a "universal donor." With him at the party from left to right are Nancy Reed (no relation), Chaplain; Craig Bower, Chaplain Resident; Laurie Harhen and Sylvia Weld, secretaries in Blood Transfusion; Susan Vincent, Donor Recruiter; and Janice Rogers, Assistant Clerical Supervisor.

CHAPLAIN REED LEAVING MGH

Chaplain Allan W. Reed, Director of the Department of Pastoral Services and the School of Pastoral Care, is leaving the MGH after 17 years.

Mr. Reed will become Director of Clinical Pastoral Education at St. Luke's Hospital Texas Heart Institute Children's Hospital, in Houston, Texas.

In the 17 years that he has spent at the MGH, a total of 300 students in clinical pastoral education have participated in the school he directs.

"My basic goal," he said, "has been to provide good pastoral care for patients by teaching theological students, men and women from almost all religious traditions."

(continued on page 3)

Retirements...

The hospital wishes health and happiness to the following members of the MGH family who retired on July 1, 1978:

Mary Welch, Warren Info. Desk, 30 years

Eileen Roncary, Utilization Review, 23 years

Elizabeth Flaherty, White Nursing, 21 years

Ann B. Gibson, Tumor Registry, 20 years

Edward Kilgore, Building Service, 14 years

Ethel Baker, Treadwell Library, 12 years

Margaret Danser, Staff Clinic, 10 years

Nora Dunn, Dietary, 7 years

Katherine Karlson, Baker Information Desk, 9 years

The Acting Faculty Advisory Committee of the Education Division meets regularly in the Archives Room. Seated, left to right: Cherryl Ringgold, Respiratory Therapy; Richard J. Olsen, Director of Educational Planning; Nancy Watts, Acting Provost; Julie Wheelden, Speech Pathology; Annie Galbraith, Dietetics representative and Acting Dean of Faculty. Standing, left to right: Cynthia Snow, Educational Planning Coordinator; Eleanor Clark, Social Service; John O'Connor, Radiologic Technology; Mary Watkins, Physical Therapy; Dorothy Mahoney, Nursing.

PEOPLE...

RALPH H. CLUFF, Unit Director of the Print Shop and Copy Center, recently fulfilled the requirements for certification by the In-Plant Management Association as a Graphics Communications Manager. Mr. Cluff had to present the Association with evidence of his knowledge, experience, and professionalism in the fields of graphics, printing, and management. His application was reviewed by a certification board and judged to meet the standards of professionalism the Association seeks to foster.

* * * *

ELINOR G. KASTNER, RN, a nurse in the rehabilitation section of White 9, is also a poet. She was recently invited to read some of her poems at the Stone Soup Gallery, and the response to them was so good that she was asked to read her poetry for Summerthing. So on Friday, July 21, she spent the noon hour with several other Boston poets giving a reading in City Hall Plaza. Mrs. Kastner has had her poems published in several literary magazines. While working the evening shift at the MGH, she is also attending Emmanuel College, where she will complete work for her B.S. in rehabilitation counseling in another year.

* * * *

DR. HERMAN SUIT, Chief of the Department of Radiation Medicine, has been named Outstanding Alumnus of the Year by the Baylor College of Medicine. Dr. Suit and his wife traveled to Houston, where they used to live, to attend a banquet at which the award was presented.

MGH EDUCATION DIVISION WILL OFFER SEVEN HEALTH-CARE TRAINING PROGRAMS

The MGH Education Division is taking shape. The Hot Line of July 20 published an article about it, and the first public announcement of the Division's programs was recently mailed to 12,000 New England members of various professional organizations. Applications for student and faculty positions are not being accepted yet, but the Hot Line will announce the deadlines when they are available. The programs and degrees offered by the Division will be the following: A two-year program leading to the Bachelor of Science in Radiologic Technology; a two-year program leading to the Bachelor of Science in Respiratory Therapy; a three-year program leading to a Master of Science in Nursing; a two-year program leading to the Master of Science in Speech-Language Pathology; a two-year program leading to the Master of Science in Physical Therapy; a one-year program leading to the Master of Science in Dietetics; and a one-year program leading to a Graduate Certificate in Social Work. If you have any questions about the MGH Education Division, check the July 20 Hot Line or call Nancy Watts or Cynthia Snow at Extension 8000.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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CHAPLAIN REED
(continued from page 2)

Most seminaries require participation in a hospital pastoral-care program as part of a broad theological education. A medical setting gives future parish pastors direct experience with counseling people who because of illness are often troubled by questions which Chaplain Reed says are essentially religious.

"In the hospital," he said, "most people begin to ask religious questions, questions that have to do with meaning and values. Why is this happening to me? What is the meaning of life? Who, really, am I? And those are the questions that every religion addresses one way or another."

Mr. Reed has been at the MGH longer than any chaplain before him. Not only has he guided students and patients, he has also been active in the religious lives of many MGH employees, through counseling, marriages, baptisms, and other services.

A graduate of Bexley Hall, an Episcopal seminary at Kenyon College, Mr. Reed started his own clinical training in Cleveland. He then earned a graduate degree in counseling at the University of Michigan and worked at the University Medical Center in Ann Arbor. After six years in parish work, he came to the MGH, to take his first full-time chaplaincy position.

"The MGH is a very great institution," he said. "You get caught up in the life of this place. Like all lives it is constantly changing. But it really is a magnificent place.

"Many things have impressed me here," he continued. "The care and concern that the members of this institution have for the patient are truly memorable. And so is the way that in the institution as a whole values of caring are developed, lived out, and carried on. I have also been fortunate in having participated in the Human Studies Committee and in the Social Service Advisory Committee."

Mr. Reed leaves the hospital August 8. Until a new department head is named, former chaplain residents Nancy Reed (no relation) and Scott Glidden will provide pastoral services for patients.

The chaplaincy at the MGH was one of the first in an American hospital. It was established in 1932 by Dr. Richard Cabot, a great MGH innovator who also initiated the Clinical Pathological Conference and helped to start the Social Service Department.

At a recent party for students in the MGH Adult Basic Education program, Louisa Garcia, of the Dietary Department, and Victor Franklin, of Building Service, examined one of the diplomas that was awarded. Mrs. Garcia and Mr. Franklin are taking advantage of the program to study in high school level courses with classmates Marie Allien, Building Service; Melvin Brooks, Building Service; George Cutler, Dispatch; Raymond DeLorey, Dispatch; Mae Humes, Dietary; and Rosa Quintero, Building Service. Joining these people next year will be students who earned eighth grade equivalency diplomas this spring, including Rogena Campbell, Clinical Administration; Lois Garbutt, Dietary; Maria Garcia, Diabetes Unit; Marie Guerrier, Building Service; Mary Johnson, Dietary; Rose Manzano, Clinical Administration; and Edna Weekes, Building Service. Marie Rateau, of the Dietary Department, this year won her high school diploma through the program.

The new Nuclear Medicine area includes space for a complex array of computers used in a collaborative study investigating radiologic assessment of heart attack patients. The Millis Computer Technologist operating the keyboard is Edward Tarolli.

Cutting the ribbon to open the new Nuclear Medicine area are from left to right Dr. Majic S. Potsaid, Radiologist; Dr. Kenneth A. McKusick, Associate Radiologist; Dr. Juan M. Taveras, Chief of the Department of Radiology; and Dr. H. William Strauss, Director of the Nuclear Medicine Division of the Department of Radiology.

Not only was the ribbon cut, but so were several cakes. One of the most striking is pictured here, prepared by the woman who is doing the honors, Miss Susan Kopiwoda, a research technologist. Notice the model of an atom which decorates the cake, telling one and all this is a party for the Nuclear Medicine Division.

Nancy Hsu (left), R.D., and newly graduated Dietetic Intern Sandra Peck look at class picture during party in Walcott Lounge.

During the party for graduating Dietetic Interns, Pam Cole snipped the intern arm patch from Elaine Berman's uniform.

From left to right Annie Galbraith, Associate Director of the Dietary Department, Louise Hatch, Director, and Mae Dozier, Associate Director, are presented with gifts by Lisa Bousquet on behalf of the June graduates.

RECIPES FROM THE DIETARY DEPARTMENT TELL HOW TO PREPARE POPULAR DISHES

The Hot Line has received a number of requests for recipes of popular dishes prepared by the Dietary Department. Three of the most widely enjoyed items are the spinach ricotta pie, the cheese-broccoli strata, and the cheese fondue. These tasty delicacies can be prepared in your own home, and what follows will tell you how!

SPINACH RICOTTA PIE (6-8 servings)
(A Vegetarian Delight!)

		Your favorite pie crust recipe
1	lb.	Ricotta Cheese
3		Beaten Eggs
1/2	lb. or 1 pkg.	Frozen, chopped Spinach
1		Small, diced Onion
3	tbsp.	Flour
1/2	cup	Grated sharp Cheese
1	cup	Sour Cream

Saute the spinach and onion with 1/2 tsp. salt, pinch of pepper and salt.

Mix everything together, blending very well. Spread into unbaked pie shell. Top with sour cream - spread to edges of crust. Sprinkle paprika generously. Bake 45-55 minutes in 375° oven.

Serve piping hot!

CHEESE-BROCCOLI STRATA (10 servings)

1 lb. 10 oz.		Frozen Broccoli
	11 oz.	White Bread
(Approx. 12 pieces)		
1 lb.		Cheddar Cheese
3-1/3	cups	Milk, whole
2	cups	Eggs, liquid
1/4	tsp.	Salt

1. Cook broccoli until crisp-tender. Drain well. Let cool.
2. Layer half the bread in a flat cake pan.
3. Layer half the cheese over the bread.
4. Add half of egg-milk mixture.
5. Add a layer of broccoli buds.
6. Add another layer of white bread and another layer of cheese.
7. Pour remaining egg-milk-salt mixture over all.
8. Bake at 325° for 1-1/2 hours. Cut into squares.

CHEESE FONDUE (10-12 servings)

1/2	loaf	White Bread
(10-15 slices)		
7		Eggs, whole
1	quart	Milk, whole
1/8	tsp.	Salt
1/8	tsp.	Dry Mustard
1/2	oz. (1 tbsp.)	Worcestershire Sauce
14-1/2	oz.	Cheddar Cheese

Layer pan starting with cheese, alternating with bread slices. Pour egg and milk mixture over all. Bake in oven at 350° F. for 70 minutes.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Keith Ballentyne, Assistant in Anesthesia, Anesthesia

Dr. Wilfred N. Beaucher, Clinical Associate, Medicine

Dr. Irene F. Briggin, Clinical Associate, Psychiatry

Dr. William W. Chin, Clinical Assistant, Medicine

Dr. David S. Cooper, Clinical Assistant, Medicine

Dr. Raymond J. Dattwyler, Clinical Assistant, Medicine

Dr. Thomas F. Dodson, Assistant in Surgery, Surgery

Dr. John T. Fallon, Assistant in Pathology, Pathology

Dr. Mark Friedman, Clinical Assistant, Medicine

Dr. William P. Harbin, Clinical Assistant, Radiology

Dr. Mary F. Hauser, Assistant in Radiology, Radiology

Dr. Adly H. Iskandar, Clinical Associate, Anesthesia

Dr. Robert J. Isler, Clinical Assistant, Radiology

Dr. Jeane N. Kelly, Assistant in Medicine, Medicine

ENERGY (continued from page 1)

"This was a fine idea," said William Clemons, Director of Engineering and Maintenance. "It will save a lot of energy dollars. We really appreciate Miss Mara's good thinking, and her initiative in calling us."

Mr. Clemons' department is spearheading the energy conservation drive under way at the MGH. But it cannot be a success unless each of us follows the example of Ellen Mara and takes an active part in making sure the areas in which we work are as energy efficient as possible. If you have ideas about how to save energy, call Engineering and Maintenance at 2411.

RALPH LOWELL (continued from page 1)

However, Ralph Lowell's service to the hospital far exceeded these concrete accomplishments. With his wisdom and experience, he always brought to the deliberations of the Trustees a cheerful, confident optimism that all problems, however complex as first appearing, could be solved. Moreover, his loyalty to and belief in the hospital led him, even as an Honorary Trustee, to attend regularly the meetings of the Trustees' McLean Hospital Committee to provide his successor and the other members of that committee with sage advice and his characteristic enthusiasm.

In his service as a Trustee, Ralph Lowell carried forward a family tradition which had begun in 1816 and is unique in the annals of the hospital.

To Mrs. Lowell, her husband's constant companion at functions of the hospital, and to other members of their family the Trustees express their sympathy and gratitude.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) August 24, 1978

FORMER MGHERS WORK TOGETHER IN SOUTH DAKOTA

Three former MGH pathology residents are now working together at the University of South Dakota Medical School. Dr. Benjamin Castleman, former Acting General Director of the MGH and Chief of the Pathology Department, recently heard from the three HMS graduates.

Dr. Karl H. Wegner, who completed his MGH residency in 1961, is Vice-President for Health Affairs and Dean. Dr. Richard A. Jacqua, who finished his residency in 1966, is the new chairman of the Department of Laboratory Medicine. And Dr. John F. Barlow, a 1963 graduate of the MGH residency program, now a professor of laboratory medicine, was this year voted a Distinguished Professor award by USD medical students in recognition of outstanding teaching. In three past years, Dr. Jacqua has also won this award.

(continued on page 2)

GENERAL EXECUTIVE COMMITTEE ELECTION RESULTS

The General Executive Committee (GEC) has chosen Dr. Thomas P. Hackett, Chief of the Psychiatry Service, as Chairman for the year beginning July 1, 1978, and Dr. Nicholas T. Zervas, Chief of the Neurosurgical Service, as Vice-Chairman. Dr. Robert J. Boyd, an orthopaedic surgeon, was elected to represent Specialty Services for a three-year GEC term beginning July 1, 1978. Other staff members-at-large currently serving are Dr. John D. Speckle (Medicine), whose term expires on June 30, 1979; and Dr. John P. Remensnyder (Surgery), whose term expires on June 30, 1980.

FOR MGHERS LIVING ON BEACON HILL: IF YOU HAVE A CAR, GET A PERMIT

A resident parking permit program will soon go into effect on Beacon Hill. Automobile parking in sections of most Beacon Hill streets will be limited to cars having resident parking permits. Other parts of the streets will be set aside for visitor parking. Signs designating these zones are being installed now.

Starting Monday, August 28, all cars parked in restricted areas without permits will be ticketed for a violation that carries a fine of ten dollars. Cars parked in visitor areas will be ticketed if they violate the normal Boston two-hour limit for curb parking.

(continued on page 2)

VOLUNTEER DEPARTMENT SEEKING TOUR GUIDES

The Volunteer Department is seeking people willing to be tour guides or projectionists. The hours available are 2:00-3:00 p.m. on Tuesdays and Thursdays, and 9:15 a.m. to noon on Wednesdays and Fridays. The Special Projects Office trains candidates to aid in the tours which have been taken by 11,000 people. The three-hour departmental tours ending in the Ether Dome with the MGH slide show are designed for high school and college students and health-care career groups. The tours are already completely booked for next year, beginning September 20. If you are interested, call the Volunteer Department at 8540.

CONTINUING EDUCATION COURSES START IN SEPTEMBER

Eight courses starting in September are being offered by the Office of Education Planning. They are part of the Coordinated Program of Continuing Education in Nursing, Social Work, and Allied Health.

Open to health professionals in several fields, the courses range from a one-day workshop on purchasing to full semester studies in such topics as pathophysiology and patient education.

A brochure or additional information is available from Cynthia Snow at Extension 8000.

BEACON HILL (continued from page 1)

Resident stickers may be obtained at the Beacon Hill Little City Hall located at 181 Tremont Street, Boston. The hours during which the Little City Hall is open are Monday through Friday from 9 a.m. to 5 p.m.; the phone number is 725-4590. The Little City Hall will remain open for sticker registration until 7 p.m. on August 14, 17, 21, and 24, and from 9 a.m. until noon on Saturday, August 26. For further information, call either the Beacon Hill Civic Association at 227-1922 or the Beacon Hill Little City Hall.

SOUTH DAKOTA (continued from page 1)

Prior to his residency at the MGH, Dr. Wegner was the first NIH Post-sophomore Fellow in the MGH Pathology Department. These fellowships enabled medical students to study in laboratories for 12 months between their second and third years of medical school. Dr. Jacqua also had one of these fellowships at the MGH. Dr. Wegner was responsible for upgrading the USD medical school from a 2-year to a 4-year program.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Charles A. Boucher, Assistant in Medicine, Medicine

Dr. Lawrence D. Cohan, Assistant in Pediatrics, Pediatrics

Dr. Glenn P. Gravlee, Assistant in Anesthesia, Anesthesia

Dr. Robert A. Guyton, Assistant in Surgery, Surgery

Dr. Bernard Hoop, Associate Physicist, Radiology

Dr. Sean K. Kennedy, Assistant in Anesthesia, Anesthesia; Clinical Assistant, Medicine

Dr. George M. Kleinman, Assistant in Neuropathology, Pathology

Dr. Joan R. Kumar, Assistant in Pathology, Pathology

Dr. Kam-Yee Yu Pang, Assistant in Biophysics, Children's Service

Dr. Barry Reit, Assistant in Biology, Medicine

Dr. Carl E. Rosow, Assistant in Anesthesia, Anesthesia

Dr. Mohammed A. E. Shaban, Assistant Biochemist, Medicine

Dr. Charles F. Shield, Clinical Assistant, Surgery

Dr. Joseph F. Simeone, Assistant in Radiology, Radiology

Dr. Thomas W. Stinson, III, Assistant in Anesthesia, Anesthesia

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) August 31, 1978

SHEPARD GILL-STUDENTS GRADUATE

The sixtieth anniversary commencement of the Shepard-Gill School of Practical Nursing of the MGH took place on Friday, August 25, in the Shriners Burns Institute.

At the ceremony, 49 very enthusiastic nurses comprising the 288th graduating class received diplomas, caps, and pins.

Founded in 1918, the Shepard-Gill School is the oldest school of practical nursing in Massachusetts and the second oldest in continuous operation in the United States. It was consolidated with the MGH in 1970.

[illegible]ling an egg and scrubbing floors were part of the curriculum in the early days, when the purpose of the school was training young women "for the care of sickness in the home and for the care of the home in sickness."

But as the role of the RN has expanded, so has that of the LPN, who has become part of the basic health-care team, well-versed in nursing procedures and basic science after studying in the school's intensive forty-eight week program.

"The students will face another challenge on October 19, when they take the licensure exams," said Mr. Ronald Nichols, Director of the Shepard-Gill School. "We expect them to pass with flying colors, and to go on from there to make important contributions in caring for patients."

Graduates of the school now work throughout the United States and are noted for their excellent preparation by Shepard-Gill.

(continued on page 2)

IN SEARCH OF A PIANO

Music plays an important role in many parts of hospital life. Think of the Christmas caroling in the White Lobby, or all the department musicals.

But for a long time the hospital has been without a piano to use for these occasions,

(continued on page 2)

People . . .

Three faculty members of the MGH School of Nursing recently completed a continuing education workshop in physical assessment at Boston University. MARY E. DOHERTY, AUDREY M. HAYES, and MAUREEN C. McGRATH all instruct third-year nursing students at the MGH.

THE SUN SETS ON MEN'S SOFTBALL SEASON

The men's MGH Softball Team completed the season last week, and sad to say, they had it finished for them by a tough Peter Bent Brigham team.

The MGH lost a best of three play-off series to the Brigham, to come in second in Division 1 of the Boston Hospital Softball League. Each division has eight teams.

The MGH record for the season was 17 wins and 5 losses, compared to the Brigham record of 18 wins and 4 losses. Scores in the play-off games were 10-6 in the first, and 3-0 in the second, both in favor of the Brigham.

(continued on page 2)

PIANO (continued from page 1)

except for an ancient specimen which has outlived its ability to stay in tune. The concert piano in the Chapel is an excellent instrument but is reserved for Chapel use only.

So the search is on for a new piano. If you or anyone you know might be able to donate one, please contact Joseph Stukas at 2976. The MGH would take responsibility for moving it, and you can be sure the piano would be cared for carefully, appreciated mightily, and would bring enjoyment to many.

Retirements . . .

The hospital wishes health and happiness to the following members of the MGH family who retired on 8/1/78:

Mary Zervas, Chemistry Laboratory, 26 years

Bertha Orenstein, Dietary, 20 years

Lawrence Butner, Building Service, 15 years

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Mary Kay Patterson, Assistant Anesthetist, Anesthesia

Dr. Eugene A. Quindlen, Assistant in Neurosurgery, Neurosurgery

Dr. Daniel I. Rosenthal, Clinical Assistant, Radiology

Dr. Elaine Woo, Assistant in Pharmacology, Medicine

SHEPARD-GILL GRADUATION
(continued from page 1)

"All of these students have worked very hard," said Mrs. Linda Winslow, Coordinator at the school, "and each of them can feel a real sense of accomplishment at meeting the school's demanding requirements and their own personal goals for the year."

Four awards were presented at the graduation. The Helen Z. Gill Award for excellence in nursing theory and practice went to Susan E. Gardner. The Ellen Bates Award, recognizing the student who most consistently applied herself to the goal of achieving success in school, went to Norma Chang-Hall. Donna McSweeney was elected by the faculty to receive the award for the student who was most outstanding in applying the nursing process, and Breida McGlame was elected by her classmates to receive the Cecile and Leonard Nichols Memorial Award for the student who showed the most sensitivity to her patients.

SOFTBALL (continued from page 1)

"They have a real tough bunch of players," said Al Fiore of Pharmacy, the Manager of the MGH team, "and we do too. It's just a matter of how the breaks fall, and they didn't come our way."

Two standout players during the season for the MGH were Bob Hogan, of the Blood Bank, and Mike Marcarelli of Pharmacy. The two outfielders were good on both offense and defense, but in the batter's box Mr. Marcarelli was "more of a home-run type hitter," explained Mr. Fiore, while Mr. Hogan "got a lot of singles and doubles for us."

"We'll be back next year," said Mr. Fiore, "and we'll be just as strong or stronger."

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

September 21, 1978

Mr. Lawrence Resigns; Dr. Cheever Elected Chairman of Board

John E. Lawrence, a familiar figure in the life of the hospital, has resigned his position as Chairman of the MGH Board of Trustees after 17 years of leadership.

The Trustees have chosen F. Sargent Cheever, M.D., to succeed him.

Mr. Lawrence received his A.B. from Harvard University in 1931, and his LL.B. from Harvard Law School in 1936. He has also served on the Harvard Board of Overseers and as Vice-Chairman of the Visiting Committee to the Harvard Medical School. He became a member of the hospital Board of Trustees in 1947 and was elected Chairman in 1964. In business he is President of James Lawrence & Company, Inc., and is a director of numerous corporations.

Dr. Cheever, who assumed the Chairmanship on June 2 of this year, graduated from Harvard University in 1932, and in 1936 received his M.D. from Harvard Medical School, where, except for World War II military service, he taught until 1950. From 1946 to 1950 he was Silas Houghton Assistant Professor of Bacteriology and Immunology at HMS. He was Dean of the University of Pittsburgh School of Medicine from 1958 to 1969 and Vice Chancellor of the Schools of Health Professions there from 1967 to 1974. From 1970 to 1974, he was President of the University Health Center of Pittsburgh. He has been a member of the Board of Overseers of Harvard College and at Harvard Medical School has recently been Director of Admissions, Chairman of the Committee on Admissions, and Visiting Professor of Microbiology and Molecular Genetics. He became a member of the MGH Board of Trustees in 1975.

During Mr. Lawrence's tenure, the MGH has experienced much change. The growth in complexity and services has been impressive with the number of beds rising from 700 to 1,082 and the annual operating budget from $4 million to approximately $200 million. The MGH Education Division was brought into being; the Gray Building was constructed, and all but two wards of patients housed in the Bulfinch Building were moved into the Bigelow Tower; the Cox Center was planned, built, and put into operation; the Ambulatory Care Division was reorganized, and increased emphasis was placed on outpatient care with the development of the MGH-Charlestown Bunker Hill and the MGH-Chelsea Health Centers; plans for the new Ambulatory Care Center won the approval of state regulatory agencies; innumerable improvements in daily patient care took place; and important scientific advances, many of them based on contributions made by staff of the MGH, added to medicine's store of knowledge about disease.

Throughout the hospital's evolution in the sixties and seventies, Mr. Lawrence's vigor and intelligence provided an example for everyone. Many an MGHer will never forget the quietly dashing figure he has presented at Ether Day ceremonies, wearing a characteristic simply cut, dark three-piece suit, standing ramrod straight to speak in his gravelly New Englander's voice, perhaps holding in his hand a gold pocket watch to gesture with as he told a story or described his affection and enthusiasm for the hospital.

Mr. Lawrence will continue to serve the hospital as President of the MGH Corporation as well as an Honorary Trustee. Mr. Lloyd D. Brace, President of the Corporation from May, 1976, to May, 1978, will now serve as an Honorary Trustee.

Dr. Martin examining patient

Dr. Joseph B. Martin New Chief of Neurology

Dr. Joseph B. Martin has been named Chief of the MGH Neurology Service and Bullard Professor of Neurology at Harvard Medical School.

Dr. Martin succeeds Dr. Raymond D. Adams in these positions, following Dr. Adams' retirement.

(continued on page 3)

Mr. John E. Lawrence

Dr. F. Sargent Cheever

KATHERINE SULLIVAN

A Special Person

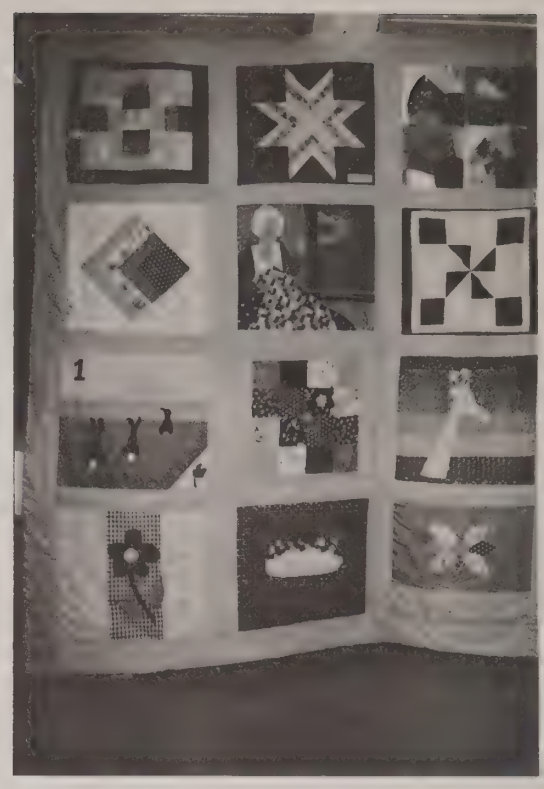
When Katherine Sullivan, a Blood Donor Recruiter in the Blood Transfusion Service, gave word she was leaving her job to return to New Jersey, 13 of her colleagues felt she was such a special person that they teamed up to give her a special goodbye present.

To do this, they called on their own special talents.

Coordinating the effort was Dawn Martin. Working with her on the project were Mr. and Mrs. Harold Warford, Emily Hajar, Janice Rogers, Sylvia Weld, Karen Butler, Mary Deveney, Nancy Kelley, Kathy Krutenat, Susan Plunkett, Susan Vincent, and Karen Warford.

And the gift?

It was a 90" x 76" handmade quilt. Squares on the quilt with scenes depicting well-known events during Miss Sullivan's stay in the Blood Transfusion Service were sewn onto a light blue background. Each of the people involved made her own square. The finishing touches were recently applied at an old-fashioned quilting bee, and then the work of art was presented to Miss Sullivan at a going-away party.



Katherine Sullivan beams as she opens her goodbye gift.

New Graduates of the MGH Dietetic Internship Program gather (below) in the Walcott Lounge for the traditional snipping off of their intern insignia. In left above, Susan Barraclough, Unit Coordinating Dietitian in the White kitchen and cafeteria, does the honors for Elizabeth Kilroy. Photo at right shows Katherine Fong with her parents, Mr. and Mrs. Robert Fong, who traveled from San Francisco to attend Kathy's graduation.

A RESOURCE AVAILABLE

Patients with special problems often need the help of people with special skills. In the case of deaf people, one of the special skills is the ability to speak sign language. At the MGH, Diane Forman, a Speech Pathologist in the Language Disorder Clinic, is fluent in four different sign languages. Her skills as a communicator and interpreter are available to any part of the hospital where needed. She can be reached at 2763 or 2755.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Christopher B. Bullock, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Ami S. Dion, *Typist*

Certificates of graduation from the one-year MGH Respiratory Therapy Technician Program were presented to eleven young men and women in Moseley Auditorium. In lower photo, Dr. Henning Pontoppidan, Chief of the Respiratory Intensive Care Unit and Respiratory Care Department, gives the commencement address.

Ronald Nichols, Director, and graduates of the Shepard-Gill School of Practical Nursing

Dr. Martin Noted for Brain Research and Patient Care

(continued from page 1)

Before coming to the MGH, Dr. Martin had been serving as Neurologist in Chief at the Montreal Neurological Institute, Professor and Chairman of the Department of Neurology and Neurosurgery at McGill University, and Senior Physician at Montreal General Hospital.

A Canadian, Dr. Martin grew up in a rural western town with a population of about 500. He attended medical school at the University of Alberta at Edmonton, graduating first in his class in 1962.

Following his internship and residency at the University Hospital in Edmonton and at the University Hospitals of Western Reserve University in Cleveland, Dr. Martin embarked upon a three-year period of research at the University of Rochester, where he received a Ph.D. in anatomy in 1970.

At Montreal since that time, Dr. Martin has authored more than 90 scientific publications. These include two books written in collaboration with Dr. Seymour Reichlin, who was Dr. Martin's mentor at the University of Rochester and who is now Chief of Endocrinology at Tufts University Medical School. One of the books, The Hypothalamus, also included as coeditor Dr. Ross J. Baldessarini, of the MGH and McLean Hospital.

Dr. Martin is particularly noted for research about the workings of the brain. He is involved in ongoing studies of "brain peptides," recently isolated organic chemicals which help regulate the endocrine glands.

"To solve the problems of neurological diseases, basic neurobiologists and physicians primarily concerned with patient care must have a very close li[illegible]," said Dr. Martin.

"The basic scientist has the tools and the techniques while the clinician has the knowledge and the experience and can ask the right questions," he continued.

Among other honors, Dr. Martin was chosen to deliver the 1978 Bowditch Lecture to the American Physiological Society. He is a member of that group, as well as the American Academy of Neurology, the American Society for Clinical Investigation, the Endocrine Society, and the Royal College of Physicians and Surgeons of Canada. He also serves on the editorial boards of the Journal of Clinical Endocrinology and Metabolism and Neuroendocrinology.

Dr. Martin now lives in Belmont with his wife and their four children. He has been a hockey player and fan since college and looks forward to taking part in the traditional Boston enthusiasm for that sport.

VOLUNTEER DEPARTMENT SEEKING TOUR GUIDES

The Volunteer Department is seeking people willing to be tour guides or projectionists. The hours available are 2:00-3:00 p.m. on Tuesdays and Thursdays, and 9:15 a.m. to noon on Wednesdays and Fridays. The Special Projects Office trains candidates to aid in the tours which have been taken by 11,000 people. The three-hour departmental tours ending in the Ether Dome with the MGH slide show are designed for high school and college students and health-care career groups. The tours are already completely booked for next year, beginning September 20. If you are interested, call the Volunteer Department at 8540.

BAKED CUSTARD (10-12 servings)

1	qt.	Milk
1/2	cup	Granulated Sugar
1	tsp.	Salt
2	tsp.	Vanilla
5		Large Eggs
1/4	tsp.	Nutmeg (if desired)

Mix together with hand whip.

Bake in individual custard cups set in a pan of water about 3/4" deep. Bake at 350° until firm. Overbaking will cause weeping and shrinking.

ETHER DAY CORSAGES AVAILABLE AT THE FLOWER SHOP

The Flower Shop is expecting a deluge of orders for Ether Day corsages.

Special chrysanthemum corsages will be sold for the event at a reduced rate. Since Ether Day (Monday, October 16) is one of the Flower Shop's busiest days, it is recommended that orders be placed immediately. You can do this by calling Joe Miner, Manager of the Flower Shop, at Ext. 4500.

The Personnel Office is making final plans for this year's event at which long-term employees will receive special pins.

Mr. Lawrence presiding at Ether Day

Student Volunteers Learn "What Constitutes a Hospital"

The Massachusetts General Hospital Volunteer Department sponsored a series of Educational Luncheons for students working in the hospital this summer. Over fifty volunteers from Harvard, Massachusetts Institute of Technology, Princeton, Yale, Smith, Williams, Amherst, Mount Holyoke, Brown, Boston University, Boston College, Cornell, Columbia, Middlebury, Emory, and Dartmouth attended the series.

Topics ranged from "What constitutes a hospital?" to "Scheduling in the Emergency Ward." Speakers were Lawrence E. Martin, Associate General Director at the Massachusetts General Hospital; Henry J. Mankin, M.D., Chief of Orthopaedic Surgery; A. John Erdmann III, M.D., Assistant Professor of Surgery; Mary Macdonald, R.N., Director of the Department of Nursing; Peter Gross, M.D., Associate Chief of Emergency Medical Medicine; John Stoeckle, M.D., Chief of Internal Medical Associates; Kay Bander, Assistant to the General Director; Steven Manalan, M.D., Chief Resident in Orthopaedic Surgery; Judy Kramer, M.D., Resident in Internal Medicine; Ben Treadwell, Assistant in Biochemistry; Nancy Bixby, R.N., and Karen Oppedisano, R.N., from the Nursing Staff.

The students took advantage of the opportunity to meet and question members of the staff and were pleased that MGHers would join them for an informal lunch and discussion about the hospital. Linnea Peterson, a volunteer from Cornell, commented that "the part of volunteering I especially enjoyed was going to the Educational Luncheons. They were very interesting. Thank you."

The Volunteer Department will continue to expand its educational program for volunteers this fall. The emphasis is on training, education, and experience to provide better patient care at the Massachusetts General Hospital.

Retiring after 21 years service in the Credit and Collections Office, Mrs. Josephine Accomando was given a reception in the Penthouse. At left, Mrs. Accomando and her husband, William, chat with Lawrence E. Martin, Associate General Director. At right, a surprise reunion with a former co-worker, Mrs. Donna (Cerasuolo) Spencer.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) September 28, 1978

SHALL WE LOAN THEM TO THE RED SOX?

Kim Plummer of the Planning Office could not have planned it much better.

Organized, managed, and captained by Kim, who also played third base, the MGH Women's Softball Team barreled through its first formal season of competition to capture a Division C Championship in the Boston Parks and Recreation League.

To sweeten the season outcome even more, the Easter Seal Society presented an award to the MGHers for winning a special 10-inning game that raised more than $400 for handicapped children.

Confronted with a 12-game season schedule, the squad of 16 players from a dozen MGH departments won eight contests on the field and four others by default. The MGH bats pounded out such lopsided scores as 30-to-3, 24-to-3, and 20-to-2.

Jeannette McWilliams of the Medical Clinics, Nancy Schaffer of White 6 Nursing, and Susan Robinson of Planning were singled out by Kim for special kudos.

"Jeannette hit a homer almost every time she came to the plate," said Kim. "In fact she knocked out many grand slams. Also, you won't find a better shortstop anywhere. Her superb play was an inspiration to everyone on the team.

"Nancy pitched seven of the eight games during the season. She was on vacation when one game was held so Susan took over the mound chores. Susan is our most versatile player. She has proved she can handle any assignment."

(continued on page 2)

PURCHASING PERSPECTIVE

In this column the Purchasing Department will bring you up to date periodically on developments in costs, systems, and products for your hospital purchasing.

Recently overheard in the corridor of the White Building was one employee asking another, "What is a Commodity Code?" Since the concept is relatively new in the hospital having first been introduced on the patient-care floors by Materials Management as a CSR/Stores Commodity Dictionary, answering the question is appropriate.

The Commodity Code System is a method to catalog high volume and standard items. Each commodity is identified, given a name and description, and then assigned a unique seven digit code by Purchasing. Pharmacy items are prefixed by a "P"; Housekeeping by an "H"; Upper Store by an "O" or "9"; CSR by a "C"; Dietary by a "D"; and Linen by an "L." For example, the Commodity Code 0005170 identifies a pen, ball-point, black medium. As individuals we have a unique code called the Social Security number; the hospital now has a unique code for commodities used.

The objective is to establish a routine for capturing by use of the computer the items used, who uses them, average costs, quantities, etc. A uniform method of supply replenishment and standardization of nomenclature will result in facilitating order processing with our Data Processing resources. Thus plans can be established to buy the items in bulk, bring about competitive bidding, and hopefully lower purchasing and inventory cost.

(continued on page 2)

VOLUNTEERS, YOUR ATTENTION, PLEASE!

The Flower Shop

For those of you who love flowers and plants, here is a real opportunity to display your knowledge and skills by volunteering in the Flower Shop for the evening hours 5-7:00 on Thursday and Friday and for Saturdays and Sundays from 10-5:00. This service can be of great help to visitors in selecting something appropriate for a hospitalized patient. Do sign up.

The Guided Tours

If you like people and lots of them, another interesting place of volunteer service is conducting the hospital's tours which take place on Tuesday and Thursday afternoons from 2:00-3:00 and Wednesday and Friday mornings from 9:15-11:00. The morning tours are principally for high-school and college students and those interested in health careers. The afternoon tours are for the history buffs who would be interested in a slide show depicting the progress of medicine at the MGH. If you are outgoing and enjoy talking to people, here is a real chance to do a much needed service which will gain friends for the hospital.

To participate in either of these programs, please call the Volunteer Office at Ext. 8540.

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COMMODITY CODE SYSTEM
(continued from page 1)

Eventually, Commodity Coding dictionaries will be available to those persons needing them so that they can identify items by the Commodity Code system.

If any department, laboratory, or research area ordering repetitive items through Purchasing would like such items to be assigned a Commodity Code, please contact the appropriate buyer.

ETHER DAY TO BE CELEBRATED OCTOBER 16

Ether Day ceremonies will be held this year on Monday, October 16, at 2:00 p.m. in the Moseley Auditorium. The event commemorates the 132nd anniversary of the first public demonstration of the use of anesthesia in surgery.

The celebration honors employees who have reached anniversaries of five, ten, twenty, thirty, forty, or fifty years of service to the MGH. A personal invitation has been sent to each person eligible for a service pin.

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WOMEN'S SOFTBALL
(continued from page 1)

Although undefeated in regular season play, the MGHers were dealt three setbacks. First they were put in Division A of the Parks and Recreation League by mistake and were promptly thumped 24-to-0 by a team from South Boston. Another disappointment came in competition among the division titleholders for the Mayor's Cup. The MGH lost, 22-to-1, to the Division B victors, Daisy's Ladies.

The other setback did not occur on the field. Somebody made off with virtually all of the MGH team's bats, balls, gloves, and other equipment. With Associate General Director Lawrence Martin away on vacation, the girls were in a quandary. Thomas Sullivan, Director of Security; Gilbert Nessolini, Director of General Services; and Joseph McCue, Director of Fiscal Affairs, came to the rescue with new gear.

In addition to members already mentioned, the team included: Joyce Accomando, Administration; Linda Weidner, Internal Medicine; Mary Biagioni and Cathy Griffith, Orthopaedic Research; Beverly McKean, Nursing-Bigelow 10; Lisa Smith, Nursing-White 6; Jean Donovan, Stoma Service; Donna Catanzano, Psychiatry; Cheryl Cannif, Anesthesia; Cindy Emrich, Payroll; Melanie Miller, Radiology; and Roberta Penta, Security. Larry Stalvey, Bigelow 6 Unit Secretary, provided valuable coaching assistance.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) October 5, 1978

MGH BASKETBALL SEASON SLATED TO START IN NOVEMBER

Basketball commissioner, James B. Walker, has announced that the MGH basketball season will begin on November 1. Applications for teams can be picked up at the Security Office and at the White Building front desk. Applications for persons who wish to play in the league but are not on a team are also available.

* * * *

SIGN UP, FOR A SPECIAL DISCOUNT

Again it's time to renew or subscribe to ISI CURRENT CONTENTS--Life Sciences. Countway Library is continuing its group subscription to this weekly alerting service, and you are invited to join. If 50 or more subscriptions are obtained, a special discount will be granted to each subscriber. For information, please telephone Diane King at Ext. 8600.

* * * *

FROM TIME MAGAZINE

Did you see the little nugget in the September 25th issue of TIME? After a description of the injuries which have plagued the Red Sox are these words:

"...Add to that Catcher Carlton Fisk's broken rib, First Baseman George Scott's battered right middle finger, Third Baseman Butch Hobson's injured elbow and Centerfielder Fred Lynn's pulled stomach muscle, and you get a team that might be better off playing softball for Massachusetts General Hospital. Only this season's sensation, Jim Rice, has remained healthy...."

THE 1 OUT OF 4 YOU HELP COULD BE YOU

The United Way Campaign is now under way. Dr. Charles A. Sanders, General Director, has appointed Lawrence E. Martin, Associate General Director, and Eleanor Clark, Director of Social Service, as MGH co-chairmen and Dr. Thomas S. Durant, Assistant Director, professional staff donations chairman.

On October 19, the internal kick-off for departmental chairmen will take place. "United Way is a community responsibility that we all have," said Chairman Martin.

United Way's goal for this year is $20 million plus. Remember that 88.3¢ out of every dollar you give to this drive goes to agencies for human services (162 of them); only 11.7¢ is spent on administration. Also every member agency is accountable for every dollar it receives.

The areas served include social services for families, individuals, and children; Y's, boys' and girls' clubs; neighborhood centers and independent camps; visiting nurse and home care; Scouting and Camp Fire Girls; health and rehabilitation; community organizations and special services. This past winter a special $100,000 grant was given to the Red Cross for emergency services required by the February blizzard. These services reach out to the residents of 86 cities and towns in the Massachusetts Bay area.

A REMINDER TO EMPLOYEES

If you want to receive the *MGH News*, you should leave your name and home address at the News Office, Bigelow 12, or call Ext. 2206. A subscription is not sent out automatically, but only on request.

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Nicholas D. Gianturco, Clinical Associate at Chelsea Health Center, Medicine

Dr. Reinhard R. Jauernek, Clinical Assistant, Radiology

Dr. Nilima Patwardhan, Clinical Assistant, Surgery

* * * *

DR. FISCHER NAMED TO TOP SURGICAL POST AT THE UNIVERSITY OF CINCINNATI

Dr. Josef E. Fischer, 41, an MGH surgeon, has been appointed Director of the Department of Surgery in the University of Cincinnati Medical Center, with the academic title of the Christian R. Holmes Professor of Surgery in the University of Cincinnati's College of Medicine. The appointment became effective September 1.

Dr. Fischer has been Associate Professor at Harvard Medical School and on the staff of the Massachusetts General Hospital since 1970. He has been Chief of the Hyperalimentation Unit and Chief of the Surgical Physiology Laboratory. He trained in surgery at the MGH following his graduation from the Harvard Medical School in 1961. Between 1963 and 1965 he was a research associate in the Laboratory of Clinical Science at the National Institute of Mental Health where he worked with Dr. Irwin Kopin, as well as with Dr. Julius Axelrod, a Nobel Prize winner. His research interests have concentrated largely in areas of liver disease and general gastrointestinal disease as well as gastrointestinal hormones. He edited "Total Parenteral Nutrition," one of the standard texts in the field. He has a number of professional activities and memberships.

A PLACE TO EXHIBIT YOUR TALENTS

Over the years a variety of craft exhibits revealing the several abilities of MGHers has been displayed in the showcases facing the General Store on the first floor of the Gray Building. These showcases are available for MGHers wishing to participate in the program.

The Art Committee is in charge of the displays and is currently looking for interesting shows for the future. If you wish to take advantage of this opportunity, please leave a message for Miss Freedman at Ext. 8540.

* * * *

DR. HIEBERT DIES

Mark Hiebert, M.D., 74, retired Chairman and Chief Executive Officer of Sterling Drug Inc., died September 16 in West Palm Beach, Florida. Dr. Hiebert joined Sterling as a Clinical Research Director in 1934 after serving as Medical House Officer at both Massachusetts Memorial Hospital and Massachusetts General Hospital.

* * * *

CONSIDER THIS

Have you ever read through the instructional pages at the front of the blue MGH telephone directory and looked at the colored pages at the back? On the pink pages at the end you will find the private office numbers of the staff doctors. Looking up these numbers yourself instead of calling the Communications Office will save hours of labor on the part of the telephone operators. Adding unnecessary workloads to the personnel in other departments is a costly extravagance because salaries are the largest item of hospital expense. Please do your part and look up these numbers yourself.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

October 26, 1978

Dr. Charles E. Huggins (right), Director of the MGH Blood Transfusion Service, shows the red cell freezing system he invented to Dr. Douglas MacN. Surgenor, President and Director of the American Red Cross Blood Services - Northeast Region.

New Team Effort to Meet Blood Needs

The MGH and the American Red Cross have teamed up to recruit blood donors and improve blood service in metropolitan Boston.

Effective October 4th, the MGH blood donor room was designated as a Red Cross donor room and the Red Cross joined in recruiting volunteer blood donations at the hospital.

Simultaneously, Red Cross symbols were added to the hospital's mobile donor unit, which then augmented the Red Cross mobile units for the collecting of blood in eastern Massachusetts.

Dr. Frank Stanton, Chairman of the American Red Cross, told a news conference held at the MGH, "We expect this unified approach with the b[illegible] bank of one of America's great hosp[illegible]als will be the historic forerunner of similar agreements with other major institutions."

Under this plan, all blood donations at MGH or on the MGH mobile unit will be considered Red Cross donations. The actual collection and subsequent handling of blood at MGH will continue to be the responsibility of the hospital's Blood Transfusion Service.

In activating the plan, all Red Cross and MGH blood donor files will be shared, and a single coordinated recruitment effort will be organized for the metropolitan Boston area.

The Northeast Region of the Red Cross Blood Services collects 360,000 units of blood annually, 48,000 in Boston, both at its 99 Brookline Avenue donor center in

(continued on page 4)

Chapel Singer Attracts Countless Admirers

"Lord make me an instrument of thy peace...."

The rich, high-range baritone voice of Al Henderson singing the lyrics of the sacred song, "Eternal Life," drew the attention of all who were walking past the MGH chapel.

As the 19-year-old Building Service summer employee sang informally to the piano accompaniment of Joe Stukas of Pathology, passersby either milled at the chapel doorway or slowly filtered in and took seats.

A woman who had just suffered the loss of two friends remarked later that Al's choice of music and the deep feeling he put into his singing gave her comfort that she badly needed.

A man who had been en route to see a doctor in the Phillips House said that he had to stop even if it meant missing his appointment because he had "never before heard such a refreshing voice."

(continued on page 2)

MGH Doctor on NBC TV

An MGH resident will be the subject of a TV documentary to be shown by NBC on Sunday, Oct. 29 from 10 to 11 p.m. Locally the telecast about Dr. Daniel H. Smith will be seen on Channel 4.

The program will highlight Dr. Smith's training as a resident at Women's Hospital in Los Angeles where he trained in obstetrics and gynecology for three years ending June 30, 1978. He had previously begun his residency in general surgery at the MGH from 1972 to 1975. On July 1 he returned here to finish his general surgery training. Dr. Smith's goal is to become a cancer surgeon for women, and his formal training in both obstetrics and general surgery is believed unique.

(continued on page 2)

ETHER DAY
Service Pins Awarded To Record Number

"In the noon of this grandest of the centuries, the spirit of humane science whispered these glad tidings; the attentive ear of Morton heard the message and transmitted it to mankind. Thenceforth this matchless discovery was destined to bestow its blessings, so long as the race shall endure, wherever in all time human suffering cries aloud for succor or languishes in silent despair, and the divine attribute of mercy, aided by the wisdom of science, flies to its relief."
Anaesthesia 1846, 1896

Service pins were awarded to 701 employees at the 132d anniversary of the first demonstration to the world of the use of anesthesia in surgery.

This year's event also took on a special significance: 1978 is the 200th anniversary of the birth of a cofounder of the hospital, Dr. John Collins Warren. Coincidentally Dr. Warren was the surgeon for the anesthesia procedure on that fateful day of Oct. 16, 1846. Last year was the 200th anniversary of the birth of the other cofounder, Dr. James Jackson.

But the real stars of Ether Day were the employees whose long service was recognized by the awarding of pins.

Presiding was Dr. Charles A. Sanders, General Director. Greetings from the Board of Directors were delivered by Dr. F. Sargent Cheever, Chairman, who also was the main speaker--his topic, "MGH--Challenges and Opportunities."

Prologues before the presentation of pins were delivered by members of the staff. Mr. David C. Crockett, Deputy to the General Director, gave the 50-year address; Dr. Howard Ulfelder, Deputy to the General Director for Cancer Affairs, the 40-year; Dr. Alexander Leaf, Chief of Medical Services, the 30-year; Miss Annie Galbraith, Associate Director of the Dietary Department and Dietetic Internship, the 20-year; Mr. James M. Vaccarino, Staff Counsel, the 10-year; and Mr. Richard J. Olsen, Director of Educational Planning, the 5-year.

(continued on page 2)

Congratulations for faithful service.

Singer (Continued from page 1)

Although Al had worked in the Building Service Department for two summers, Mr. Stukas was unaware until this year that the young man had a special gift. The realization came when Al's mother, Mrs. Lois Henderson, Supervisor of IV Technicians at the MGH, played a tape for the veteran pianist.

"I've been around music all of my life," Mr. Stukas declared, "and I must say it's been a long time since I've heard talent to equal this."

Until two years ago even Mrs. Henderson did not know that her son could sing.

"He was very shy," she said. "If he were singing and thought I was aware of it, he would stop abruptly."

Al did indicate an interest in voice lessons, however, so Mrs. Henderson requested an evaluation of his potential by a teacher at the Thayer Conservatory of Music, a part of her alma mater, Atlantic Union College, in South Lancaster, Mass.

"The next thing I knew the teacher was suggesting that Al sing in public," she commented.

He was still a student at Greater Boston Academy, a high school operated by the Seventh Day Adventists, in Stoneham.

Today, Al is a sophomore at Atlantic Union, majoring in biology, but he is also one of three vocalists with the New England Youth Ensemble, a group of talented teenage musicians dedicated to the cause of great music.

Last spring, he accompanied the ensemble on a tour that included Puerto Rico, the Virgin Islands, Florida, Tennessee, North Carolina, California, Canada, and an Easter concert at the Washington Cathedral.

With Joe Stukas of Pathology at the keyboard, Al Henderson of Building Service gives one of his informal concerts in the MGH Chapel.

Mrs. Henderson said that Al presently is torn between embarking on a professional singing career and his original goal of becoming a missionary doctor.

"He has been approached with tentative offers of music scholarships," she said, "but he hasn't accepted because right now he isn't interested in switching out of Atlantic Union. He still has time to make up his mind about the future."

Meantime, Mrs. Henderson has something else to think about. Her 17-year-old son, Kevin, a senior at Greater Boston Academy, has started taking voice lessons.

According to his mo[redacted], "They say he's got a pretty good voice too."

Ether Day (Continued from page 1)

After the awarding of pins, the employees and their guests were invited to a reception in the General Cafeteria.

Recognized for fifty years of service:

F. Dennette Adams, M.D.
Franklin G. Balch, M.D.
Arlie V. Bock, M.D.
Reginald H. Smithwick, M.D.
James C. White, M.D.

Recognized for forty years of service:

Irvin H. Blank, Ph.D.
Josephine B. Cagnina
John R. Graham, M.D.
Ward I. Gregg, M.D.
Bernard M. Jacobson, M.D.
R. Sterling Palmer, M.D.
Mary P. Rota
Vernon P. Williams, M.D.

Recognized for thirty years of service:

Mattie J. Cannon
Regina A. Craffey
Robert N. Ganz, M.D.
Theodore S. Golden, M.D.
Arthur M. Halvorsen
John Homans, Jr., M.D.
William J. Jefferson
Helen J. Johnson
John E. McSweeney
John J. Mendes
Gilbert J. Nessolini
Vincent P. Perlo, M.D.
Natalie L. Petzold
Carter R. Rowe, M.D.
Edward J. Sharp
Rita Sidman
Beatrice Walker
Mary Welch
Rosa J. Whyte

Recognized for twenty years of service:

Josephine Accomando
Percy G. Banks
Rose Baronian
Martin J. Bellinger, M.D.
Caeser Briefer, Jr., M.D.
Mortimer J. Buckley, Jr., M[redacted]
James J. A. Cavanaugh, M.D.
Frances C. Chase
Lurelia F. Cowans
Jethro Davis
Ronald J. Drew
Gilbert G. Gaff
Maybell B. Gant
James J. Giglio
Hyman Goren
Vernice R. Govan
Astrid G. Gruner
Herbert A. Haessler, M.D.
Helen M. Herzan, M.D.
Robert E. Kahn, M.D.
Gertrude L. Kalnins
Edith T. Kaplan
Edris C. Lake
Diana L. Laughlin
Myron B. Laver, M.D.
Francis C. Lowell, M.D.
Joseph Lynskey
Carol S. Milbury
Arthur B. Morgan
Barbara Y. Noonan
Bertha Orenstein
Anthony S. Patton, M.D.
John W. Raker, M.D.
Cecilia F. Riley
Jordan S. Ruboy, M.D.
Guillermo C. Sanchez, M.D.
Robert H. Schapiro, M.D.
Robert E. Scully, M.D.
Mary A. Slowik
William E. Strole, Jr., M.D.
Robert Thomas
Adelaide G. Todd
Carrie Townes
Sarita G. Walzer, M.D.
Florence R. Willis
Gerald F. Winkler, M.D.

Miss Myerma Hersey, a social worker in the Neurology Clinic for more than 23 years, was tendered a reception in the Walcott Lounge shortly before her retirement on October 1st. Shown with Myerma are Miss Eleanor Clark, Director of Social Service, and Dr. Ernest H. Picard, Chief of the Neurology Clinic.

Doctor on TV (Continued from page 1)

In the brief closing segment, the NBC documentary will follow Dr. Smith in his return this summer to the MGH. Included is a sequence in which Dr. W. Gerald Austen, Chief of Surgery, leads Dr. Smith in patient rounds with a candidate for vascular surgery. The documentary is one of an NBC series on physicians. Produced by Medcom, a private firm, the series has been characterized by NBC President Fred Silverman as pointing out a new direction for television.

BUDDING STARS

In a new production of "Godspell," in a new theater by a new producer, David Warnock of the Vascular Laboratory is being featured as Jesus. Also in the same musical the pianist and concertmaster is Rolf Carlson from the Gastrointestinal Research Unit. The production is now playing in Boston. One day we may be saying we knew them when.

PEOPLE

Miss Mary E. Macdonald, Director of Nursing Services, has been named by HEW Secretary Califano to the National Advisory Council on Nurse Training. The Council advises Mr. Califano on grant awards for nurse training. Her term expires in 1981.

* * * *

Ronald J. Callahan, radiopharmacist, has been elected chairman-elect of the Section on Nuclear Pharmacy of the American Pharmaceutical Association Academy of Pharmacy Practice. This organization provides programs and services to more than 7,000 member pharmacists who practice in a wide variety of environments. The newly elected officers will be installed at the APhA Annual Meeting in Anaheim in April of '79.

DOCTORS' RUN

Several staff physicians are helping to plan the Greater Boston Division of the American Heart Association's first annual Doctors' Run scheduled for Sunday, November 12, beginning at 10:00 a.m. The Run is open to all physicians in the Greater Boston area and will go over a five-mile course through Boston beginning and ending at The Colonnade Hotel. The doctors on the committee are Stephen E. Hedberg, Chairman, Thomas S. Durant, Allan Goldblatt, and G. Timothy Johnson.

The MGH HOT LINE is published three times a month by and for the employees.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Doris G. Schreckengaust, *Acting Editor*
Ami S. Dion, *Typist*

ETHERDAY 1978

Dr. Charles A. Sanders, MGH General Director, announces at a news conference a joint MGH-American Red Cross program to recruit blood donors and improve blood service in metropolitan Boston. Seated at table (left to right) are Dr. Douglas MacN. Surgenor, President and Director, Red Cross Blood Services-Northeast Region; Dr. Sanders; Dr. Charles E. Huggins, Director, MGH Blood Transfusion Service; and Dr. Frank Stanton, Chairman, American Red Cross. To right is Dr. Lewellys F. Barker, Medical Director, ARC Blood Services.

One of the first donors to visit the newly designated Red Cross donor room in the Blood Transfusion Service quarters was Mr. Robert Zollner, Chairman, Red Cross Blood Services-Northeast Region. Obtaining the pint of blood is Mrs. Beverley Zellner, RN.

Blood (Continued from page 1)

the Kenmore Square area, and on mobile units scheduled in the city. The newly designated MGH Red Cross donor room is expected to become a major donation point for blood donors who live or work in the downtown area.

The Massachusetts General Hospital Blood Transfusion Service, described by the Red Cross as one of the most advanced hospital blood banks in the world, provides MGH patients with blood and blood components from over 40,000 units of blood annually. About one in every eight units of blood used in Massachusetts is transfused at the MGH.

The MGH played a key role in developing the technology to preserve red blood cells by freezing and was the first institution to be licensed by the Food and Drug Administration to employ freezing for routine daily use. The MGH is one of the institutions licensed by the FDA to ship whole blood and red blood cells across state lines, as is the Red Cross.

In addition, the hospital has developed several special techniques for using blood in surgery. One of these was designed by the MGH to permit Jehovah's Witness patients to undergo open heart surgery without violating their religious tenets.

The Northeast Regional branch of the American Red Cross Blood Services is the largest of the 57 regional Red Cross Blood Services. It collects, processes and delivers an average of 1000 units of blood and blood components every day, seven days a week throughout the year, to over 200 hospitals in Massachusetts and Maine. Service to these hospitals will continue as usual.

The Northeast Region is looking into the possibility of adapting its freezing program to make it compatible with the MGH system invented by Dr. Charles E. Huggins, Director of the MGH Blood Transfusion Service. If this proves practical, it would open the possibility of improved sharing of all resources with other hospitals.

The MGH Red Cross donor room is located on Blossom Street, off Charles Street. Free parking for volunteer blood donors is available in the Hawthorne garage, diagonally across the street, on Blossom Court. The donor room will be open Monday through Thursday, 8:30 a.m. to 7:30 p.m., Friday 8:30 a.m. to 4:30 p.m., and Saturday, 8:30 a.m. to 4:00 p.m. It will be closed Sundays.

MEMORIAL FUND ESTABLISHED

A memorial fund in the name of Dr. John H. L. Bland, who died at an early age after a lengthy illness, has been established in the Department of Anesthesia.

A member of the cardiac group in that Department, Dr. Bland had been on the hospital staff since 1967. He was an Assistant Professor of Anaesthesia at Harvard Medical School and had written numerous articles for scientific journals.

Born in Shanghai, China, Dr. Bland was educated in England, receiving both his undergraduate and medical degrees at Cambridge University. He was a Fellow of the Faculty of Anaesthetists of the Royal College of Surgeons in England.

A reception in the Walcott Lounge culminated a series of social events marking the retirement October 1st of Miss Adele L. Corkum after 44 years with the MGH. The Assistant Director of Nursing assigned to the Baker Building is offered best wishes by Associate General Director Lawrence E. Martin.

LOOK AROUND

Do you see china? silver? glasses? trays? party supplies? that you've been meaning to return to the Dietary Department?

They'd be very grateful if you'd leave such items in the Service Center, one of the main kitchens, or in the cafeteria.

Last year's "Let's - Return - Equipment - to - the - Dietary - Department - Drive" was a great success. They'd appreciate your continued cooperation -- 1978.

IN MEMORIAM

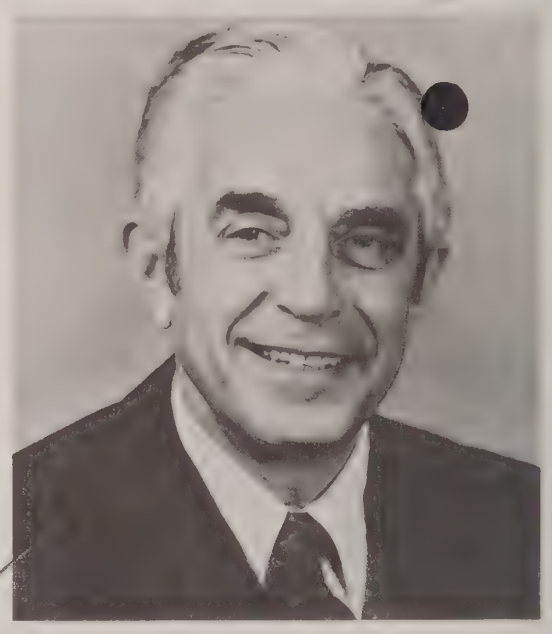
Dr. Lewis L. Engel, for many years Biochemist in Medicine at the MGH and the American Cancer Society Professor of Biological Chemistry at Harvard Medical School, has died in the Phillips House.

In 1946, he came to the hospital as a Research Fellow in Medicine and to Harvard as a Research Associate in Biochemistry and Medicine. He spent the academic year 1967-68 as Macfarlane Professor of Experimental Medicine at the University of Glasgow, Scotland based in the University Department of Pathology at the Glasgow Royal Infirmary. In 1969 he received an Honorary Degree of Doctor of Laws from that same university.

He was one of the outstanding steroid biochemists in the country and known internationally. Since World War II he devoted his major research effort to the study of hormone-cancer relations.

Dr. Engel carried on his research in the Huntington Laboratories and in recent years served on the Board of Consultation.

Besides his research work, he was a very effective teacher whose students themselves have become prominent researchers.



Walter C. Guralnick, DMD, chief of oral and maxillofacial surgery, received the Committeeman of the Year Award from the American Association of Oral and Maxillofacial Surgeons (AAOMS) during its annual meeting in Chicago in September. This association is the oldest organization of dental specialists in the country.

The award is given to "a committee chairman who demonstrates effective participation in committee work through identification, evaluation, and analysis of committee needs plus assisting in the development of programs to meet these needs. The nominee must also demonstrate an exemplary sense of responsibility as a committee member in furthering the Association's goals."

Dr. Guralnick, who is the chairman of the AAOMS Committee on Residency Education and Training, was cited "for his perserverance and dedication in the development of the Oral and Maxillofacial Surgery In-training Examination (OMSITE)," and for "his demonstration of exemplary professional aplomb and earnest ability to work as a committee member and contribute to its overall effort, yet adhering to principles in which he believed."

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) November 2, 1978

TEAM CONFIRMS "CANCER ENZYME"

An ongoing Massachusetts General Hospital study has confirmed an association between a factor (an enzyme) in blood and various forms of cancer, raising hopes that earlier detection of the diseases may one day be possible through a sensitive and simple blood test.

One such disease, cancer of the pancreas, remains almost universally fatal because symptoms do not appear until the tumors are already well established.

In a report of its work, published in the September 28 New England Journal of Medicine, an MGH team cited encouraging results of its investigation thus far. The investigators emphasized that much work remains before a diagnostic test can be widely applied.

Drs. Daniel K. Podolsky, Milton M. Weiser, and Kurt J. Isselbacher, all gastroenterologists, and Dr. Alfred M. Cohen, a surgeon, reported that they studied 232 patients with malignant disorders and found that 71 percent had the factor galactosyltransferase isoenzyme II (GT-II) present in their blood. The normal function of GT-II is to complete the carbohydrate structure of membranes found on the surface of cells.

Among individual types of cancers, GT-II was observed in 15 (83 percent) of 18 patients with cancer of the pancreas, 12 (75 percent) of 16 patients with stomach cancer, and 85 (73 percent) of 117 patients with colorectal (colon and rectum) cancer.

In contrast, similar tests were given to 155 persons without malignancies. No GT-II was detected among 58 healthy laboratory personnel or in patients suffering from such illnesses as inflammatory bowel disease, pancreatitis, viral hepatitis, or biliary tract disease.

False positives were noted in only two nonmalignant disorders. For unknown reasons, 3 of 15 patients with severe alcoholic hepatitis had low level, but detectable, GT-II activity. The enzyme also appeared among 18 of 20 patients with celiac disease.

Preliminary studies by the investigators suggest that the false positives in celiac disease probably reflect a great increase in the number of immature intestinal cells found in that condition.

(continued on page 2)

WOMEN, WHERE ARE YOU?

The MGH Women's Basketball League needs more players. Vice Comr., Walter Morgan, said, "The only qualification for joining this league is a willingness to play basketball." You don't have to be a super star.

Forms are available at the Security Office, Moseley Basement, or the White Building Information Desk. The deadline is Monday, November 6.

TV PROGRAMS

MGH physicians are scheduled to appear on several upcoming telecasts on "House Call" with Dr. G. Timothy Johnson on Channel 5:

Nov. 2 at 7:30 p.m. Dr. David V. Sheehan will be interviewed on phobias;

Nov. 9 at 7:30 p.m. Dr. Arnold N. Weinberg on respiratory problems;

Nov. 16 at 7:30 p.m. Dr. Reginald E. Greene and Dr. Edward W. Webster on radiation hazards.

"CANCER ENZYME" (continued from page 1)

Among 20 patients with colorectal cancer who were studied at length after initial treatment, a correlation was noted between progression of their disease and increases in serum GT-II activity. Brief remissions (disappearance of symptoms) resulting from chemotherapy also were associated with temporary decreases in GT-II.

The investigators were encouraged by the fact that in three patients GT-II appeared in the blood three to seven months prior to observable symptoms of the recurrence of malignancy.

Some patients with extensive cancer of the colon showed no evidence of GT-II activity. The investigators said the finding may be related to differences in the biology of the tumor or reflect the presence of a substance which they have detected in these patients that inhibits the action or activity of the isoenzyme.

The authors said the results of their studies to date demonstrate the potential value of GT-II measurements in the detection of various malignancies and also in estimating the extent and progression of the tumor process, but they added that the current measurement procedures are relatively slow and laborious. "The recent availability of purified isoenzyme," they reported, "will hopefully permit us to develop a radioimmunoassay [a test] which will be simpler and more rapid."

The work was supported by grants from the National Institutes of Health and the American Cancer Society. Part of the MGH work of Dr. Weiser was performed under a grant from the Howard Hughes Medical Institute. Dr. Weiser is now at the State University of New York at Buffalo.

BAKER ELEVATORS

Baker elevators 3 and 4 are being renovated. The required time for this is estimated at approximately four weeks per elevator. Work started on elevator 3 last Monday. If you have any questions, please call Mr. Dickson at Ext. 2411.

THE DIETARY DEPARTMENT is in the process of arranging standing reservations for dining room space for January 1979 through December 1979.

The rooms available are:

1) The Patio Room - adjacent to the General Cafeteria and the Patio. Seating capacity: 50
2) The Private Dining Room - adjacent to the East Cafeteria. It is divided into two sections. Section C has a seating capacity of 12; Section A & B a seating capacity of 16.

Each room is available between 6:30 a.m. and 8:00 p.m. for hospital conferences and luncheons.

If you desire to request a standing reservation for the 1979 calendar year, please fill out the cutoff form below and return it to Susan Barraclough, R.D., Dietary Department.

Reservations will be on a "first come, first served basis." A written confirmation will be sent to you.

- - - -

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) November 9, 1978

SO YOU WANT TO KICK THE HABIT -- WE'LL HELP YOU

On November 13-16 the Cancer Control Office and the Volunteer Department are sponsoring a health education program on smoking to coincide with the Great American Smokeout. This program was developed with input from many different departments in the hospital. The Great American Smokeout, November 16, is a nationwide effort promoted by the American Cancer Society to encourage people to give up smoking for one day.

A recent Gallup Poll has shown that 66% of people who smoke today would like to quit. To help MGH employees who wish to stop smoking, the Cancer Control Office and the Volunteer Department will be initiating Smoking Cessation Groups beginning November 27.

Information tables will be set up in the Moseley corridor, the Clinics Balcony, the corridor outside the coffee shop, and the cafeteria during lunchtime. Pamphlets, posters, buttons, etc. will be available as well as pledge cards for the Great American Smokeout. Anyone interested in participating in the Smoking Cessation Groups can sign up at the information tables. A dietitian will be available to give hints on how to avoid weight gain while breaking the habit.

Members of the Respiratory Care Department have volunteered to perform Pulmonary Function tests on any interested employees on November 16 from 10:00 to 2:00 in the Moseley Auditorium. These tests are not used to diagnose pulmonary disease but to detect early changes in lung function due to smoking; the test takes only a couple of minutes, does not hurt, and the results are available immediately.

Two films will be shown in the Upper Amphitheatre on the 3rd floor of the Clinics Building at the following times:

Let's Call It Quits
12:00 & 7:00 on November 13, 14, & 16

Is It Worth Your Life?
12:00 & 7:00 on November 15

The American Cancer Society has developed a program for physicians to help their patients stop smoking. If anyone is interested in obtaining "Help Quit Kits," please call the Cancer Control Office at Ext. 5130.

Employees, patients, and visitors are urged to stop by the information desks to ask questions and to take advantage of the available materials.

Don't forget November 16.

TAKE A DAY OFF FROM SMOKING
NOVEMBER 16, 1978

APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Sarabelle M. Annenberg, Assistant in Bacteriology, Medicine

Dr. Kiran K. Crooks, Assistant in Urology, Urology

Dr. Marco Danon, Assistant in Pediatrics, Pediatrics

Retirements...

The hospital wishes health and happiness to the following members of the MGH family who retired on October 1, 1978:

Helen Breed, General Store, 36 years

Astrid G. Gruner, Beauty Shop, 20 years

Adele F. Fahey, Shriver Center, 12 years

BOOK SALE

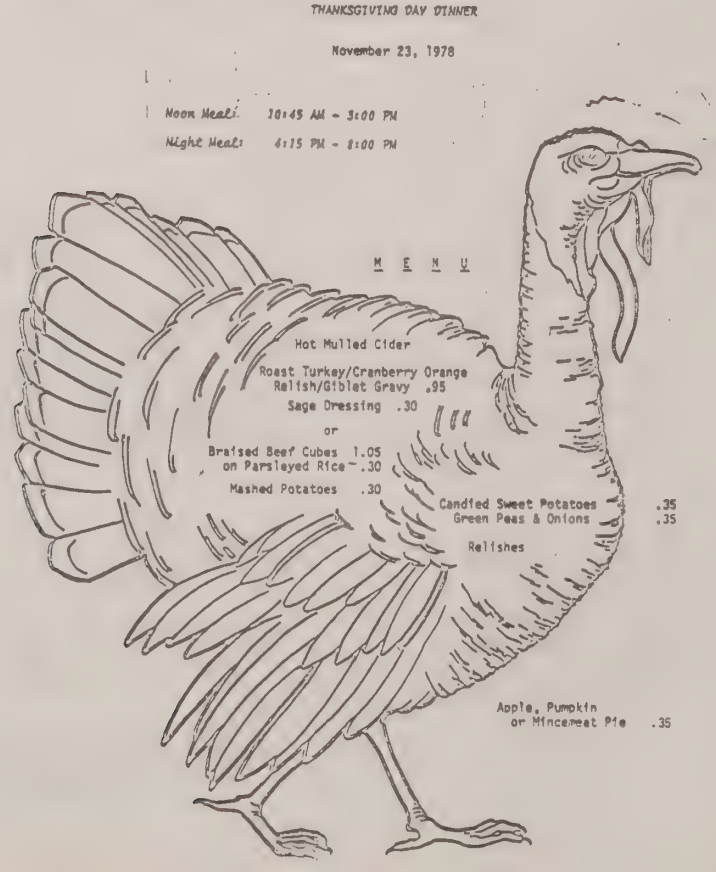
The Warren Library is having a book sale in the Warren Lobby on Thursday, November 30, from 10:00 a.m. to 4:30 p.m. Needed are donations of hardback and paperback books, games, and magazines, such as National Geographic, Antiques, Audubon, Gourmet, Horizons, and the like. Donations may be left with the librarians Monday through Friday from 9:30 a.m. to 4:00 p.m. (3:30 on Fridays). This is a way you can share with others the books, games, and magazines you enjoy but have no room for in your home.

FOR TELEPHONE REPAIR SERVICE, PLEASE NOTE

"Ma Bell" has decreed that in order to obtain telephone repair service, you must now dial

9 + 1 + 555-1611

Although this looks like the formula for a toll call, it is not. You will be charged at the rate of a local call.


THANKSGIVING DAY DINNER
November 23, 1978
Noon Meal: 10:45 AM - 3:00 PM
Night Meal: 4:15 PM - 8:00 PM
M E N U
Hot Mulled Cider
Roast Turkey/Cranberry Orange Relish/Giblet Gravy .95
Sage Dressing .30
or
Braised Beef Cubes 1.05
on Parsleyed Rice - .30
Mashed Potatoes .30
Candied Sweet Potatoes .35
Green Peas & Onions .35
Relishes
Apple, Pumpkin or Mincemeat Pie .35

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

November 30, 1978

Adele Corkum

'Too Busy . . . To Retire'

She first came across the river from Cambridge to the MGH nearly 50 years ago, a young, admittedly frightened only child venturing from home for the first time to prepare for a career in nursing. And it wasn't easy.

"I had this one instructor," recalls Adele L. Corkum, the recently retired Assistant Director of Nursing in charge of the Baker Memorial, "who used to put us in the linen closet to study if we didn't know our lessons. At the time, I wasn't too good at making mustard (used for chest packs in patient care) so I got to know the closet quite well at the beginning."

In addition to their studies and practical experience, nursing students then also had to prepare breakfast for patients, bathe them regularly, and do various custodial chores.

"If we couldn't cut it as nurses, we all had acquired other skills to fall back on," she said.

Braving the rigid standards imposed on student nurses then, Miss Corkum was graduated from the program in February 1934 and began a six-week stint at Baker, only to be left unemployed when the hospital couldn't keep her after the time expired.

"I really had no place to go to around here by that time, and no job lined up, so I had to stay with friends for the duration. And as you recall, times weren't exactly the best around then," she said.

Her search for gainful employment was short-lived as the hospital hired her back in April of that year and, despite other offers, she was never to leave.

"I'm not an adventuresome person," she explained, "so when I got my feet firmly planted, I was kind of reluctant to leave. I liked it here and saw no reason to leave."

(continued on page 2)

Cult Doctor Received MGH Aid In March

Dr. Laurence Schacht, the physician for the People's Temple religious cult who according to survivors' accounts oversaw the administering of cyanide used in the suicide of over 900 cult members, earlier this year contacted the MGH Emergency Ward in a 2,500-mile conference call which saved the life of a 34-year-old heart attack victim in the Jonestown village.

According to newspaper accounts, in March of this year, Dr. Schacht, then identified as a general physician at the People's Christian Church Mission Village in Guyana and a member of the Medical Amateur Radio Council (MARCO), broadcast an appeal for a cardiologist for follow-up treatment of the heart attack victim.

The signal, relayed through a Boca Raton, Florida, medical technician, reached Dr. Donald Sherman, a dentist in Sudbury, Massachusetts, and another member of MARCO, who telephoned the MGH Emergency Ward where Dr. John S. Wolfson was a resident on duty.

Through a "phone patch" hookup, Dr. Wolfson--through Dr. Sherman--was able to advise Dr. Schacht on appropriate medication and treatment. Dr. Schacht told Dr. Sherman at the time that Dr. Wolfson's assistance enabled him to treat the patient properly and was "hopeful the patient will recover."

Dr. Wolfson later received a letter from a person believed to live in the village thanking him for his assistance and informing him of the patient's progress, which was optimistic.

(continued on page 2)

MGH Team in Algeria see page 2

Dr. Huggins Receives Grove-Rasmussen Award

Dr. Charles E. Huggins, director of the Blood Transfusion Service at the MGH, received the fifth annual Dr. Morten Grove-Rasmussen Award from the American Association of Blood Banks during its annual meeting November 8 in New Orleans.

Dr. Grove-Rasmussen was director of MGH's Blood Bank, now known as the Blood Transfusion Service, from 1953 until his death in August 1973.

Dr. Huggins was cited for his research of red cell agglomeration which made practical the freezing of blood. By dissolving red cells in a sugar instead of salt solution, he was able to keep the cells clumped together during freezing, which in turn led to better restoration.

By freezing blood cells at minus 85 degrees Celsius, doctors have been able to store blood for future use in a variety of purposes: for saving blood acquired during peak donor periods to cover seasonal lulls, for organ transplant procedures, and for freezing a person's own blood for use in future elective operations.

Founded in 1941, the Blood Transfusion Service is probably the largest hospital-based program of its kind in the world and was the first in the country to be licensed to use frozen blood in interstate commerce. The unit was recently joined by the American Red Cross in a mutual donor recruitment program.

Dr. Huggins holds a bachelor's degree from the University of Chicago and an MD from Harvard Medical School. He trained as a surgical intern and resident at the MGH between 1952 and 1960, including a chief residency in West Surgical Service. He was a Moseley Travelling Fellow at Harvard Medical School in 1958-59. He has been on the medical teaching staff at that facility since 1960. He has been associated with the Blood Transfusion Service since 1965.

A native of Copenhagen, Denmark, Dr. Grove-Rasmussen had been with the MGH since 1948. He was regarded as one of the first doctors to recognize and define the hazard of immune antibodies in group O whole blood and established the first frozen storage depot for rare blood at the Chelsea, Mass., Naval Hospital.

People Poll Lauds MGH as 'Best'

A recent statewide poll conducted by People First, a self-described "basic human rights organization," placed the MGH second only to the Salvation Army as being the best people-oriented agency in Massachusetts.

"The purpose of the ballot," explained Joe Casper, spokesman for the group, "was to emphasize that the people can be heard and that agencies and companies must respond to the basic human rights and needs. It provided people with an opportunity to let those organizations who mistreat them know how they feel. By the same token, they could tell the 'good guys' they loved them...based on the way they treat people." The MGH was the only hospital to make the "best" list.

Joining the Salvation Army and the MGH in the top ten "best" list, in the order they were chosen, were local fire departments; the Social Security Administration; Filene's department store; the Massachusetts State Police; the Veterans Administration; the Massachusetts Commission for the Blind; the League of Women Voters, and the Hilltop Steak House in Saugus.

On the list of the 10 "worst" agencies were a variety of mainly governmental and public utility groups. The survey listed more than 30 categories, such as federal, state, county and community government agencies; health services; hotels; news media; religious organizations, etc., in which the public was asked to select their choices for best and worst.

Good news! Now let's try all the harder in our constant effort to be nice to people, whether they are seeking directions, paying a bill or being given medical care.

An interested visitor stops at one of the four information tables set up around the hospital by the Cancer Control Office and the Volunteer Department as part of the American Cancer Society's second annual Great American Smokeout on November 16. Almost 1500 people within the hospital signed pledge cards to give up smoking for one day, and more than 100,000 were expected to "get off their butts" statewide. The information tables distributed more than 10,000 pamphlets, posters, and buttons during the four-day campaign. Two films, "Let's Call It Quits" and "Is It Worth Your Life?" were shown in conjunction with the program. The Cancer Control Office and the Volunteer Department plan to continue the antismoking campaign by holding Smoking Cessation Groups for MGH employees beginning November 27. For further information, call the Cancer Control Office at Ext. 5130.

Cult Doctor (continued from page 1)

In addition, the letter, which praised Dr. Schacht for being "brilliant and courageous" and having earned "the compliments of Guyana's leaders for his thorough care," described the village as being "a model for community development for the entire nation" of Guyana.

"We're thrilled to see how all of the children are thriving in this environment," the letter said. "Our school is making great strides in individualizing instruction and incorporating the natural environment in curriculum. We're also engaging in more frequent cultural exchanges with our neighbors.

"We're sometimes astonished ourselves to see what we've accomplished in a short period of time. Over 1000 acres of jungle have been transformed into productive fields, and we're learning so much about tropical agriculture. Our program of human services is also expanding steadily to meet the many needs of this region."

The letter, signed by Richard D. Tropp with a return address of a Georgetown, Guyana, post office box, was the only contact Dr. Wolfson had with the village. He never spoke to Dr. Schacht directly during the conference call, having relayed information through Dr. Sherman and an intermediary in Florida.

Dr. Schacht's body was not immediately identified as one of the more than 900 persons found dead in the village.

6 MGH Doctors Fly To Aid Algerian Head

A team of six MGH physicians flew to Algeria last week at the request of the United States State Department and the Algerian government to consult in the treatment of Algerian President Houari Boumedienne. The news media reported that he was believed to be suffering from a kidney illness and was gravely ill.

The MGH team, flown at the expense of the Algerian government, was sent to reenforce U.S. military physicians who were summoned earlier. Two French doctors were also reported to have been brought in.

Boumedienne has been recognized as a spokesman for Third World countries on economic and petroleum issues. Although Algerian television reported his health problems only last week, the press stated that Boumedienne had been hospitalized for nearly two months, including a five-week stay in a convalescent hospital in the Soviet Union.

At press time the identities of the MGH physicians and other details of the situation were not disclosed on the advice of the state department.

Dr. Clark, Cult Expert, Warned of Violence

Dr. John G. Clark of Psychiatry, an expert on the cult movement in the United States, was interviewed by the news media in the wake of the bizarre massacre-mass suicide in Guyana.

Appearing on Boston television stations WBZ (Channel 4) and WCVB (Channel 5), and interviewed by Time magazine and other publications, Clark said that he had predicted privately that such a bloodbath would happen soon with one or more cults. "The cult scene at this time is very unstable," he stated.

The bloodbath, which killed U.S. Representative Leo J. Ryan (Democrat of California) and four members of his entourage, and led to the suicide of 912 cult members, was prompted, Clark explained, by the desire of some cult members to leave.

"As soon as Jones (The Reverend Jim Jones, cult leader) saw that some of the cult's members wanted to leave, the whole concept of the cult began to crumble," Clark said. "That represented the beginning of the end."

When reports came back to the settlement that not all members of the Ryan party were killed, as had been intended, Jones ordered the suicide of all remaining cult members.

"It is not uncommon for a cult sect to adopt such a policy of 'kill or be killed if the faith is wavering,'" Clark said. "Those people are not unique in this respect."

Corkum (continued from page 1)

As her tenure lengthened, so did her duties and activities. At any given time over the next 20 years she could be found supervising nurse shifts, teaching gynecology classes, advising students, and organizing the glee club. She often entertained students in her Beacon Hill home and was willing to have a party for "any excuse we could find to have a cup of coffee and a piece of cake."

"I really like young people," she said of her good relationship with the students. "I always thought I had the ability to listen to them, to talk openly with them, and to understand them. I always tried to maintain a good relationship with them, firm but fair and understanding.

"I especially loved when some of the students and nurses brought their children in. Children have always been my greatest love, although I never had any of my own. I think I have more nephews and nieces around than you can shake a stick at, and I'm an only child."

Her immediate contact with the students and nurses was curbed somewhat as she was brought into the administration as Assistant Director of Nursing at Baker in June 1953, ironically the same place she thought her MGH career ended 19 years earlier.

"The assistant director's position was supposed to last for only one year," she said, "but, obviously, it didn't work out that way."

Looking back at her 44-year career at the MGH, Miss Corkum can laugh at several incidents that at the time were harrowing.

"Once in the 1930's, I was night supervisor in the White Building, which had just opened up," she said. "One of the jobs of the night supervisor was to check with the telephone operator, who was also in White, at two o'clock in the morning.

"This one night I got on the elevator as usual and began going up when the thing stopped dead between floors. And then, to make matters worse, I was being paged. So there I was, in a hurry, stuck at two in the morning, and my name was being cried out all over the place.

"We finally made so much racket that we attracted help and were able to climb out after about 10 minutes. I was ready to attack the page box at that point, but fortunately it wasn't a serious matter."

Patients, and she treated thousands of them, also were a constant source of pleasure and humor, particularly one feisty old woman who tried her hardest to hold her ground despite the best efforts of the equally imperturbable Miss Corkum.

"We really needed this woman's bed at the time, and it was not uncommon to move noncritical patients to the overnight ward for the night if an emergency arose. This lady was recovering quite nicely from a gall bladder operation and kept her gall stones in a jar next to her bed. But when I explained to her the need for the bed, she became awfully defiant, reached out, unscrewed the bottle and spilled the stones out all over the floor.

"'I'll tell you what you can do with me after you pick them up,' she told me. So I did, and she moved."

Now that she has just retired, Miss Corkum says she's too busy with her many thank-you cards and fixing her apartment to worry about long-range plans except to rediscover the theater. However, her many friends at the MGH will still see her. She has committed herself to a weekly stint as a volunteer in the Flower Shop.

Drs. Marion W. Ropes and Charles L. Short, original members of the Arthritis Service Unit at MGH, flank the plaque dedicating the Arthritis Fellows Library and Conference Room in their honor during ceremonies October 20 on the first floor of Bulfinch. Drs. Ropes and Short, both past presidents of the American Rheumatism Association, were noted for their advancements in the treatment of various rheumatic disorders, including lupus and rheumatic fever, during their 40-plus year careers at MGH. Both are now retired from the hospital.

Retired Doorman Pens Blood Donor Poem

Early last month, the MGH and the American Red Cross joined forces to recruit blood donors and improve blood service in the metropolitan Boston area. The announcement, which was well covered by the local media, sparked 84-year-old Alvin W. Lang, a retired hotel doorman now living in West Newton, Mass., into writing the following poem. Not a stranger to verse, Mr. Lang has written poems "for about as long as I can remember," and has previously been cited by former Mass. Governor Francis Sargent for his poem, "What the U.S. Flag Means to Me."

BLOOD DONOR AND POTENTIALS

To the blood bank why not donate?
You may save another a dire fate.
Then your heart may jump with joy,
this life you save be it girl or boy.
This giving is truly worthwhile;
makes you proud, wear a big smile.
If you've never given before,
try it once, there'll be an encore.
This love thy neighbor do not neglect,
in your heart and mind it will reflect.
Into your being it will bring mirth,
you can't buy this joy here on earth.
In a room they'll take from you,
enough to make another's dream come true.
Be a donor to your fellowman,
give the best in you while able and can.

PURCHASING PERSPECTIVE

Inflation, MGH And You

"With all that is heard and read about inflation," someone asked the other day, "how does it affect the purchasing of goods and services here at the MGH?"

Well, there are all kinds of ways to define inflation, but we like to think of it in terms of a decrease in buying power. Another way to say it would be that we buy less for the same amount of money.

Volumes of books have been written about what causes inflation. In its simplest form we might say it is a continuous rise in prices caused by the interaction of increased wages and costs.

For example, if a hospitality pack cost $1.00 and the inflation rate was 7%, then during the next year the cost for the same item would be $1.07. It would take seven percent more money to buy the same item.

Since 1970, the annual inflation rates have been as follows:

1970	5.9%
1971	4.3%
1972	3.3%
1973	6.2%
1974	11.0%
1975	9.1%
1976	5.8%
1977	6.5%

If an item cost $1.00 in 1970, and the cost stayed constant while the inflation rate rose and was compounded annually, the same item would today cost $1.65.

And inflation has even affected the value of our bodies. In 1936 the chemical elements contained in the body of an average sized person were worth $0.98, while today they are worth $4.60.

What does all this mean? For your personal needs as well as our hospital needs, it means we have to buy more carefully. We have to attempt to get more for our dollar.

We can do this in many ways: By taking advantage of sales; by purchasing in bulk; by developing competition; by negotiating to get a better price; and by taking advantage of seasonal price adjustments.

In times of inflation all of us, you in your personal needs as well as the hospital for its needs, must strive to do a better job in buying.

Newbower Receives Beckman Award

Ronald S. Newbower, Ph.D., director of the Bioengineering Unit of the Anesthesia Services of the MGH and the Department of Anesthesia of the Harvard Medical School, received the Arnold O. Beckman Award from the Instrument Society of America (ISA) during its honors and awards ceremony last month in Philadelphia.

Dr. Newbower was cited for the conception and development of an improved electronic tympanic thermometer which can be used for safer, more accurate measurements of human body temperature.

The director of the engineering unit since 1974, he is a graduate of M.I.T. and Harvard University, where he also was a Watson Fellow. He is a member of the ISA as well as several other professional organizations. He has written 16 scholarly papers and is coauthor of Monitoring Surgical Patients in the Operating Room.

New Postal Regulations Postponed

A November 30 Postal Service deadline which would ban the delivery of letter mail found to be less than 3 1/2 x 5 inches has been postponed until early next year.

Although no new deadline has been set, postal officials have speculated that the ban would be in effect by next March or April.

Postal authorities also have yet to place a surcharge on first class mail found to be greater than 6 1/8 x 11 1/2 inches or weighing less than 1 ounce. It is not known when that surcharge will be enforced or how much it will be. It has already been delayed for some time.

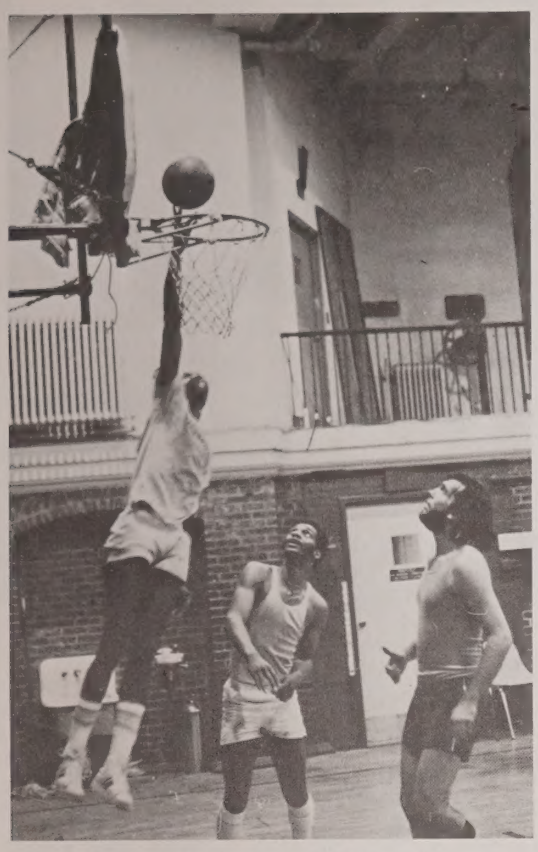
The ban and surcharge mandates, affecting both business and personal mailing, are part of the Postal Service's program to regulate letter size to accommodate new sorting equipment. Letters found to be smaller than the minimum requirements will be returned to the sender, whereas mail found needing a surcharge will not be delivered until the payment is made.

Updates on these regulations will be published in future HOT LINES.

SIGN UP, FOR A SPECIAL DISCOUNT

Again it's time to renew or subscribe to ISI CURRENT CONTENTS--Life Sciences. Treadwell Library is continuing its group subscription to this weekly alerting service, and you are invited to join. If 50 or more subscriptions are obtained, a special discount will be granted to each subscriber. For information, please telephone Diane King at Ext. 8600.

Cox to Lead White Kitchen Defense as Hoop Season Begins



Rico Cox of the White Kitchen, the Most Valuable Player in last year's playoffs and one of the leading scorers during regular season play, goes up high for two points during MGH men's basketball action last year.

The White Kitchen, led by standout forward Rico Cox, will open defense of its championship early next month as the MGH's Men's Basketball League begins its second season with 11 teams and a host of pretenders to the title.

Paced by Cox, whose 46 points and all-around strong game pushed his team past Ortho.-E.W. and earned him Most Valuable Player honors in last year's wild playoff finale, White Kitchen is favored to repeat despite the loss of Robert Hughes, a 10.5 points-per-game scorer last year. Richard Moore and a large supporting cast should return to assist Cox in picking up the slack.

Expected to provide the strongest challenge to White Kitchen is arch-rival Baker Kitchen led by the balanced scoring quartet of Juan Dennis, Michael Jones, Walter Morgan, and Errol Burke. The four, all of whom were among the league's top 15 scorers last season, averaged a combined 57 points-per-game and should be well complemented with the addition of 6-foot-7 James Sanders.

Ortho.-E.W., which lost to White Kitchen in last year's 103-96 shootout in the playoff finale, is given a good shot at the playoffs despite the loss of player-coach Luis Santiago and James Melton, two players who excelled during the final series. Alan Dillon and Ed Quinn, both playoff standouts, are expected to backbone the Ortho.-E.W. squad along with captain Ned French.

The Material Majestics, behind high-scoring Elton Jackson, and the Night Hawks, with a well balanced scoring attack led by James Walker, are also given good playoff shots. Walker, who averaged better than 16 points-per-game last year, has told league officials he is a free agent and may change teams.

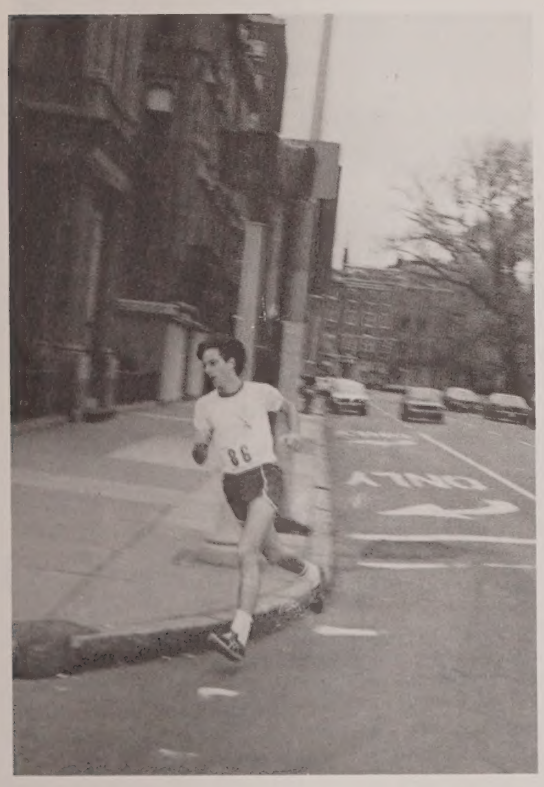
Radiation Medicine, led by Peter Manimonis, last year's scoring leader at 24 points-per-game, is given playoff possibilities along with Clinical Administration, paced by Richard Enfanto's 15 points-per-game average.

Hoping to improve on last year's performances and making this year's playoffs are Psychiatry, behind team leaders Mark Kramer and T. Stern; Pathology, with Roy Williams and Skip Van Sonnenberg at the helm, and the Lightning Seven, formerly Gray 7, a young, fast-breaking squad led by Charlie Glynn.

Medicine Housestaff, headed by Warner Greene and George Thurbeault, is a new team this year and may prove to be a sleeper.

Although final scheduling is presently being worked out, league officials are aiming for an early December start. Games this year will be held on Monday and Wednesday evenings in the West End House gym. League officials are also awaiting the installation of new fiberglass backboards so that league play can begin.

The inaugural season for the MGH Women's Basketball League is slowly nearing reality as at least four teams are expected to begin play early next month. Rosters and schedules for the league were still being finalized as of last week, and more in depth reports of the league's progress will appear in future Hot Lines.



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Hedberg, Ryan Shine in Doctors' Run

Dr. Stephen E. Hedberg of Surgery (center), who admits he is not the swiftest of runners, is nevertheless presented The Colonnade Silver Cup for his outstanding work in the first annual Doctors' Run November 12. Shown with Dr. Hedberg are Dr. L. Kent Smith of the Boston University School of Medicine, who was the first of more than 100 doctors to finish the five-mile course, and Amos Juster, Managing Director of the Colonnade Hotel, sponsor of the event.

The run, held to benefit the American Heart Association, raised more than $30,000, "the largest amount of money raised at a special event for the Heart Association in this area," said Dr. Alan Goldblatt of Pediatric Cardiology, President-Elect for the Greater Boston Division of the Heart Association.

Hedberg, who actually finished well behind the race winner, was awarded the cup for raising the most money through pledges for the event, more than $9,000. "I was chairman of the organizing committee," he confesses, "and sort of changed the rules a little."

In the accompanying photo, Dr. Russell Ryan winds his way through Boston's Back Bay on the way to a second place finish. Other MGH participants included Drs. David Brewster, William Daggett, Jr., Francis de Marneffe, Robert Arnott, John Grover, Robert Johnson, Charles Keevil, Charles Weingarten, and Ronald Weintraub.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, BIGELOW 12 (2206) December 7, 1978

DR. STOSSEL ON RUSSIAN RADIATION

Dr. Thomas P. Stossel, Chief of the Medical Oncology Unit, said in a recently released report prepared for the State Department that the abnormally high white blood cell counts in people serving in the American Embassy in Moscow have nothing to do with microwave radiation that has been beamed at the building for the last 18 years.

In a two-year testing program involving about 200 persons at the embassy, Dr. Stossel, serving as a consultant to State Department medical personnel stationed at the embassy, concluded that the blood count changes may have been caused by a parasite common in the Russian water supply. Researchers also determined that the radiation had not produced any ill effects in embassy personnel to date.

At the request of the State Department, Dr. Stossel spent a week in Moscow to oversee some of the testing. Most of the blood samples taken from embassy personnel were later flown to American hospitals for additional testing, he said. Researchers were unsuccessful in their attempt to gain similar blood count data from local Russian citizens. Such information, Dr. Stossel said, would have been useful in helping to determine whether or not the problem was restricted to embassy personnel.

"People can receive just as much, if not more, microwave radiation simply in their everyday activities," he said. Individuals living near transmission towers for broadcast outlets could receive as much as what the Russians had been beaming at the embassy, Dr. Stossel said, "but it is probably not serious and causes no physical problems that we know of."

(continued on page 2)

HOLIDAY SAFETY TIPS FOR HERE AND HOME

With the holiday season now upon us, Ray Laseter, Safety Director at the MGH, offers several tips to help insure a safe and joyous Christmas both at the hospital and at home.

At the hospital, flameproofed artificial trees may be used along with fire resistant decorations. NO LIVE TREES WILL BE PERMITTED. Trees and decorations should be kept to open areas and not in or near elevators, stairways, or confined areas. They also are not permitted near exits and should be kept away from any source of heat.

In regard to safety at home, Mr. Laseter suggests that if you buy a real Christmas tree, make sure that it hasn't been allowed to dry out from prolonged storage. When bringing it home, stand the cut end in water until taken indoors, whereupon it should be placed securely in a stand away from fireplaces and heating systems and clear of doors and emergency exits. The water receptacle should be filled and checked daily, and the tree should be discarded when its needles become dry and start to shed.

Lighting should be checked beforehand for defects and should be turned off when not

(continued on page 2)

CHRISTMAS BAND NEEDS PLAYERS

The MGH Christmas Band is again inviting accomplished musicians to join in its annual holiday concert program at noontime on the three days before Christmas. Persons interested in joining are asked to call Ms. Mary Quay in the Department of Pastoral Services, Ext. 2220. Musicians are needed for any or all of the three hour-long programs.

PIANO APPEAL RESUMED

The hospital is in need of a spinet, a small, easily movable piano, for various music-related activities. Anyone knowing of the availability of one should call Joseph Stukas at Ext. 2976.

The MGH wishes to thank the people who answered a similar appeal last summer, but all pianos which were offered then were too large for the hospital's use. An anonymous donor did give the hospital an organ which is greatly appreciated.

* * * *

BELL RINGERS TO PERFORM IN CHAPEL

The Needham Handbell Ringers will make their annual holiday wisit to the hospital chapel at 3 p.m. Wednesday, December 13, as part of the Chapel Concerts Program. The all-woman musical troupe, appearing in full Yuletide regalia, has entertained hospital audiences for the past five years.

* * * *

VOLUNTEER TRANSLATORS NEEDED FOR WEEKENDS

The Translation Service, which assists non-English speaking patients during their hospital visits, is in need of translators for weekends. Persons who are fluent in a foreign language, particularly Italian, Portuguese, or Spanish, are asked to contact the service at Ext. 2093.

* * * *

TELEPHONE DIRECTORIES

The hospital telephone directories are now in and should be picked up in department mailboxes. If there is a need for more than two directories, the department head or secretary should contact the Communications Department at Ext. 2086. Also, the Harvard directories are available in that office. The Boston and suburban area telephone directories are available at the Building Service Counter in the Moseley Basement. The Yellow Pages are expected in mid-January.

SAFETY TIPS (continued from page 1)

in use with a switch away from the [illegible]. When using other holiday lights, use only 15 ampere fuses, avoid plugging too many cords in one outlet, and contact a qualified electrician if additional lighting fixtures are needed.

When using home decorations, Mr. Laseter suggests that they should be of noncombustible material whenever possible, but always flameproofed. Christmas wrapping should be disposed of immediately after gifts are opened and should not be thrown in the fireplace or stove.

When buying toys, avoid those made of pyroxylin plastic or operated by flammable liquids such as alcohol, kerosene, and gasoline. Electrical toys should carry the approval of the Underwriters' Laboratories, Mr. Laseter suggests, and should not be operated under or close to the tree. Non-flameproofed costumes should also be avoided.

When around holiday decorations, Mr. Laseter also suggests basic good sense: avoid smoking near the tree and other decorations; use a screen for the fireplace; keep matches, lighters, and burning candles from children; plan beforehand what to do if a fire breaks out and have appropriate equipment nearby, and call the fire department at the first sign of trouble.

DR. STOSSEL (continued from page 1)

Concern over possible illness as a result of the radiation first surfaced in February 1976 when embassy officials disclosed its existence. They later said that the Russians had been beaming microwaves at the building for years, either to activate bugging devices or to jam American surveillance equipment on the roof.

The microwave radiation has continued, although the Russians have reportedly turned the intensity down.